DOCUMENT RESUME

ED 126 646 EC 090 562

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TITLE	Child Maltreatment in the United States: A Cry for Help and Organizational Response. Appendix.
INSTITUTION	Ohio State Univ., Columbus. Mershon Center.
SPONS AGENCY	Children's Bureau (DHEW), Washington, D.C.
PUB DATE	76
NOTE	295p.; For the report document, see EC 090 561
EDRS PRICE	MF-$0.83 HC-$15.39 Plus Postage.
DESCRIPTORS	*Child Abuse; Disadvantaged Youth; Exceptional Child Research; Flow Charts; *Interviews; National Surveys; Questionnaires

ABSTRACT

The appendix to the report on a national child maltreatment study includes sample forms used in interviewing individuals in child protective services, public health departments, school systems, hospitals, hospital social service departments, courts, and police and sheriff's departments. Included in each survey form are sections with questions in flow chart format pertaining to organization, case identification, case management, interagency teams and liaisons, opinions, and observations made by the interviewer. (SB)

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CHILD MALTREATMENT IN THE UNITED STATES
A Cry For Help And Organizational Response

APPENDIX

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Submitted To
The Children's Bureau
Office of Child Development
Department of Health, Education, and Welfare

Mershon Center
The Ohio State University
Columbus, Ohio 43212
1976

EC090562

The University of Michigan
Survey Research Center

P. 468592
Spring 1974

Study on Child Abuse and Neglect

SURVEY RESEARCH CENTER INSTITUTE FOR SOCIAL RESEARCH THE UNIVERSITY OF MICHIGAN ANN ARBOR, MICHIGAN 48106	*(Do not write in above space.)*

1. Interviewer's Label

2. P.S.U. ____________________

3. County ____________________

4. Your Int. No. ____________________

5. Length of Interview ____________________ (Minutes)

Child Protective Services

TIME AT START ____________

SECTION A: ORGANIZATION

A1. What is your exact title or position?

____

A2. What is the name of this unit (--the one in which you work)?

____

(HEREAFTER USE ABOVE NAME WHEREVER (UNIT) APPEARS IN THE QUESTIONNAIRE.)

A3. What area is (UNIT) responsible for? Is it a city, a (county/parish), a district made up of a number of counties, or what?

1. CITY
2. COUNTY/PARISH
3. MULTI-COUNTY DISTRICT
7. OTHER (SPECIFY) ____________

A4. Is (UNIT) part of a larger social service agency at the (AREA IN A3) level?

1. YES
5. NO → TURN TO P. 2, A5

A4a. What is the name of the overall agency?

____

A4b. (Do you/Does the supervisor of [UNIT]) report directly to the head of (ABOVE AGENCY) or are there some levels in between?

1. REPORTS DIRECTLY → TURN TO P. 2, A5
2. LEVELS IN BETWEEN

A4c. What are these levels?

____

____

A5. Is (UNIT) part of a larger agency at the state level?

1. YES

5. NO → GO TO A6

A5a. What is the name of the state agency?

____

A6. How many case workers are employed in (R's UNIT)?

________________CASE WORKERS

A7. Does (UNIT) have responsibilities other than those related to child abuse and neglect?

1. YES

5. NO → TURN TO P. 3, SECTION B

A7a. What are they?

____

____

____

A7b. Do any of the case workers deal exclusively with cases of child abuse and neglect?

1. YES

5. NO → GO TO A7d

A7c. How many? __________

A7d. In general, what proportion of total casework time and effort goes to matters related to child abuse and neglect?

________________%

SECTION B: CASE IDENTIFICATION

B1. These next few questions concern the number of cases of child abuse and neglect that come to the attention of your agency and how you learn about them. If you have these figures someplace we would appreciate your looking them up.

During the last year for which you have figures, how many cases of child abuse and neglect were referred or reported to (UNIT)? (By cases we mean number of children.)

________________ CHILDREN

INTERVIEWER CHECKPOINT A:

☐ 1. IF R CANNOT CONVENIENTLY LOOK UP THE FOLLOWING FIGURES AT THIS POINT, ASK TO LEAVE A CASE REPORT SHEET FOR HIM TO MAIL TO YOU LATER. GO OVER EACH ITEM WITH R TO BE SURE HE UNDERSTANDS THEM AND THEN GO ON TO B6.

☐ 2. IF R CAN FURNISH THE FIGURES NOW, CONTINUE WITH B2.

B2. How many families did that involve? ______________ FAMILIES

B3. What year was that? (In what months did it begin and end?)

FROM ______________________________
MONTH YEAR

TO ______________________________
MONTH YEAR

INTERVIEWER CHECKPOINT B:

1. ONE OR MORE CASES REPORTED

5. NO CASES REPORTED → TURN TO P. 5, B6

B4. How many or approximately what percent of the children were considered cases of abuse and how many neglect?

ABUSE ____________ CASES or _________%

NEGLECT ____________ CASES or _________%

B5. (CARD J) We are interested in how you learn about cases of child abuse and neglect. How many (or what percent) of all cases you mentioned did (UNIT) first learn about from each of these sources?

	NUMBER OF CHILDREN	OR PERCENT
A. The Department of Public Health, including Public Health Nurses?		
B. The Prosecuting Attorney's Office?		
C. The Courts?		
D. Hospitals, clinics, including mental health clinics?		
E. Other divisions of the Welfare or Social Services Departments?		
F. Schools?		
G. Police and Sheriff's Departments?		
H. Private and voluntary agencies? SPECIFY: ______________________		
J. Any other agencies? ______________________ (SPECIFY)		
K. Clergymen?		
L. Physicians in private practice?		
M. Marriage counselors and psychologists in private practice?		
N. Other professionals in private practice? SPECIFY: ______________________		
O. Family members and relatives?		
P. Friends and neighbors?		
Q. Other laymen (SPECIFY): ______________________ ______________________		

B6. (CARDS J AND B) Some of these sources may always notify (UNIT) about a case, others may hardly ever notify you.

When (SOURCE) knows about a case of abuse or neglect, how likely do you think they are to notify you? (Would they always notify you, often, sometimes, occasionally, or hardly ever notify you?)

B6a. (IF NOT ALWAYS, ASK ACROSS) Why don't they always notify you? (ENTER REASON BELOW, OPPOSITE APPROPRIATE AGENCY)

	1. ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER	
A						
B						
C						
D						
E						
F						
G						
H						
J						
K						
L						
M						
N						
O						
P						
Q						

B7. Now, speaking only of abuse, do you feel that in this area child abuse is generally underreported or not?

1. YES, UNDERREPORTED ↓

5. NO, NOT UNDERREPORTED → TURN TO P. 7, B8

B7a. Would you say there is a great deal of underreporting or just some?

1. A GREAT DEAL

3. SOME

B7b. In your estimation, is abuse of children more likely to go unreported for some kinds of parents or guardians, such as those of certain marital, economic or ethnic characteristics, or does underreporting apply equally to all kinds of parents?

1. MORE LIKELY FOR SOME ↓

5. EQUALLY FOR ALL → GO TO B7e

B7c. For what categories of parents is underreporting more likely to occur?	B7d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ______________________	A. ______________________ ______________________
B. ______________________	B. ______________________ ______________________
C. ______________________	C. ______________________ ______________________

B7e. Is abuse more likely to go unreported when the children are of certain ages, sex or have certain handicaps, or does underreporting apply equally to all kinds of children?

1. MORE LIKELY FOR SOME ↓

5. EQUALLY FOR ALL → TURN TO P. 7. B8

B7f. For which categories of children is underreporting more likely to occur?	**B7g.** (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ____________________	A. ____________________ ____________________
B. ____________________	B. ____________________ ____________________
C. ____________________	C. ____________________ ____________________

B8. Now, speaking only of neglect, do you feel that in this area child neglect is generally underreported or not?

1. YES, UNDERREPORTED

5. NO, NOT UNDERREPORTED → TURN TO P. 9, B9

B8a. Would you say there is a great deal of underreporting or just some?

1. GREAT DEAL

3. SOME

B8b. In your estimation, is neglect of children more likely to go unreported for some kinds of parents or guardians, such as those of certain marital, economic or ethnic characteristics, or does underreporting apply equally to all kinds of parents?

1. MORE LIKELY FOR SOME ↓	5. EQUALLY FOR ALL →GO TO B8e

B8c. For what categories of parents is underreporting more likely to occur?	**B8d.** (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ______	A. ______ ______
B. ______	B. ______ ______
C. ______	C. ______ ______

B8e. Is neglect more likely to go unreported when the children are of certain ages, sex or have certain handicaps, or does underreporting apply equally to all kinds of children?

1. MORE LIKELY FOR SOME ↓	5. EQUALLY FOR ALL →TURN TO P. 9, B9

B8f. For which categories of children is underreporting more likely to occur?	**B8g.** (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ______	A. ______ ______
B. ______	B. ______ ______
C. ______	C. ______ ______

B9. Approximately, what percent of the reports you receive of suspected abuse do you find to be unsubstantiated?

_______________ PERCENT

NONE OR 0% → TURN TO P. 10, B10

B9a. (In your estimation) Are there certain kinds of parents and guardians for whom a higher percentage of abuse reports turns out to be unsubstantiated, or are the unsubstantiated reports evenly distributed among all kinds of parents and guardians? (IF NECESSARY - for instance parents with certain marital, economic or ethnic characteristics?)

1. HIGHER AMONG CERTAIN KINDS

5. EVENLY AMONG ALL KINDS → GO TO B9d

B9b. For what categories of parents are unsubstantiated reports more likely to occur?

A. ____________________

B. ____________________

C. ____________________

B9c. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?

A. ____________________

B. ____________________

C. ____________________

B9d. Are there certain kinds of children for whom a higher percentage of abuse reports turns out to be unsubstantiated or are the unsubstantiated reports evenly distributed for all kinds of children? (IF NECESSARY - for instance, children of certain ages, sex, or with certain handicaps?)

1. HIGHER AMONG CERTAIN KINDS

5. EVENLY AMONG ALL KINDS → TURN TO P. 10, B10

B9e. For what categories of children are unsubstantiated reports more likely to occur?

A. ____________________

B. ____________________

C. ____________________

B9f. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?

A. ____________________

B. ____________________

C. ____________________

B10. Approximately, what percent of the reports you receive of suspected neglect do you find to be unsubstantiated?

_____________ PERCENT

NONE OR 0% → TURN TO P. 11, B11

B10a. (In your estimation) Are there certain kinds of parents and guardians for whom a higher percentage of neglect reports turns out to be unsubstantiated, or are the unsubstantiated reports evenly distributed among all kinds of parents and guardians? (IF NECESSARY - for instance parents with certain marital, economic or ethnic characteristics?)

1. HIGHER AMONG CERTAIN KINDS

5. EVENLY AMONG ALL KINDS → GO TO B10d

B10b. For what categories of parents are unsubstantiated reports more likely to occur?	B10c. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ____________________	A. ____________________ ____________________
B. ____________________	B. ____________________ ____________________
C. ____________________	C. ____________________ ____________________

B10d. Are there certain kinds of children for whom a higher percentage of neglect reports turns out to be unsubstantiated or are the unsubstantiated reports evenly distributed for all kinds of children? (IF NECESSARY - for instance, children of certain ages, sex, or with certain handicaps?)

1. HIGHER AMONG CERTAIN KINDS

5. EVENLY AMONG ALL KINDS → TURN TO P. 11, B11

B10e. For what categories of children are unsubstantiated reports more likely to occur?	B10f. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ____________________	A. ____________________ ____________________
B. ____________________	B. ____________________ ____________________
C. ____________________	C. ____________________ ____________________

B11. (CARD D) We have been talking about differences in reporting. Now I want your opinion about differences in the actual incidence of abuse among certain types of children compared to the average rate for all children. Compared to others, please tell me how much more or less often abuse is likely to occur among the following categories? First, how about physically handicapped children. Would you say they are likely to be abused much more often, more, about the same, less, or much less often than other children? (CONTINUE WITH LIST)

	(1) MUCH MORE	(2) MORE	(3) SAME	(4) LESS	(5) MUCH LESS
a. Physically handicapped					
b. Mentally retarded children					
c. Emotionally disturbed					
d. Multiple handicapped children					
e. Low birthweight children					
f. Sensory handicapped -- the deaf or blind					
g. Children with chronic illness					
h. Adopted children					
j. Foster children					
k. Would there be any other categories of children who are apt to be abused more or less than others? (SPECIFY) ______________________					
m. ______________________					

B12. (CARD D) Now, how about neglect, how much more or less often is neglect likely to occur among the same categories of children compared to others? First, the physically handicapped. (Would you say they are likely to be neglected much more often, more, about the same, less, or much less often than other children?) (CONTINUE WITH LIST)

	(1) MUCH MORE	(2) MORE	(3) SAME	(4) LESS	(5) MUCH LESS
a. Physically handicapped					
b. Mentally retarded children					
c. Emotionally disturbed					
d. Multiple handicapped children					
e. Low birthweight children					
f. Sensory handicapped -- the deaf or blind					
g. Children with chronic illness					
h. Adopted children					
j. Foster children					
k. Would there be any other categories of children who are apt to be abused more or less than others? (SPECIFY) ______________________					
m. ______________________					

B13. (CARD C) About what proportion of the children in families who have been part of your active caseload are taken to the hospital for treatment because of continued abuse or neglect?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE

B14. (CARD C) What proportion of the cases known to (UNIT) come to the attention of the police because of continued abuse or neglect?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE

B15. Have there been any special efforts in the last few years in this area or in the state as a whole to get cases of child abuse and neglect identified and reported?

1. YES ↓

5. NO → TURN TO P. 13, B16

B15a. What was the nature of these efforts?

____

____

____

(IF NOT CLEAR) B15b. Was that a state or local effort? ______________

____

____

B15c. Have these efforts increased reporting greatly, somewhat, or not at all?

1. GREATLY	3. SOMEWHAT	5. NOT AT ALL

B16. In some areas the public has been informed that they may report suspected cases of child abuse and get help at any hour of the day or night simply by dialing a special number. Has (UNIT) made any arrangements of this sort?

1. YES → B16a. What kind of arrangements?

5. NO → B16b. Do any other agencies have such arrangements?

1. YES → B16c. What agencies?

5. NO → GO TO B17

B17. (CARD C) What proportion of the reports of abuse or neglect that you get by phone from individuals turns out to be fraudulant, vindictive or prank calls? Would you say almost all, more than half of them, about half, less than half, or almost none?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE

B18. Does a case worker conduct a home visit in every case reported by phone?

1. YES → TURN TO P. 14, B19

5. NO

B18a. What other procedures do you follow to ascertain which calls are likely to be well founded and which are not?

B19. Do any of the referring agencies routinely send you written reports?

1. YES

5. NO → TURN TO P. 16, B22

B19a. Which ones? (ENTER BELOW)	B19b. (FOR EACH MENTION ASK) What types of written reports do you receive? Are they only report forms, do they include case notes, or what?		
AGENCY	TYPES OF REPORTS		
	FORMS	CASE NOTES	OTHER (SPECIFY)

B20. In your own investigation and the services you provide, do you find reports from certain agencies are more helpful than others?

1. YES

5. NO → GO TO B21

B20a. Which agencies usually send the **most** helpful reports?

A. ______________________

B. ______________________

C. ______________________

B20b. (FOR EACH AGENCY) In what ways are these reports helpful?

A. ______________________
____

B. ______________________
____

C. ______________________
____

B20c. Which agencies send the **least** helpful reports?

A. ______________________

B. ______________________

C. ______________________

B20d. (FOR EACH AGENCY) Why is it these reports are not helpful?

A. ______________________
____

B. ______________________
____

C. ______________________
____

TURN TO P. 16, B22

B21. Do you find them **all** helpful or **none** of them helpful?

1. ALL

5. NONE

B21a. In what ways are they helpful?

____
____
____

B21b. In what ways are they not helpful?

____
____
____
____

B22. Is it difficult to obtain reports at all from some agencies?

1. YES

5. NO → GO TO B23

B22a. From which agencies?

A. ____

B. ____

C. ____

B22b. (FOR EACH MENTION ASK) Why is that?

A. ____

B. ____

C. ____

B23. Do any of the agencies ever suggest or request that (UNIT) take any specific action in regard to the cases they report to you?

1. YES

5. NO → TURN TO P. 18, B24

B23a. Which ones do this?

A. ____

B. ____

C. ____

D. ____

E. ____

B23b. (FOR EACH MENTION ASK) What kinds of suggestions do they usually make?

A. ____

B. ____

C. ____

D. ____

E. ____

B24. (CARD K) For each of the following agencies, would you tell me whether the ways they handle cases of child abuse and neglect ever delay or cause problems for (UNIT)? First, how about the police and sheriff's departments; Do the ways they handle cases ever delay you or cause problems? (CONTINUE WITH LIST BELOW. THEN FOR EACH YES, ASK B24a BELOW AND B24b ON PAGE OPPOSITE.)

B24a. (FOR EACH YES) (CARD C) In what proportion of the cases in which (MENTION) was involved were you delayed or caused difficulties?

	(1) YES	(5) NO	(1) ALMOST ALL	(2) MORE THAN HALF	(3) ABOUT HALF	(4) LESS THAN HALF	(5) ALMOST NONE
A. Police and Sheriff's Departments							
B. Social Service Departments of Hospitals							
C. Medical Staffs of Hospitals							
D. Other divisions of the Welfare or Social Services Departments							
E. Schools							
F. Courts							
G. Mental Health Clinics							
H. Voluntary and Private Service Organizations							
J. Prosecuting Attorneys							

(FOR EACH YES, ASK B24a AND B24b ACROSS.) 20

B24b. Would you tell me more specifically about the nature of the difficulties and delays?

A. __________

B. __________

C. __________

D. __________

E. __________

F. __________

G. __________

H. __________

J. __________

SECTION C: CASE MANAGEMENT

C1. Now, talking about child abuse only, does (UNIT) routinely notify any other agencies of cases of abuse?

1. YES ↓

5. NO → GO TO C2

C1a. Which agencies?	C1b. (FOR EACH MENTION ASK) About how long after a case has been known to you do you notify (AGENCY MENTIONED)?
A. ____________	A. ____________ ____________
B. ____________	B. ____________ ____________
C. ____________	C. ____________ ____________

C2. How about child neglect, does your agency routinely notify any other agencies of neglect cases?

1. YES ↓

5. NO → TURN TO P. 21, C3

C2a. Which ones?	C2b. (FOR EACH MENTION ASK) About how long after a case has been known to you do you notify (AGENCY MENTIONED)?
A. ____________	A. ____________ ____________
B. ____________	B. ____________ ____________
C. ____________	C. ____________ ____________

C3. Does a (UNIT) case worker always make a home visit during the same day that a new case of suspected child abuse is reported?

1. YES → TURN TO P. 22, C4		5. NO ↓

C3a. Why not? Is it because you are short staffed, sometimes other agencies are involved, or is it not necessary, or what?

C3b. (CARD C) About what proportion do you visit on the first day?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE

C3c. (CARD C) About what proportion would you have visited by the end of the first week?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE

C4. How about new cases of child neglect, does a case worker always make a home visit during the same day that a new case of suspected child neglect is reported to you?

1. YES → TURN TO P. 23, C5

5. NO ↓

C4a. Why not? (Is it because you are short staffed, sometimes other agencies are involved, or is it not necessary, or what?)

____

____

____

____

____

____

C4b. (CARD C) About what proportion do you visit on the first day?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE

C4c. (CARD C) About what proportion would you have visited by the end of the first week?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE

C5. When investigating cases of child abuse or neglect, do your staff members have the legal authority to enter a home on their own without the consent of the parents?

1. YES → GO TO C6

5. NO ↓

C5a. What arrangements does (UNIT) have to make to gain access to the children without the consent of the parents?

____

____

____

____

____

____

C5b. How long does it usually take to make these arrangements?

____

C5c. (CARD C) In what proportion of the cases do you need to make such arrangements?

1. ALMOST ALL

2. MORE THAN HALF

3. ABOUT HALF

[illegible] LESS THAN HALF

5. ALMOST NONE

C6. Do case workers of (UNIT) have the legal authority to remove a child from its home under emergency conditions without calling the police?

1. YES → GO TO C7

5. NO ↓

C6a. What procedure do you have to follow to remove a child without parental consent?

____

____

____

____

____

C6b. (CARD C) In what proportion of the cases do you have to resort to these procedures?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE

C7. (CARD B) How often are hospitals used as a place to keep children who are temporarily removed from their homes when it is not medically necessary? (Would that be almost always, often, sometimes, occasionally, or hardly ever?)

1. ALMOST ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER

C8. Are children ever placed in foster homes when they are temporarily removed from their own homes?

1. YES ↓

5. NO → TURN TO P. 26, C9

C8a. Approximately what proportion of the children are placed in foster homes?

_______________ PERCENT

C8b. Does (UNIT) handle the placement itself or is this the responsibility of another unit or agency?

1. HANDLES PLACEMENT ITSELF ↓ GO TO C8d

2. RESPONSIBILITY OF OTHERS ↓

C8c. Which agencies? ______________________________

____

____

C8d. Do the foster parents get paid?

1. YES ↓

5. NO → GO TO C8f

C8e. How much? $___________ (AMOUNT) PER ___________ (TIME)

C8f. Do you ever encounter difficulties or delays in placing children in foster homes?

1. YES ↓

5. NO → TURN TO P. 26, C9

C8g. Is that due to a shortage of foster homes, the characteristics of the children or what?

____

____

____

C9. Are detention homes ever used for the temporary placement of abused and neglected children in this area?

1. YES ↓   5. NO → GO TO C10

C9a. Approximately what proportion of the children who are temporarily removed are placed in detention homes?

_______ PERCENT

C9b. Which children are more likely to be placed there?

____

____

C9c. Who makes the decision to place an abused or neglected child in a detention home? Would it be a judge, a probation officer, a police officer or who?

____

C10. Are abused and neglected children ever placed with relatives?

1. YES ↓   5. NO → GO TO C11

C10a. Approximately what proportion of these children are placed with relatives?

_______ PERCENT

C10b. In such cases are the relatives paid?

1. YES ↓   3. SOMETIMES ↓   5. NO → GO TO C11

C10c. Which agencies provide the funds? _______________

____

____

C10d. How much do the payments amount to? $_______ (AMOUNT) PER _______ (TIME)

C11. Are there any other facilities available in this area for the placement of abused and neglected children?

1. YES

5. NO → TURN TO P. 28, C12

C11a. What types of facilities are these? Are these orphanages, runaway homes, treatment facilities or what?

____

____

____

____

C11b. Approximately what proportion of the children are placed there (in these facilities)?

______________PERCENT

C11c. Are these facilities used for the placement of other than abused and neglected children?

1. YES

5. NO → GO TO C11e

C11d. What other children are placed in these facilities?

____

____

____

C11e. Are these used primarily as emergency facilities only, are they used as regular placement facilities, or what?

1. EMERGENCY ONLY

2. REGULAR PLACEMENT

3. BOTH

7. OTHER (SPECIFY)______________________________

C11f. How would you assess the quality of care in these facilities? Would you say it is good, adequate or poor?

1. GOOD → GO TO C11h

3. ADEQUATE

5. POOR

C11g. What kinds of problems are there? ____________________

C11h. What agencies operate these facilities? ____________________

C12. Under what circumstances would you be prepared to leave a child with his parents or guardians even though an investigation showed that the child had been abused or neglected?

C13. What social services and support would (UNIT) obtain from other sources when abused or neglected children are not removed from the home?

SERVICE OR SUPPORT	C13a. From which agencies?
A. ____________	A. ____________
B. ____________	B. ____________
C. ____________	C. ____________

C14. What social services and support would (UNIT) itself provide when the children are not removed from the home?

____

____

____

____

C15. What social services and support would (UNIT) obtain from other sources when the children are removed from the home?

SERVICE OR SUPPORT	C15a. From which agencies?
A. ____________	A. ____________
B. ____________	B. ____________
C. ____________	C. ____________

C16. What social services and support would (UNIT) itself provide when the children are removed from the home?

____

____

____

C17. (CARD B) How often do you recommend that parents seek help from mental health clinics, psychiatrists, marriage counselors, and the like? (Almost always, often, sometimes, occasionally, or hardly ever?)

1. ALMOST ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER → TURN TO P. 31, C18

C17a. Where do you recommend they get such help, that is, from which services or agencies?

A. ____________________

B. ____________________

C. ____________________

D. ____________________

C17b. (CARD B) How often do you find them reluctant to use these services?

1. ALMOST ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER

C17c. In your estimation how helpful are the services to those who use them? Would you say they are very helpful, somewhat helpful, of little help or no help at all?

1. VERY HELPFUL	3. SOMEWHAT HELPFUL	4. LITTLE HELP	5. NO HELP AT ALL

C18. Are there any services these children or their families need that you find unavailable or difficult to obtain in your area?

☐ 1. YES

☐ 5. NO → GO TO C19

C18a. What services are these? ______________________________

____

____

____

C19. (CARD B) How often do abused and neglected children that come to the attention of (UNIT) need medical care that they are not receiving? (Would you say that this happens almost always, often, sometimes, occasionally, or hardly ever?)

☐ 1. ALMOST ALWAYS

☐ 2. OFTEN

☐ 3. SOMETIMES

☐ 4. OCCASIONALLY

☐ 5. HARDLY EVER → TURN TO P. 32, C20

C19a. Are there specific hospitals that you would refer these children to?

☐ 1. YES

☐ 5. NO → GO TO C19d.

C19b. Which ones? What are their names? ______________________________

____

____

C19c. Is there a special reason for choosing (this/these) hospital(s)?

____

____

____

C19d. Are there particular physicians that you would refer these children to?

☐ 1. YES

☐ 5. NO → TURN TO P. 32, C20

C19e. Is there a special reason for choosing them?

____

____

C20. Aside from possible assistance from the offices of prosecuting attornies, are there lawyers connected with (UNIT) as staff members or consultants?

1. YES

5. NO → GO TO C21

C20a. Are these full-time, part-time or just occasional consultants?

1. FULL-TIME

2. PART-TIME

3. OCCASIONAL CONSULTANTS

C21. Do you get legal advice from other sources?

1. YES

5. NO → GO TO C22

C21a. What sources? ____________________

____

____

____

C22. How much assistance does your agency get from the offices of the prosecuting attorney? Would you say you get all the assistance you need, somewhat less than you need, considerably less than you need or none at all?

1. ALL NEEDED

2. SOMEWHAT LESS THAN NEEDED

4. CONSIDERABLY LESS THAN NEEDED

5. NONE AT ALL

C23. In general, do you feel the work of your agency is hindered in regard to child abuse and neglect because of inadequate legal assistance?

1. YES

5. NO → TURN TO P. 33, C24

C23a. In what ways? ____________________

____

____

____

C24. Under what conditions would (UNIT) consider the temporary separation of abused or neglected children from their families advisable?

____

____

____

____

____

C25. In approximately what percent of abuse and neglect cases does (UNIT) consider such action advisable?

__________PERCENT

C26. Does (UNIT) ever initiate proceedings toward temporary separation?

1. YES

5. NO → TURN TO P. 34, C27

C26a. Who makes such a decision here at (UNIT)? (TITLE)

____

C26b. What steps does (UNIT) follow?

____

____

____

C26c. (CARD B) How often do the courts act in favor of your recommendations, almost always, often, sometimes, occasionally, or hardly ever?

1. ALMOST ALWAYS
2. OFTEN
3. SOMETIMES
4. OCCASIONALLY
5. HARDLY EVER

(1, 2) TURN TO P. 34, C27

(3, 4, 5) C26d. Why don't they always favor them?

____

____

____

C27. Under what conditions would (UNIT) consider the permanent separation of abused and neglected children from their parents advisable?

____

____

C28. In approximately what percent of abuse and neglect cases does (UNIT) consider such action advisable?

________________ PERCENT

C29. Does (UNIT) ever initiate proceedings toward permanent removal of a child from its parents?

1. YES ↓

5. NO → TURN TO P. 35, C30

C29a. Who makes such a decision here at (UNIT)? (TITLE)

____

C29b. What steps does (UNIT) follow? ____________________

____

____

____

C29c. (CARD B) How often do the courts act in favor of your recommendation; almost always, often, sometimes, occasionally, or hardly ever?

1. ALMOST ALWAYS
2. OFTEN
3. SOMETIMES
4. OCCASIONALLY
5. HARDLY EVER

1, 2: GO TO C29e

3, 4, 5: ↓

C29d. Why don't they always favor them?

____

____

____

C29e. What happens to the children when parental rights are permanently severed?

____

____

____

C30. Under what conditions would (UNIT) consider criminal prosecution of parents involved in abuse and neglect warranted?

C31. What circumstances would persuade (UNIT) that an abused or neglected child temporarily removed from the care of its parents could be returned to the family?

C32. Who makes such a decision here at (UNIT)?

(TITLE)

C33. Has (UNIT) been involved in returning abused or neglected children to their homes during the last 12 months?

1. YES

5. NO

C34. What would have to be done to reunite the child with its family? What legal steps would have to be taken?

C35. And how would you go about actually reuniting the child with its family?

C36. If the children remain at home or once children have been returned to their homes, does (UNIT) continue to follow up on their cases?

1. YES ↓ 5. NO → GO TO C37

C36a. Does this involve home visits?

1. YES 5. NO

C36b. What other services do you provide?

____

____

C36c. What considerations enter into the decision to terminate follow-up services? ______________________________

____

____

C36d. What is the average length of these follow-up services? ________ MONTHS

____

C37. Are there any other agencies which provide follow-up services?

1. YES ↓ 5. NO → GO TO C38

C37a. Which agencies?	C37a. (FOR EACH MENTION ASK:) What kinds of follow-up services do they provide?
A. ________________	A. ________________ ________________
B. ________________	B. ________________ ________________
C. ________________	C. ________________ ________________

C38. (CARD C) What proportion of families continue to abuse their children even after (UNIT) becomes involved with them?

1. ALMOST ALL 2. MORE THAN HALF 3. ABOUT HALF 4. LESS THAN HALF 5. ALMOST NONE

C39. (CARD C) About what proportion of families continue to neglect their children even after your agency becomes involved with them?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE

C40. Are there any Parents Anonymous groups or similar self-help organizations operating in your area?

1. YES ↓

C40a. Do you mention such groups to the parents of abused or neglected children?

1. YES → GO TO C41

5. NO ↓

C40b. Why not? ____________________

____

____

____

5. NO ↓ 8. DON'T KNOW ↓

C40c. Do you feel that groups like these would be helpful to parents of abused and neglected children?

1. YES → GO TO C41

5. NO ↓

C40d. Why? ____________________

____

____

____

C41. How much do case workers vary in decisions and approaches to problems of abuse and neglect? Would you say they differ greatly, somewhat, or not at all?

1. GREATLY ↓ 3. SOMEWHAT ↓ 5. NOT AT ALL → TURN TO P. 38, C42

C41a. In what respects do they vary?

____

____

____

____

C42. Have you or any of the staff members of your agency ever attended or participated in short courses, conferences, or workshops related to child abuse and neglect?

☐ 1. YES

☐ 5. NO → GO TO SECTION D

C42a. When was the last time anyone from this agency attended such programs?

____

____

C42b. Who attended (by title or position)?

____

____

C42c. What was the nature of the program? ____________________

____

____

____

SECTION D: INTERAGENCY TEAMS AND LIAISONS

D1. Is there a formally organized interagency team, center, or liaison committee that deals with problems of child abuse or neglect in this area?

1. YES, TEAM | 2. YES, CENTER | 3. YES, LIAISON COMMITTEE | 5. NO → TURN TO P. 40, D2

D1a. What is it called? ____________________

D1b. Does your agency participate in this (team/center/committee)?

1. YES | 5. NO

D1c. Who from (UNIT) participates? (TITLE) ____________________

D1d. Why not? ____________________

D1e. What other agencies participate in this (team/center/committee)? ____________________

D1f. Who from these agencies take part in this (team/center/committee)? That is, what are their positions or titles? ____________________

D1g. How often do they meet? ____________________

D1h. Where do they meet? ____________________

D1j. Do representatives of the participating agencies exchange records?

1. YES | 5. NO

D1k. Why not? ____________________

TURN TO P. 40, D2

D1m. Are the records generated by the different agencies kept in a common pool?

1. YES | 5. NO → TURN TO P. 40, D2

D1n. Are there participating agencies which do not place any records in that pool?

1. YES | 5. NO → TURN TO P. 40, D2

D1p. Which ones? ____________________

D2. (CARD A) How effective do you think the various agencies in this area have been in dealing with cases of child abuse and neglect? Would you say in general they've been very effective, somewhat effective, not very effective or not effective at all?

1. VERY EFFECTIVE	2. SOMEWHAT EFFECTIVE	3. NOT VERY EFFECTIVE	4. NOT EFFECTIVE AT ALL

D3. (CARD A) How effective do you think (UNIT) has been in dealing with cases of child abuse and neglect?

1. VERY EFFECTIVE	2. SOMEWHAT EFFECTIVE	3. NOT VERY EFFECTIVE	4. NOT EFFECTIVE AT ALL

D4. Now considering the various facets of child abuse and neglect and the many agencies involved, what problems do you see in the ways it is handled in this area?

____

____

____

____

____

____

____

____

____

____

____

____

____

D5. If additional funds were to become available to your agency for child abuse and neglect, what are the most important uses you would like to see those funds put to? Please rank them in their order of importance.

D5a. FOR EACH ITEM: Do you have any idea how much that might cost?

USE	COST
A. ______________________________	A. ________________
B. ______________________________	B. ________________
C. ______________________________	C. ________________
D. ______________________________	D. ________________
E. ______________________________	E. ________________
F. ______________________________	F. ________________
G. ______________________________	G. ________________

D6. If additional funds were to become available for other agencies and programs dealing with child abuse and neglect in the community, what are the most important uses you would put those funds to? Please rank them in their order of importance.

D6a. FOR EACH ITEM: Do you have any idea how much that might cost?

USE	COST
A. ______________________________	A. ________________
B. ______________________________	B. ________________
C. ______________________________	C. ________________
D. ______________________________	D. ________________
E. ______________________________	E. ________________
F. ______________________________	F. ________________
G. ______________________________	G. ________________

D7. What other recommendations would you make for improving the identification and handling of abuse and neglect cases in this area?

SECTION E: OPINIONS

E1. (CARD E) Now I would like to ask you your opinion about a number of statements concerning ways of handling cases of child abuse and neglect. There are no right or wrong answers, we just want to get the opinions of people in the field about these issues. I'll read you a series of statements. Would you please tell me whether you strongly agree, tend to agree, tend to disagree or strongly disagree with each one.

		STRONGLY AGREE (1)	TEND TO AGREE (2)	TEND TO DISAGREE (4)	STRONGLY DISAGREE (5)
	Public agencies should stay out of the relations between parents and their children.				
E2.	It is therapy that parents need, not punishment.				
E3.	Economic need is the most frequent reason people neglect their children.				
E4.	Conflicts between therapeutic services and law enforcement activities cannot be reconciled.				
E5.	Physicians who are known to report cases of mistreatment of children lose the confidence of their patients.				
E6.	Most parents who mistreat their children do it because of ignorance about child rearing.				
E7.	The rights of children have long been neglected in favor of parental rights.				
E8.	Too many children are mistreated in the name of discipline.				
E9.	People who mistreat their children should have their parental rights terminated.				
E10.	Treatment for parents who mistreat their children is largely ineffectual.				

		STRONGLY AGREE (1)	TEND TO AGREE (2)	TEND TO DISAGREE (4)	STRONGLY DISAGREE (5)
E11	Agencies are not given sufficient resources to deal effectively with child abuse and neglect.				
E12.	In spite of mistreatment, the best place for children is with their parents.				
E13.	It's difficult to say what is and what is not child mistreatment.				
E14.	Parents who mistreat their children are sick, not criminals.				
E15.	People have every right to discipline their children any way they see fit.				
E16.	Public agencies are doing all that can be done in regard to child abuse and neglect.				
E17.	It's difficult to determine when parents should have their children returned.				
E18.	Control of child abuse and neglect is not a feasible goal.				
E19.	We just don't know enough to deal effectively with problems of child mistreatment.				
E20.	In dealing with child mistreatment, law enforcement efforts should not be mixed with service programs.				

E21. Now I would like to ask you about the causes of child mistreatment. What kinds of people are likely to abuse their children and why?

E22. And what kinds of people are likely to neglect them, and why?

SECTION F: BACKGROUND ITEMS

F1. Now just a few final questions about yourself. Do you have a bachelor's degree?

1. YES

F1a. What was your major?

____

5. NO

F1b. Have you attended college?

1. YES   5. NO → GO TO F1d

F1c. How many years?

____

F1d. Do you have a high school diploma?

1. YES   5. NO

GO TO F4

F2. Do you have a master's degree?

1. YES

F2a. In what?

____

5. NO

F2b. Have you attended graduate school?

1. YES   5. NO

GO TO F4

F2c. How many years?

____

GO TO F4

F3. Did you do any graduate work after receiving your Master's degree?

1. YES

5. NO → GO TO F4

F3a. Do you have a doctorate?

1. YES

F3b. In what?

____

5. NO

F3c. How many years of graduate work beyond your Master's degree have you completed?

____

F4. How long have you been with (UNIT)? ____________________

F5. Had you dealt with abused and neglected children prior to working here?

1. YES

5. NO → GO TO F6

F5a. For how long? ____________________

F5b. What was your position? ____________________

F6. In what year were you born? ____________________

F7. Are you married, separated, divorced, widowed, have you never been married, or what?

1. MARRIED

2. SEPARATED

3. DIVORCED

4. WIDOWED

5. SINGLE

7. OTHER ____________________

F8. Do you have any children?

1. YES

5. NO → END OF INTERVIEW

F8a. How many? ____________________

F8b. What ages? ____________________

Thank you very much, that's all the questions I have.

TIME NOW ____________________

SECTION G: BY OBSERVATION

G1. Respondent's sex:

1. MALE
2. FEMALE

G2. Respondent's race:

1. CAUCASIAN
2. BLACK
3. CHICANO; PUERTO-RICAN MEXICAN- OR SPANISH AMERICAN
4. AMERICAN INDIAN
5. ORIENTAL
7. OTHER (SPECIFY)____________________

G3. Was anyone else present during the interview?

1. YES
5. NO → GO TO G4

G3a. Who? ____

____

G4. Interruptions during the interview:

1. Few or none
2. Some
3. A good many
4. Constantly

G5. Respondent's attitude toward the interview:

1. Enthusiastic, positive
2. Fairly co-operative
3. Neutral
4. Somewhat un-cooperative
5. Hostile or suspicious

G6. Respondent's interest in the survey:

1. Very interested
2. Moderately interested
3. Slightly interested
4. Not interested at all
5. Bored to tears

The University of Michigan
Survey Research Center

P. 468592
Spring, 1974

Study on Child Abuse and Neglect

SURVEY RESEARCH CENTER
INSTITUTE FOR SOCIAL RESEARCH
THE UNIVERSITY OF MICHIGAN
ANN ARBOR, MICHIGAN 48106

(Do not write in above space.)

1. **Interviewer's Label**

2. P.S.U.____________________
3. County____________________
4. Your Int. No.____________________
5. Length of Interview____________________ (Minutes)

Public Health Departments

TIME AT START ______________

SECTION A: ORGANIZATION

A1. What is your exact title or position?

____

A2. What is the name of this department (--the one in which you work)?

____

A3. How many nurses are employed in this Public Health Department, that is, how many registered nurses and how many licensed practical nurses?

__________ REGISTERED   __________ LICENSED PRACTICAL

A4. Do any of the nurses here deal exclusively with cases of child abuse and neglect?

1. YES   5. NO → GO TO A5

A4a. How many? __________

A5. In general, what proportion of all the nurses' time and effort goes to matters related to child abuse and neglect?

__________PERCENT

A6. What area is your department responsible for? Is it a city, a (county/parish), or what?

1. CITY

2. COUNTY/PARISH

7. OTHER (SPECIFY) ______________

____

A7. Is this part of a larger department of public health at the (AREA IN A6) level?

1. YES ↓

5. NO → GO TO A8

A7a. What is the name of the overall department or board?

____

A7b. (Do you/Does the supervisor of your department) report directly to the head of (ABOVE NAME) or are there some levels in between?

1. REPORTS DIRECTLY → GO TO A8

2. LEVELS IN BETWEEN ↓

A7c. What are these levels?

____

____

A8. Is this Public Health Department part of a larger agency at the state level?

1. YES ↓

5. NO → GO TO SECTION B, P. 3

A8a. What is the name of the state agency? ____________________

____

SECTION B: CASE IDENTIFICATION

B1. These next few questions concern the number of cases of child abuse and neglect that come to the attention of the Public Health Department and how you learn about them. If you have these figures someplace we would appreciate your looking them up.

During the last year for which you have figures, how many cases of child abuse and neglect were referred or reported to the Public Health Department? (By cases we mean number of children.)

________________CHILDREN

INTERVIEWER CHECKPOINT A:

☐ 1. IF R CANNOT CONVENIENTLY LOOK UP THE FOLLOWING FIGURES AT THIS POINT, ASK TO LEAVE A CASE REPORT SHEET FOR HIM TO MAIL TO YOU LATER. GO OVER EACH ITEM WITH R TO BE SURE HE UNDERSTANDS THEM AND THEN GO ON TO B8.

☐ 2. IF R CAN FURNISH THE FIGURES NOW, CONTINUE WITH B2.

B2. How many families did that involve? ______________FAMILIES

B3. What year was that? (In what months did it begin and end?)

FROM____
MONTH YEAR

TO____
MONTH YEAR

INTERVIEWER CHECKPOINT B:

1. ONE OR MORE CASES REPORTED

5. NO CASES REPORTED → TURN TO P. 5, B6

B4. How many or approximately what percent of the children were considered cases of abuse and how many neglect?

ABUSE ____________ CASES or _________%

NEGLECT ____________ CASES or _________%

B5. (CARD S) We are interested in how you learn about cases of child abuse and neglect. How many (or what percent) of all cases you mentioned did the department first learn about from each of these sources?

	NUMBER OF CHILDREN	OR PERCENT
A. The Prosecuting Attorney's Office?		
B. The Courts?		
C. Hospitals, clinics, including mental health clinics?		
D. Child Protective Services?		
E. Other divisions of the Welfare or Social Services Departments?		
F. Schools?		
G. Police and Sheriff's Departments?		
H. Private and voluntary agencies? SPECIFY: ____________________		
J. Any other agencies? ____________________ (SPECIFY)		
K. Clergymen?		
L. Physicians in private practice?		
M. Marriage counselors and psychologists in private practice?		
N. Other professionals in private practice? SPECIFY: ____________________		
O. Family members and relatives?		
P. Friends and neighbors?		
Q. Other laymen (SPECIFY)? ____________________ ____________________		

B6. (CARDS S AND B) Some of these sources may always notify the department about a case, others may hardly ever notify you.

When (SOURCE) knows about a case of abuse or neglect, how likely do you think they are to notify you? (Would they always notify you, often, sometimes, occasionally, or hardly ever notify you?)

B6a. (IF NOT ALWAYS, ASK ACROSS) Why don't they always notify you? (ENTER REASON BELOW, OPPOSITE APPROPRIATE AGENCY)

	1. ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER	
A						
B						
C						
D						
E						
F						
G						
H						
J						
K						
L						
M						
N						
O						
P						
Q						

B7. Do the public health nurses themselves come across cases of abuse or neglect during the course of their regular duties?

☐ 1. YES ↓

☐ 5. NO → GO TO B8

	NUMBER	OR	PERCENT
B7a. How many or what percent of abuse and neglect cases were first identified by the public health nurses during home visits?	______		______
B7b. How many or what percent were discovered by the public health nurses in schools?	______		______
B7c. Is there anyplace else that public health nurses identified cases of abuse or neglect? (Where?) (How many or what percent?)	______		______

____
(SPECIFY)

B8. Does the Public Health Department have standard screening procedures which may detect child abuse or neglect among the families they visit?

☐ 1. YES ↓

☐ 5. NO → TURN TO P. 7, B9

B8a. What are these procedures?

____

____

____

Are they applied to every family the Public Health Department deals with?

☐ 1. YES
N TO P. 7,

☐ 5. NO ↓

B8c. To whom are they applied?

____

____

____

B9. Are there any special procedures followed by the Public Health Department for verifying suspected cases of child abuse?

1. YES

5. NO → GO TO B10

B9a. What are these special procedures?

____

____

____

____

____

B10. Are there any special procedures followed by the Public Health Department for verifying suspected cases of child neglect?

1. YES

5. NO → TURN TO P. 8, B11

B10a. What are these special procedures?

____

____

____

____

____

B11. Has the Public Health Department worked out specific procedures for reporting suspected cases of child abuse and neglect?

1. YES

5. NO → GO TO B12

B11a. Are these procedures written out?

1. YES

5. NO

B11b. (CARD B) Are these procedures almost always followed, often followed, sometimes, occasionally, or hardly ever followed?

1. ALMOST ALWAYS → GO TO B11d

2. OFTEN

3. SOMETIMES

4. OCCASIONALLY

5. HARDLY EVER

B11c. Why aren't they always followed? ______________________________

____

____

B11d. According to these procedures, is the task of reporting cases to other agencies assigned to a specific department or person?

1. YES

5. NO

B12. Who reports cases of abuse and neglect on behalf of the Public Health Department?

____

B13. Who makes the decisions as to which cases are to be reported to other agencies? (TITLE OR POSITION)

____

B14. Now, speaking only of abuse, do you feel that in this area child abuse is generally underreported or not?

1. YES, UNDERREPORTED

5. NO, NOT UNDERREPORTED → TURN TO P. 10, B15

B14a. Would you say there is a great deal of underreporting or just some?

1. A GREAT DEAL

3. SOME

B14b. In your estimation, is abuse of children more likely to go unreported for some kinds of parents or guardians, such as those of certain marital, economic or ethnic characteristics, or does underreporting apply equally to all kinds of parents?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL
GO TO B14e

B14c. For what categories of parents is underreporting more likely to occur?	B14d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ____________	A. ____________ ____________
B. ____________	B. ____________ ____________
C. ____________	C. ____________ ____________

B14e. Is abuse more likely to go unreported when the children are of certain ages, sex or have certain handicaps, or does underreporting apply equally to all kinds of children?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL
TURN TO P. 10, B15

B14f. For which categories of children is underreporting more likely to occur?

A. ______________________

B. ______________________

C. ______________________

B14g. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?

A. ______________________

____

B. ______________________

____

C. ______________________

____

B15. Now, speaking only of neglect, do you feel that in this area child neglect is generally underreported or not?

1. YES, UNDERREPORTED

5. NO, NOT UNDERREPORTED
TURN TO P. 12, B16

B15a. Would you say there is a great deal of underreporting or just some?

1. GREAT DEAL

3. SOME

B15b. In your estimation, is neglect of children more likely to go unreported for some kinds of parents or guardians, such as those of certain marital, economic or ethnic characteristics, or does underreporting apply equally to all kinds of parents?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL
TURN TO P. 11, B15e

B15c. For what categories of parents is underreporting more likely to occur?

A. ______________________

B. ______________________

C. ______________________

B15d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?

A. ______________________

____

B. ______________________

____

C. ______________________

____

B15e. Is neglect more likely to go unreported when the children are of certain ages, sex or have certain handicaps, or does underreporting apply equally to all kinds of children?

1. MORE LIKELY FOR SOME ↓

5. EQUALLY FOR ALL
TURN TO P. 12, B16

B15f. For which categories of children is underreporting more likely to occur?	B15g. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ______	A. ______ ______
B. ______	B. ______ ______
C. ______	C. ______ ______

B16. (CARD D) We have been talking about differences in reporting. Now I want your opinion about differences in the actual incidence of abuse among certain types of children compared to the average rate for all children. Compared to others, please tell me how much more or less often abuse is likely to occur among the following categories? First, how about physically handicapped children. Would you say they are likely to be abused much more often, more, about the same, less, or much less often than other children? (CONTINUE WITH LIST)

	(1) MUCH MORE	(2) MORE	(3) SAME	(4) LESS	(5) MUCH LESS
a. Physically handicapped					
b. Mentally retarded children					
c. Emotionally disturbed					
d. Multiple handicapped children					
e. Low birthweight children					
f. Sensory handicapped -- the deaf or blind					
g. Children with chronic illness					
h. Adopted children					
j. Foster children					
k. Would there be any other categories of children who are apt to be abused more or less than others? (SPECIFY) ____________________					
m. ____________________					

B17. (CARD D) Now, how about neglect, how much more or less often is neglect likely to occur among the same categories of children compared to others? First, the physically handicapped. (Would you say they are likely to be neglected much more often, more, about the same, less, or much less often than other children?) (CONTINUE WITH LIST)

	(1) MUCH MORE	(2) MORE	(3) SAME	(4) LESS	(5) MUCH LESS
a. Physically handicapped					
b. Mentally retarded children					
c. Emotionally disturbed					
d. Multiple handicapped children					
e. Low birthweight children					
f. Sensory handicapped -- the deaf or blind					
g. Children with chronic illness					
h. Adopted children					
j. Foster children					
k. Would there be any other categories of children who are apt to be neglected more or less than others? (SPECIFY) ____________________					
m. ____________________					

B18. (CARD C) About what proportion of the children in families who have been part of your active caseload are taken to the hospital for treatment because of continued abuse or neglect?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE

B19. (CARD C) What proportion of the cases known to the Public Health Department come to the attention of the police because of continued abuse or neglect?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE

B20. Have there been any special efforts in the last few years, in this area or in the state as a whole to get cases of child abuse and neglect identified and reported?

1. YES

5. NO → TURN TO P. 14, B21

B20a. What was the nature of these efforts?

____

____

____

(IF NOT CLEAR) B20b. Was that a state or local effort? ____________

____

____

B20c. Have these efforts increased reporting greatly, somewhat, or not at all?

1. GREATLY	3. SOMEWHAT	5. NOT AT ALL

B21. In some areas the public has been informed that they may report suspected cases of child abuse and get help at any hour of the day or night simply by dialing a special number. Has your department made any arrangements of this sort?

1. YES

5. NO

B21a. What kind of arrangements?

____

____

____

____

____

B21b. Do any other agencies have such arrangements?

1. YES

5. NO → GO TO B22

B21c. What agencies?______________________________

____

____

B22. Do any agencies ever ask your involvement in cases of child abuse or neglect?

1. YES

5. NO → TURN TO P. 17, B28

B23. Do any of these agencies routinely send you written reports?

1. YES

5. NO → TURN TO P.17,B28

B23a. Which ones? (ENTER BELOW)	B23b. (FOR EACH MENTION ASK) What types of written reports do you receive? Are they only report forms, do they include case notes, or what?		
AGENCY	TYPES OF REPORTS		
	FORMS	CASE NOTES	OTHER (SPECIFY)

(IF ONLY ONE AGENCY REPORTS IN B23)

B24. Do you find these reports helpful in your own evaluation of the case and the services you provide?

1. YES ↓

B24a. In what ways are they helpful?

____

____

____

5. NO ↓

B24b. Why is it these reports are not helpful?

____

____

____

TURN TO P. 16, B27

B25. Do you find the reports from certain agencies more helpful than the reports from others for your own evaluations and the services you provide?

1. YES ↓

5. NO → TURN TO P. 16, B26

B25a. Which agencies usually send the most helpful reports?

A. ____________________

B. ____________________

C. ____________________

B25b. (FOR EACH AGENCY) In what ways are these reports helpful?

A. ____________________

B. ____________________

C. ____________________

B25c. Which agencies send the least helpful reports?

A. ____________________

B. ____________________

C. ____________________

B25d. (FOR EACH AGENCY) Why is it these reports are not helpful?

A. ____________________

B. ____________________

C. ____________________

TURN TO P. 16, B27

B26. Do you find them all helpful or none of them helpful?

1. ALL → B26a. In what ways are they helpful?

5. NONE → B26b. In what ways are they not helpful?

B27. Is it difficult to obtain reports at all from some agencies?

1. YES

5. NO → TURN TO P. 17, B28

B27a. From which agencies?	B27b. (FOR EACH MENTION ASK) Why is that?
A.	A.
B.	B.
C.	C.

B28. Do any of the agencies ever suggest or request that the Public Health Department take any specific action in regard to the cases they refer to you?

☐ 1. YES

☐ 5. NO → TURN TO P. 18, B29

B28a. Which ones do this?	B28b. (FOR EACH MENTION ASK) What kinds of suggestions do they usually make?
A. ____________	A. ____________ ____________
B. ____________	B. ____________ ____________
C. ____________	C. ____________ ____________
D. ____________	D. ____________ ____________

B29. (CARD T) For each of the following agencies, would you tell me whether the ways they handle cases of child abuse and neglect ever delay or cause problems for the Public Health Department? First, how about the police and sheriff's departments; do the ways they handle cases ever delay you or cause problems? (CONTINUE WITH LIST BELOW. THEN FOR EACH YES, ASK B29a BELOW AND B29b ON PAGE OPPOSITE.)

B29a. (FOR EACH YES) (CARD C) In what proportion of the cases in which (MENTION) was involved were you delayed or caused difficulties?

	(1) YES	(5) NO	(1) ALMOST ALL	(2) MORE THAN HALF	(3) ABOUT HALF	(4) LESS THAN HALF	(5) ALMOST NONE
A. Police and Sheriff's Departments							
B. Social Service Departments of Hospitals							
C. Medical Staffs of Hospitals							
D. Child Protective Agency							
E. Other divisions of the Welfare or Social Services Departments							
F. Schools							
G. Courts							
H. Mental Health Clinics							
J. Voluntary and Private Service Organizations							
K. Prosecuting Attorneys							

(FOR EACH YES, ASK B29a AND B29b ACROSS)

B29b. Would you tell me more specifically about the nature of the difficulties and delays?

A. ____________________

____

B. ____________________

____

C. ____________________

____

D. ____________________

____

E. ____________________

____

F. ____________________

____

G. ____________________

____

H. ____________________

____

J. ____________________

____

K. ____________________

____

SECTION C: CASE MANAGEMENT

C1. Now, talking about child abuse only, does the Public Health Department routinely notify any agencies of cases of abuse?

1. YES ↓ 5. NO → TURN TO P. 22, C2

COLUMN A

C1a. Which agencies? (ENTER ONE AGENCY PER COLUMN)

A.________________________________

(FOR EACH AGENCY ASK:)

C1b. About how long after a case has been known is (AGENCY) notified?

A.________________________________

C1c. Do you notify (AGENCY) of all cases of abuse or only some?

1. ALL GO TO C1e 2. SOME ↓

C1d. Which kinds of cases do you notify (AGENCY) about?

A. ________________________________

C1e. Does the department usually suggest or request certain action on the part of (AGENCY)?

1. YES ↓ 5. NO GO TO C1b NEXT (B) COLUMN, OR P. 22, C2

C1f. What do you ask (AGENCY) to do?

A. ________________________________

GO TO C1b NEXT (B) COLUMN, OR P. 22, C2

COLUMN B	COLUMN C
B.________	C.________
B.________	C.________
1. ALL GO TO C1e	1. ALL GO TO C1e
2. SOME ↓	2. SOME ↓
B.________ ________ ________ ________	C.________ ________ ________ ________
1. YES ↓	1. YES ↓
5. NO GO TO C1b NEXT (C) COLUMN, OR P.22, C2	5. NO TURN TO P. 22, C2
B.________ ________ ________ ________ ________ ________	C.________ ________ ________ ________ ________ ________
GO TO C1b NEXT (C) COLUMN, OR P. 22, C2	TURN TO P. 22, C2

C2. Now, talking about child neglect, does the Public Health Department routinely notify any agencies of cases of neglect?

1. YES ↓ 5. NO → TURN TO P. 24, C3

COLUMN A

C2a. Which agencies? (ENTER ONE AGENCY PER COLUMN) A.________________

(FOR EACH AGENCY ASK:)

C2b. About how long after a case has been known is (AGENCY) notified? A.________________

C2c. Do you notify (AGENCY) of all cases of neglect or only some? 1. ALL GO TO C2e 2. SOME ↓

C2d. Which kinds of cases do you notify (AGENCY) about? A.________________

C2e. Does the department usually suggest or request certain action on the part of (AGENCY)? 1. YES ↓ 5. NO GO TO C2b NEXT (B) COLUMN, OR P. 24, C3

C2f. What do you ask (AGENCY) to do? A.________________

GO TO C2b NEXT (B) COLUMN, OR P. 24, C3

COLUMN B	COLUMN C
B.____________________	C.____________________
B.____________________	C.____________________
1. ALL GO TO C2e 2. SOME ↓	1. ALL GO TO C2e 2. SOME ↓
B.____________________ ____________________ ____________________ ____________________	C.____________________ ____________________ ____________________ ____________________
1. YES ↓ 5. NO GO TO C2b NEXT (C) COLUMN, OR P. 24, C3	1. YES ↓ 5. NO TURN TO P. 24, C3
B.____________________ ____________________ ____________________ ____________________ ____________________ ____________________ GO TO C2b NEXT COLUMN, OR P. 24, C3	C.____________________ ____________________ ____________________ ____________________ ____________________ ____________________ TURN TO P. 24, C3

C3. Does the public health department investigate, evaluate or in any other way look into cases of suspected child abuse or neglect which come to your attention?

1. YES

5. NO

C3a. Would that be all cases or only some of them?

1. ALL
GO TO C4

3. SOME

C3b. Why don't you investigate all cases? Is it because investigations are carried out by other agencies, because you are short staffed, or what?

____

____

C3c. Why don't you? Is that because investigations are carried out by other agencies, because you are short staffed, or what?

____

____

____

____

____

____

TURN TO P. 26, C9

C4. With whom would you talk in the course of carrying out your investigation, that is, with what other agencies, people or organizations?

____

____

____

____

C5. (CARD C) In what proportion of abuse or neglect cases do public health nurses make home visits? Would you say they make home visits in almost all of the cases, more than half the cases, about half, less than half the cases, or almost none?

1. ALMOST ALL ↓	2. MORE THAN HALF ↓	3. ABOUT HALF ↓	4. LESS THAN HALF ↓	5. ALMOST NONE TURN TO P. 26, C9

C6. What is the nature of these home visits? ____________________

____

____

C7. Does a public health nurse always make a home visit during the same day that a new case of suspected child abuse is reported, that is, within 24 hours of learning about it?

1. YES TURN TO P. 26, C8	5. NO ↓

C7a. Why not? Is it because you are short staffed, other agencies are involved, it's not necessary, or what?

____

____

____

____

____

____

____

C7b. (CARD C) About what proportion do you visit on the first day?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE

C7c. (CARD C) About what proportion would you have visited by the end of the first week?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE

C8. How about new cases of child **neglect**, does a public health nurse **always** make a home visit during the **same day** that a new case of suspected child neglect is reported to you?

1. YES — GO TO C9

5. NO

C8a. Why not? (Is it because you are short staffed, other agencies are involved, it's not necessary, or what?)

C8b. (CARD C) About what proportion **do** you visit on the first day?

1. ALMOST ALL
2. MORE THAN HALF
3. ABOUT HALF
4. LESS THAN HALF
5. ALMOST NONE

C8c. (CARD C) About what proportion would you have visited by the end of the first week?

1. ALMOST ALL
2. MORE THAN HALF
3. ABOUT HALF
4. LESS THAN HALF
5. ALMOST NONE

C9. (CARD C) How often are public health nurses called upon to submit reports and testimony concerning cases of child abuse and neglect before the courts. Would you say that happens in connection with almost all the cases, more than half of them, about half, less than half or almost none of them?

1. ALMOST ALL
2. MORE THAN HALF
3. ABOUT HALF
4. LESS THAN HALF
5. ALMOST NONE

C10. Does the Public Health Department ever provide services for abused or neglected children and their families or attempt to get services for them from other sources?

1. YES ↓

5. NO → TURN TO P. 29, C17

C11. What are the services the Public Health Department itself provides for children who have been identified as abused or neglected?

____

____

____

____

C12. What services do you attempt to get for them from other sources?

SERVICES	C12a. From which agencies?
A. ______________	A. ______________
______________	
B. ______________	B. ______________
______________	
C. ______________	C. ______________
______________	

C13. What services does the Public Health Department itself provide the parents and families of abused and neglected children?

____

____

____

____

____

C14. What services do you attempt to get for them from other sources?

SERVICES	C14a. From which agencies?
A.____________________	A.____________________
____________________	
B.____________________	B.____________________
____________________	
C.____________________	C.____________________
____________________	

C15. (CARD B) How often do you recommend that parents of abused or neglected children seek help from mental health clinics, psychiatrists, marriage counselors, and the like? (Almost always, often, sometimes, occasionally, or hardly ever?)

1. ALMOST ALWAYS | 2. OFTEN | 3. SOMETIMES | 4. OCCASIONALLY | 5. HARDLY EVER >TURN TO P. 29, C16

C15a. Where do you recommend they get such help, that is, from which services or agencies?

A.______________________________

B.______________________________

C.______________________________

D.______________________________

C15b. (CARD B) How often do you find them reluctant to use these services?

1. ALMOST ALWAYS | 2. OFTEN | 3. SOMETIMES | 4. OCCASIONALLY | 5. HARDLY EVER

C15c. In your estimation how helpful are the services to those who use them? Would you say they are very helpful, somewhat helpful, of little help or no help at all?

1. VERY HELPFUL	3. SOMEWHAT HELPFUL	4. LITTLE HELP	5. NO HELP AT ALL

C16. Are there any services these families need that you find unavailable or difficult to obtain in your area?

1. YES

5. NO → GO TO C17

C16a. What services are these? ____________________

____

____

____

____

C17. Under what conditions would the Public Health Department consider the temporary separation of abused or neglected children from their families advisable? ____________________

____

____

____

____

C18. In approximately what percent of abuse and neglect cases does the department consider such action advisable?

________ PERCENT

C19. Does the Public Health Department ever initiate proceedings toward temporary separation?

1. YES

5. NO → GO TO C20

C19a. Who makes such a decision here? (TITLE)

____

C19b. What steps do you follow? ______________

____

____

C19c. (CARD B) How often do the courts act in favor of your recommendation; almost always, often, sometimes, occasionally, or hardly ever?

1. ALMOST ALWAYS
2. OFTEN

GO TO C20

3. SOMETIMES
4. OCCASIONALLY
5. HARDLY EVER

C19d. Why don't they always favor them?

____

____

____

C20. Under what conditions would the Public Health Department consider the permanent separation of abused and neglected children from their parents advisable?

____

____

____

____

C21. In approximately what percent of abuse and neglect cases does the Public Health Department consider such action advisable?

________ PERCENT

C22. Does the Public Health Department ever initiate proceedings toward permanent removal of a child from its parents?

1. YES

5. NO → TURN TO P. 32, C23

C22a. Who makes such a decision here? (TITLE)

C22b. What steps do you follow?

C22c. (CARD B) How often do the courts act in favor or your recommendations, almost always, often, sometimes, occasionally, or hardly ever?

1. ALMOST ALWAYS
2. OFTEN
3. SOMETIMES
4. OCCASIONALLY
5. HARDLY EVER

C22d. Why don't they always favor them?

C22e. What happens to the children when parental rights are permanently severed?

C23. When a decision has been made to separate a child from its family, does the Public Health Department ever become involved in the temporary or permanent placement of a child?

1. YES, TEMPORARY | 2. YES, PERMANENT | 3. YES, BOTH | 5. NO

C24. Once children have been separated from their families, either temporarily or permanently, do you ever continue to keep track of these children to see how they are getting along?

1. YES

5. NO → TURN TO P. 33, C25

C24a. Would this involve visits by a public health nurse?

1. YES | 5. NO

C24b. What (else) might it involve? ____________________

____

____

____

C24c. What considerations enter into the decision to terminate these follow-up services?

____

____

____

____

C24d. What is the average length of time of these follow-up services?

____

C25. And what about the parents, after a child or children have been removed from the care of the parents, either temporarily or permanently, do you ever provide any follow-up services for the parents?

☐ 1. YES
☐ 5. NO → GO TO C26

C25a. Would this involve visits by a public health nurse?

☐ 1. YES
☐ 5. NO

C25b. What (else) might it involve? ______________________________

____

____

____

C25c. What considerations enter into the decision to terminate these follow-up services?

____

____

____

____

C25d. What is the average length of time of these follow-up services?

____

C26. If the children remain at home or once children have been returned to their home, does the Public Health Department continue to follow up on their cases?

☐ 1. YES
☐ 5. NO → TURN TO P. 34, C27

C26a. Would this involve visits by a public health nurse?

☐ 1. YES
☐ 5. NO

C26b. What (else) might it involve? ______

______

______

______

C26c. What considerations enter into the decision to terminate these follow-up services?

______

______

______

______

C26d. What is the average length of time of these follow-up services?

______

C27. Are there any other agencies which provide follow-up services?

1. YES ↓

5. NO → TURN TO P35, C28

C27a. Which agencies?	C27b. (FOR EACH MENTION ASK:) What kinds of follow-up services do they provide?
A. ______	A. ______ ______
B. ______	B. ______ ______
C. ______	C. ______ ______

C28. Are there any Parents Anonymous groups or similar self-help organizations operating in your area?

1. YES ↓

C28a. Do you mention such groups to the parents of abused or neglected children?

1. YES → GO TO C29

5. NO ↓

C28b. Why not? ____________________

____

____

____

5. NO ↓ 8. DON'T KNOW ↓

C28c. Do you feel that groups like these would be helpful to parents of abused and neglected children?

1. YES → GO TO C29

5. NO ↓

C28d. Why? ____________________

____

____

____

C29. How much do public health nurses vary in decisions and approaches to problems of abuse and neglect? Would you say they differ greatly, somewhat, or not at all?

1. GREATLY ↓ 3. SOMEWHAT ↓ 5. NOT AT ALL → TURN TO P. 36, C30

C29a. In what respects do they vary?

____

____

____

____

C30. Have you or anyone in the Public Health Department ever attended or participated in short courses, conferences, or workshops related to child abuse and neglect?

1. YES ↓

5. NO → GO TO SECTION D

C30a. When was the last time anyone from the department attended such programs?

____

____

C30b. Who attended (BY TITLE OR POSITION)?

____

____

C30c. What was the nature of the program? ________________

____

____

____

SECTION D: INTERAGENCY TEAMS AND LIAISONS

D1. Is there a formally organized interagency team, center, or liaison committee that deals with problems of child abuse or neglect in this area?

☐ 1. YES, TEAM ☐ 2. YES, CENTER ☐ 3. YES, LIAISON COMMITTEE ☐ 5. NO → TURN TO P. 38, D2

D1a. What is it called? ______________________________

D1b. Does your department participate in this (team/center/committee)?

☐ 1. YES ☐ 5. NO

D1c. Who from the department participates in it? (TITLE)

____

D1d. Why not? ____________________

____

D1e. What other agencies participate in this (team/center/committee)? __________

____

____

D1f. Who from these agencies take part in this (team/center/committee)? That is, what are their positions or titles?

____

____

D1g. How often do they meet? ____________________________________

D1h. Where do they meet? ______________________________________

____

D1j. Do representatives of the participating agencies exchange records?

☐ 1. YES ☐ 5. NO

D1k. Why not? ____________________

____

TURN TO P. 38, D2

D1m. Are the records generated by the different agencies kept in a common pool?

☐ 1. YES ☐ 5. NO → TURN TO P. 38, D2

D1n. Are there participating agencies which do not place any records in that pool?

☐ 1. YES ☐ 5. NO → TURN TO P. 38, D2

D1p. Which ones?

D2. (CARD A) How effective do you think the various agencies in this area have been in dealing with cases of child abuse and neglect? Would you say in general they've been very effective, somewhat effective, not very effective or not effective at all?

1. VERY EFFECTIVE
2. SOMEWHAT EFFECTIVE
3. NOT VERY EFFECTIVE
4. NOT EFFECTIVE AT ALL

D3. (CARD A) How effective do you think the Public Health Department has been in dealing with cases of child abuse and neglect?

1. VERY EFFECTIVE
2. SOMEWHAT EFFECTIVE
3. NOT VERY EFFECTIVE
4. NOT EFFECTIVE AT ALL

D4. Now considering the various facets of child abuse and neglect and the many agencies involved, what problems do you see in the ways it is handled in this area?

D5. If additional funds were to become available to the Public Health Department for child abuse and neglect, what are the most important uses you would like to see those funds put to? Please rank them in their order of importance.

D5a. FOR EACH ITEM: Do you have any idea how much that might cost?

USE	COST
A. ________________	A. ________________
B. ________________	B. ________________
C. ________________	C. ________________
D. ________________	D. ________________
E. ________________	E. ________________
F. ________________	F. ________________
G. ________________	G. ________________

D6. If additional funds were to become available for other agencies and programs dealing with child abuse and neglect in the community, what are the most important uses you would put those funds to? Please rank them in their order of importance.

D6a. FOR EACH ITEM: Do you have any idea how much that might cost?

USE	COST
A. ________________	A. ________________
B. ________________	B. ________________
C. ________________	C. ________________
D. ________________	D. ________________
E. ________________	E. ________________
F. ________________	F. ________________
G. ________________	G. ________________

D7. What other recommendations would you make for improving the identification and handling of abuse and neglect cases in this area?

SECTION E: OPINIONS

E1. (CARD E) Now I would like to ask you your opinion about a number of statements concerning ways of handling cases of child abuse and neglect. There are no right or wrong answers, we just want to get the opinions of people in the field about these issues. I'll read you a series of statements. Would you please tell me whether you strongly agree, tend to agree, tend to disagree or strongly disagree with each one.

		STRONGLY AGREE (1)	TEND TO AGREE (2)	TEND TO DISAGREE (4)	STRONGLY DISAGREE (5)
	Public agencies should stay out of the relations between parents and their children.				
E2.	It is therapy that parents need, not punishment.				
E3.	Economic need is the most frequent reason people neglect their children.				
E4.	Conflicts between therapeutic services and law enforcement activities cannot be reconciled.				
E5.	Physicians who are known to report cases of mistreatment of children lose the confidence of their patients.				
E6.	Most parents who mistreat their children do it because of ignorance about child rearing.				
E7.	The rights of children have long been neglected in favor of parental rights.				
E8.	Too many children are mistreated in the name of discipline.				
E9.	People who mistreat their children should have their parental rights terminated.				
E10.	Treatment for parents who mistreat their children is largely ineffectual.				

		STRONGLY AGREE (1)	TEND TO AGREE (2)	TEND TO DISAGREE (4)	STRONGLY DISAGREE (5)
E11.	Agencies are not given sufficient resources to deal effectively with child abuse and neglect.				
E12.	In spite of mistreatment, the best place for children is with their parents.				
E13.	It's difficult to say what is and what is not child mistreatment.				
E14.	Parents who mistreat their children are sick, not criminals.				
E15.	People have every right to discipline their children any way they see fit.				
E16.	Public agencies are doing all that can be done in regard to child abuse and neglect.				
E17.	It's difficult to determine when parents should have their children returned.				
E18.	Control of child abuse and neglect is not a feasible goal.				
E19.	We just don't know enough to deal effectively with problems of child mistreatment.				
E20.	In dealing with child mistreatment, law enforcement efforts should not be mixed with service programs.				

E21. Now I would like to ask you about the causes of child mistreatment. What kinds of people are likely to abuse their children and why?

E22. And what kinds of people are likely to neglect them, and why?

SECTION F: BACKGROUND ITEMS

(ASK, IF NECESSARY)

F1. Now just a few final questions about yourself. What is your medical title or professional degree?

1. MD   2. RN   3. LPN   7. OTHER (SPECIFY) ________________________

F2. How long have you been with the Public Health Department? ________________

F3. Had you dealt with abused and neglected children prior to working here?

1. YES   5. NO → GO TO F4

F3a. For how long? ________________________________

F3b. What was your position? ________________________________

F4. In what year were you born? ________________________

F5. Are you married, separated, divorced, widowed, have you never been married, or what?

1. MARRIED   2. SEPARATED   3. DIVORCED   4. WIDOWED   5. SINGLE

7. OTHER ________________________

F6. Do you have any children?

1. YES   5. NO → END OF INTERVIEW

F6a. How many? ________________________

F6b. What ages? ________________________

Thank you very much, that's all the questions I have.

TIME NOW ____________

SECTION G: BY OBSERVATION

G1. Respondent's sex:

1. MALE
2. FEMALE

G2. Respondent's race:

1. CAUCASIAN
2. BLACK
3. CHICANO; PUERTO-RICAN MEXICAN- OR SPANISH AMERICAN
4. AMERICAN INDIAN
5. ORIENTAL
7. OTHER (SPECIFY)__________________________

G3. Was anyone else present during the interview?

1. YES
5. NO → GO TO G4

G3a. Who? ____

____

G4. Interruptions during the interview:

1. Few or none
2. Some
3. A good many
4. Constantly

G5. Respondent's attitude toward the interview:

1. Enthusiastic, positive
2. Fairly co-operative
3. Neutral
4. Somewhat un-cooperative
5. Hostile or suspicious

G6. Respondent's interest in the survey:

1. Very interested
2. Moderately interested
3. Slightly interested
4. Not interested at all
5. Bored to tears

The University of Michigan
Survey Research Center

P. 468592
Spring, 1974

Study on Child Abuse and Neglect

SURVEY RESEARCH CENTER INSTITUTE FOR SOCIAL RESEARCH THE UNIVERSITY OF MICHIGAN ANN ARBOR, MICHIGAN 48106	*(Do not write in above space .)*

1. **Interviewer's Label**

2. P.S.U.____________________
3. County____________________
4. Your Int. No.________________
5. Length of Interview____________ (Minutes)

School Systems

TIME NOW________________

SECTION A: ORGANIZATION

A1. What is your exact title or position in this school system?

____

A2. What is the name of this unit or department (--the one in which you work)?

____

A3. What area is this school system responsible for? Is it a city, a (county/parish), or what?

1. CITY

2. COUNTY/PARISH

7. OTHER (SPECIFY):____________________
____

A4. Does the school system employ any nurses?

1. YES ↓

5. NO → GO TO A5

A4a. How many? ________________

A5. Does the school system employ any physicians?

1. YES ↓

5. NO → TURN TO P. 2, A6

A5a. How many? ________________

A5b. Do they have responsibilities other than those related to school athletics?

1. YES

5. NO

A6. Does the school system employ any social workers?

1. YES   5. NO → GO TO A7

A6a. How many? ____________________

A7. How many school counselors serve in this school system? ____________

A8. How many full-time teachers are there in the system? ____________

A9. How many part time? ____________

A10. How many pupils are there in the system? ____________

A11. What is the grade span of this school system? ____________________

A12. Does this school system have a visiting teacher, truant officer, or the equivalent who is responsible for the investigation of absenteeism?

1. YES   2. NO

A12a. Do they get involved with the families at all?

1. YES   5. NO
TURN TO SECTION B, P. 3

A12b. In what ways?

____

____

____

____

A12c. Who does investigate student absenteeism?

____

____

SECTION B: CASE IDENTIFICATION

B1. These next few questions concern the number of cases of child abuse and neglect that come to the attention of your school system and how you learn about them. If you have these figures someplace we would appreciate your looking them up.

During the last year for which you have figures, how many cases of child abuse and neglect were there among the pupils in this system? (By cases I mean number of children.)

______________ CHILDREN

INTERVIEWER CHECKPOINT A:

☐ 1. IF R CANNOT CONVENIENTLY LOOK UP THE FOLLOWING FIGURES AT THIS POINT, ASK TO LEAVE A CASE REPORT SHEET FOR HIM TO MAIL TO YOU LATER. GO OVER EACH ITEM WITH R TO BE SURE HE UNDERSTANDS THEM AND THEN GO ON TO B7a.

☐ 2. IF R CAN FURNISH THE FIGURES NOW, CONTINUE WITH B2.

↓

B2. How many families did that involve? ______________ FAMILIES

B3. What year was that? (In what months did it begin and end?)

FROM ______________ ______________
MONTH YEAR

TO ______________ ______________
MONTH YEAR

INTERVIEWER CHECKPOINT B:

1. ONE OR MORE CASES REPORTED

5. NO CASES REPORTED → TURN TO P. 6, B7a

↓

B4. How many or approximately what percent of the children were considered cases of abuse and how many neglect?

ABUSE ______________ CASES or __________%

NEGLECT ______________ CASES or __________%

B5. We are interested in how cases of abuse and neglect are identified in this school system.

	NUMBER	OR	PERCENT
A. How many of last year's cases were the school personnel alerted to by the abused or neglected children themselves?	______		______
B. How many cases were they alerted to by the abused or neglected children's siblings?	______		______
C. How many by other pupils?	______		______

B6. Were you informed by outside sources of any cases of abuse or neglect involving pupils from this school system?

1. YES

5. NO → TURN TO P. 5, B7

B6a. Which sources notified you?	B6b. How many (or what percent) of the cases did (SOURCE) inform you about? NUMBER	OR	PERCENT
A. ____________________	______		______
B. ____________________	______		______
C. ____________________	______		______
D. ____________________	______		______

B7. (CARD L) How many (or what percent) of the cases you mentioned were first reported by the following school personnel? (READ LIST BELOW)

B7a. Now please tell me to whom each of the following school personnel would report if they suspected a child was abused or neglected. First, when teachers suspect cases of abuse or neglect to whom would they report, either in the school or outside? (CONTINUE LIST)

	NO. OF CASES	OR PER-CENT	B7a. TO WHOM REPORT
A. Teachers			
B. Counselors			
C. School Nurses			
D. Principals and other Administrators			
E. School Physicians			
F. School Social Workers			
G. Is there anyone else among the School personnel who might identify cases of abuse or neglect? (SPECIFY): ____________ ____________			

B8. (CARDS L AND B) Some school personnel may always report a case of suspected abuse or neglect, others may hardly ever report them. When (SOURCE IN B7) know about a case of abuse or neglect, how likely do you think they are to report it? (Would they always report, often, sometimes, occasionally, or hardly ever report a case they know about? (GO THROUGH ENTIRE LIST AT B7)

B8a. (IF NOT ALWAYS, ASK ACROSS) Why don't they always report? (ENTER REASON BELOW, OPPOSITE APPROPRIATE SOURCE.)

	ALMOST ALWAYS	OFTEN	SOME-TIMES	OCCA-SIONALLY	HARDLY EVER	
A.						
B.						
C.						
D.						
E.						
F.						
G.						

B9. Has this school system worked out specific procedures for reporting suspected cases of child abuse and neglect?

1. YES

5. NO → GO TO B10

B9a. Are these procedures written out?

1. YES

5. NO

B9b. (CARD B) Are these procedures almost always followed, often followed, sometimes, rarely, or hardly ever followed?

1. ALMOST ALWAYS GO TO B9d	2. OFTEN	3. SOMETIMES	4. RARELY	5. HARDLY EVER

B9c. Why aren't they always followed? ______________________________

____

____

B9d. According to these procedures, is the task of reporting cases to other agencies assigned to a specific department or person?

1. YES

5. NO

B10. Who in the school system reports cases of abuse and neglect to other agencies on behalf of the schools?

____

B11. Who makes the decisions on behalf of the school system as to which cases are to be reported to other agencies? That is, who by title or position?

____

B12. Are there any other special arrangements that have been worked out in connection with handling cases of child abuse or neglect in this school system?

1. YES

5. NO → GO TO B13

B12a. What arrangements are these? ______

B13. What might lead teachers, counselors, or any other school personnel to suspect that a child had been abused?

______

B14. What might lead teachers, counselors, or any other school personnel to suspect that a child had been neglected?

______

B15. Does the school system have standard screening procedures which may detect child abuse or neglect among the pupils?

1. YES

5. NO → GO TO B16

B15a. What are these procedures?

____

____

____

B15b. Are they applied to all pupils?

1. YES
GO TO B16

5. NO

B15c. To whom are they applied?

____

____

B16. Are there any special procedures followed in the school system for verifying suspected cases of child abuse?

1. YES

5. NO → TURN TO P. 10, B17

B16a. What are these special procedures?

____

____

____

____

B17. And how about child neglect, are there any special procedures for verifying suspected cases of neglect?

1. YES

5. NO → GO TO B18

B17a. What are these special procedures?

____

____

____

B18. Now, speaking only of abuse, do you feel that in this area child abuse is generally underreported or not?

1. YES, UNDERREPORTED

5. NO, NOT UNDERREPORTED → TURN TO P. 11, B19

B18a. Would you say there is a great deal of underreporting or just some?

1. A GREAT DEAL

3. SOME

B18b. In your estimation, is abuse of children more likely to go unreported for some kinds of parents or guardians, such as those of certain marital, economic or ethnic characteristics, or does underreporting apply equally to all kinds of parents?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL → GO TO B18e

B18c. For what categories of parents is underreporting more likely to occur?	B18d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ____________	A. ____________ ____________
B. ____________	B. ____________ ____________
C. ____________	C. ____________ ____________

B18e. Is abuse more likely to go unreported when the children are of certain ages, sex or have certain handicaps, or does underreporting apply equally to all kinds of children?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL

GO TO B19

B18f. For which categories of children is underreporting more likely to occur?	B18g. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ______	A. ______ ______
B. ______	B. ______ ______
C. ______	C. ______ ______

B19. Now, speaking only of neglect, do you feel that in this area child neglect is generally underreported or not?

1. YES, UNDERREPORTED

5. NO, NOT UNDERREPORTED → TURN TO P. 13, B20

B19a. Would you say there is a great deal of underreporting or just some?

1. GREAT DEAL

3. SOME

B19b. In your estimation, is neglect of children more likely to go unreported for some kinds of parents or guardians, such as those of certain marital, economic or ethnic characteristics, or does underreporting apply equally to all kinds of parents?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL →GO TO B19e

B19c. For what categories of parents is underreporting more likely to occur?	B19d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ______	A. ______ ______
B. ______	B. ______ ______
C. ______	C. ______ ______

B19e. Is neglect more likely to go unreported when the children are of certain ages, sex or have certain handicaps, or does underreporting apply equally to all kinds of children?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL → TURN TO P.13, B20

B19f. For which categories of children is underreporting more likely to occur?	B19g. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ______	A. ______ ______
B. ______	B. ______ ______
C. ______	C. ______ ______

B20. (CARD D) We have been talking about differences in reporting. Now I want your opinion about differences in the actual incidence of abuse among certain types of children compared to the average rate for all children. Compared to others, please tell me how much more or less often abuse is likely to occur among the following categories? First, how about physically handicapped children. Would you say they are likely to be abused much more often, more, about the same, less, or much less often than other children? (CONTINUE WITH LIST)

	(1) MUCH MORE	(2) MORE	(3) SAME	(4) LESS	(5) MUCH LESS
a. Physically handicapped					
b. Mentally retarded children					
c. Emotionally disturbed					
d. Multiple handicapped children					
e. Low birthweight children					
f. Sensory handicapped -- the deaf or blind					
g. Children with chronic illness					
h. Adopted children					
j. Foster children					
k. Would there be any other categories of children who are apt to be abused more or less than others? (SPECIFY) ______________________					
m. ______________________					

B21. (CARD D) Now, how about neglect, how much more or less often is neglect likely to occur among the same categories of children compared to others? First, the physically handicapped. (Would you say they are likely to be neglected much more often, more, about the same, less, or much less often than other children?) (CONTINUE WITH LIST)

	(1) MUCH MORE	(2) MORE	(3) SAME	(4) LESS	(5) MUCH LESS
a. Physically handicapped					
b. Mentally retarded children					
c. Emotionally disturbed					
d. Multiple handicapped children					
e. Low birthweight children					
f. Sensory handicapped -- the deaf or blind					
g. Children with chronic illness					
h. Adopted children					
j. Foster children					
k. Would there be any other categories of children who are apt to be neglected more or less than others? (SPECIFY) ______________________					
m. ______________________					

B22. Have there been any special efforts in the last few years to get cases of child abuse and neglect identified and reported in this area?

1. YES

5. NO → GO TO B23

B22a. What was the nature of these efforts?

____

____

____

(IF NOT CLEAR) B22b. Was that a state or local effort? __________

____

____

____

B22c. Have these efforts increased reporting greatly, somewhat, or not at all?

1. GREATLY	3. SOMEWHAT	5. NOT AT ALL

B23. In some areas the public has been informed that they may report suspected cases of child abuse and get help at any hour of the day or night simply by dialing a special number. Does this community have such an arrangement?

1. YES

5. NO → TURN TO SECTION C, P. 15

B23a. What kinds of arrangements?

____

____

B23b. What agencies are involved?

____

____

SECTION C: CASE MANAGEMENT

C1. Now, talking about child abuse only, do the schools routinely notify any agencies of cases of abuse?

1. YES

5. NO → TURN TO P. 17, C2

COLUMN A

C1a. Which agencies?
(ENTER ONE AGENCY PER COLUMN)

A. ____________________

(FOR EACH AGENCY ASK:)

C1b. About how long after a case has been known is (AGENCY) notified?

A. ____________________

C1c. Do you notify (AGENCY) of all cases of abuse or only some?

1. ALL
GO TO C1e

2. SOME

C1d. Which kinds of cases do you notify (AGENCY) about?

A. ____________________

____

____

____

C1e. Do the schools usually suggest or request certain action on the part of (AGENCY)?

1. YES

5. NO
GO TO C1b NEXT (B) COLUMN, OR P. 17, C2

C1f. What do you ask (AGENCY) to do?

A. ____________________

____

____

____

____

____

GO TO C1b NEXT (B) COLUMN, OR P. 17, C2

COLUMN B

B. ____________________

B. ____________________

☐ 1. ALL
GO TO C1e

☐ 2. SOME ↓

B. ____________________

____

____

____

☐ 1. YES ↓

☐ 5. NO
GO TO C1b NEXT (C) COLUMN, OR P. 17, C2

B. ____________________

____

____

____

____

____

GO TO C1b NEXT (C) COLUMN OR P. 17, C2

COLUMN C

C. ____________________

C. ____________________

☐ 1. ALL
GO TO C1e

☐ 2. SOME ↓

C. ____________________

____

____

____

☐ 1. YES ↓

☐ 5. NO
TURN TO P. 17
C2

C. ____________________

____

____

____

____

____

TURN TO P. 17, C2

C2. Now, talking about child neglect, do the schools routinely notify any agencies of cases of neglect?

1. YES ↓

5. NO → TURN TO P. 19, C3

COLUMN A

C2a. Which agencies?
(ENTER ONE AGENCY PER COLUMN)

A. ____________________

(FOR EACH AGENCY ASK:)

C2b. About how long after a case has been known is (AGENCY) notified?

A. ____________________

C2c. Do you notify (AGENCY) of all cases of neglect or only some?

1. ALL
GO TO C2e

2. SOME ↓

C2d. Which kinds of cases do you notify (AGENCY) about?

A. ____________________

____

____

____

C2e. Do the schools usually suggest or request certain action on the part of (AGENCY)?

1. YES ↓

5. NO
GO TO C2b NEXT (B) COLUMN, OR P. 19, C3

C2f. What do you ask (AGENCY) to do?

A. ____________________

____

____

____

____

____

GO TO C2b NEXT (B) COLUMN, OR P. 19, C3

COLUMN B	COLUMN C
B. ____________________	C. ____________________
B. ____________________	C. ____________________
1. ALL GO TO C2e	1. ALL GO TO C2e
2. SOME ↓	2. SOME ↓
B. ____________________ ____________________ ____________________ ____________________	C. ____________________ ____________________ ____________________ ____________________
1. YES ↓	1. YES ↓
5. NO GO TO C2b NEXT (C) COLUMN, OR P. 19, C3	5. NO TURN TO P. 19 C3
B. ____________________ ____________________ ____________________ ____________________ ____________________ ____________________	C. ____________________ ____________________ ____________________ ____________________ ____________________ ____________________
GO TO C2b NEXT (C) COLUMN, OR P. 19. C3	TURN TO P. 19, C3

C3. Does anyone from the school system investigate or look into cases of suspected child abuse or neglect among the pupils?

1. YES

C3a. Would that be all cases or only some of them?

1. ALL — GO TO C4

3. SOME

C3b. Why don't you investigate all cases? Is it because investigations are carried out by other agencies, because you are short staffed, or what?

____

____

____

____

____

5. NO

C3c. Why don't you? Is that because investigations are carried out by other agencies, because you are short staffed, or what?

____

____

____

____

____

____

TURN TO P. 20, C5

C4. (CARD C) In what proportion of child abuse and neglect cases does someone from the school system make home visits? Would you say you make home visits in almost all of the cases, more than half the cases, about half, less than half the cases, or almost none?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE

C5. Does the school system or do individual schools ever provide any services to pupils who have been identified as abused or neglected?

1. YES ↓

5. NO → GO TO C6

C5a. What services are those? ______________________________

____

____

C6. Does the school system or do individual schools ever attempt to get services for them from other sources?

1. YES ↓

5. NO → GO TO C7

C6a. What services are those?	C6b. (FOR EACH MENTION) From whom?
A. ______________________ ______________________	A. ______________________
B. ______________________ ______________________	B. ______________________
C. ______________________ ______________________	C. ______________________

C7. Does the school system or do individual schools ever provide services to the parents and families of abused or neglected pupils?

1. YES ↓

5. NO → GO TO C8

What services are those? ______________________________

____

____

C8. Does the school system or do individual schools ever attempt to get services from other sources for the parents and families?

1. YES ↓

5. NO → GO TO C9

C8a. What services are those?	C8b. (FOR EACH MENTION) From whom?
A.________________	A.________________
B.________________	B.________________
C.________________	C.________________

C9. Are there any services these families need that you find unavailable or difficult to obtain in your area?

1. YES ↓

5. NO → GO TO C10

C9a. What services are these? ________________

C10. (CARD A) How often are school system personnel called upon to submit reports and testimony before the courts concerning cases of child abuse or neglect among pupils in the school system? Would you say that happens in connection with almost all the cases, more than half of them, about half, less than half, or almost none of them?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST HALF

C11. Are there any groups of Parents Anonymous or similar self-help organizations operating in your area?

1. YES

5. NO

If 1. YES:

C11a. Do you mention such groups to the parents of abused or neglected children?

1. YES → GO TO C12

5. NO

C11b. Why not? ____________

____

____

____

If 5. NO:

C11c. Do you feel that groups like these would be helpful to parents of abused and neglected children

1. YES → GO TO C12

5. NO

C11d. Why? ____________

____

____

____

C12. How much do school personnel vary in decisions and approaches to problems of abuse and neglect? Would you say they differ greatly, somewhat, or not at all?

1. GREATLY

3. SOMEWHAT

5. NOT AT ALL → TURN TO P. 23, C13

C12a. In what respects do they vary?

____

____

____

____

____

C13. Have you or any school system personnel ever attended or participated in short courses, conferences, or workshops related to child abuse and neglect?

1. YES	5. NO → TURN TO P. 24, SECTION D

C13a. When was the last time anyone from this school system attended such programs?

____

____

C13b. Who attended? (BY TITLE OR POSITION)

____

____

C13c. What was the nature of the program? ________________

____

____

____

SECTION D: INTERAGENCY TEAMS AND LIAISONS

D1. Is there a formally organized interagency team, center, or liaison committee that deals with problems of child abuse or neglect in this area?

1. YES, TEAM ↓ | 2. YES, CENTER ↓ | 3. YES, LIAISON COMMITTEE ↓ | 5. NO → TURN TO P. 25, D2

D1a. What is it called? ______________________

D1b. Does the school system participate in this (team/center/committee)?

1. YES ↓ | 5. NO ↓

D1c. Who from the school system participates? (TITLE) ______________________

D1d. Why not? ______________________

D1e. What other agencies participate in this (team/center/committee)? ______________________

D1f. Who from these agencies take part in this (team/center/committee)? That is, what are their positions or titles?

____

D1g. How often do they meet? ______________________

D1h. Where do they meet? ______________________

D1j. Do representatives of the participating agencies exchange records?

1. YES ↓ | 5. NO ↓

D1k. Why not? ______________________

TURN TO P. 25, D2

D1m. Are the records generated by the different agencies kept in a common pool?

1. YES ↓ | 5. NO → TURN TO P. 25, D2

D1n. Are there participating agencies which do not place any records in that pool?

1. YES ↓ | 5. NO → TURN TO P. 25, D2

D1o. Which ones?

D2. (CARD A) How effective do you think the various agencies in this area have been in dealing with cases of child abuse and neglect? Would you say in general they've been very effective, somewhat effective, not very effective or not effective at all?

1. VERY EFFECTIVE	2. SOMEWHAT EFFECTIVE	3. NOT VERY EFFECTIVE	4. NOT EFFECTIVE AT ALL

D3. (CARD A) How effective do you think the school system has been in dealing with cases of child abuse and neglect?

1. VERY EFFECTIVE	2. SOMEWHAT EFFECTIVE	3. NOT VERY EFFECTIVE	4. NOT EFFECTIVE AT ALL

D4. Now considering the various facets of child abuse and neglect and the many agencies involved, what problems do you see in the ways it is handled in this area?

D5. If additional funds were to become available to your school system for child abuse and neglect, what are the most important uses you would like to see those funds put to? Please rank them in their order of importance.

D5a. FOR EACH ITEM: Do you have any idea how much that might cost?

USE	COST
A. ______________________________	A. ____________________
B. ______________________________	B. ____________________
C. ______________________________	C. ____________________
D. ______________________________	D. ____________________
E. ______________________________	E. ____________________
F. ______________________________	F. ____________________
G. ______________________________	G. ____________________

D6. If additional funds were to become available for other agencies and programs dealing with child abuse and neglect in the community, what are the most important uses you would put those funds to? Please rank them in their order of importance.

D6a. FOR EACH ITEM: Do you have any idea how much that might cost?

USE	COST
A. ______________________________	A. ____________________
B. ______________________________	B. ____________________
C. ______________________________	C. ____________________
D. ______________________________	D. ____________________
E. ______________________________	E. ____________________
F. ______________________________	F. ____________________
G. ______________________________	G. ____________________

D7. What other recommendations would you make for improving the identification and handling of abuse and neglect cases in this area?

SECTION E: OPINIONS

E1. (CARD E) Now I would like to ask you your opinion about a number of statements concerning ways of handling cases of child abuse and neglect. There are no right or wrong answers, we just want to get the opinions of people in the field about these issues. I'll read you a series of statements. Would you please tell me whether you strongly agree, tend to agree, tend to disagree or strongly disagree with each one.

		STRONGLY AGREE (1)	TEND TO AGREE (2)	TEND TO DISAGREE (4)	STRONGLY DISAGREE (5)
	Public agencies should stay out of the relations between parents and their children.				
E2.	It is therapy that parents need, not punishment.				
E3.	Economic need is the most frequent reason people neglect their children.				
E4.	Conflicts between therapeutic services and law enforcement activities cannot be reconciled.				
E5.	Physicians who are known to report cases of mistreatment of children lose the confidence of their patients.				
E6.	Most parents who mistreat their children do it because of ignorance about child rearing.				
E7.	The rights of children have long been neglected in favor of parental rights.				
E8.	Too many children are mistreated in the name of discipline.				
E9.	People who mistreat their children should have their parental rights terminated.				
E10.	Treatment for parents who mistreat their children is largely ineffectual.				

		STRONGLY AGREE (1)	TEND TO AGREE (2)	TEND TO DISAGREE (4)	STRONGLY DISAGREE (5)
E11.	Agencies are not given sufficient resources to deal effectively with child abuse and neglect.				
E12.	In spite of mistreatment, the best place for children is with their parents.				
E13.	It's difficult to say what is and what is not child mistreatment.				
E14.	Parents who mistreat their children are sick, not criminals.				
E15.	People have every right to discipline their children any way they see fit.				
E16.	Public agencies are doing all that can be done in regard to child abuse and neglect.				
E17.	It's difficult to determine when parents should have their children returned.				
E18.	Control of child abuse and neglect is not a feasible goal.				
E19.	We just don't know enough to deal effectively with problems of child mistreatment.				
E20.	In dealing with child mistreatment, law enforcement efforts should not be mixed with service programs.				

E21. Now I would like to ask you about the causes of child mistreatment. What kinds of people are likely to abuse their children and why?

E22. And what kinds of people are likely to neglect them, and why?

SECTION F: BACKGROUND ITEMS

F1. Now just a few final questions about yourself. Do you have a bachelor's degree?

1. YES

F1a. What was your major?

____

5. NO

F1b. Have you attended college?

1. YES

5. NO → GO TO F1d

F1c. How many years?

____

F1d. Do you have a high school diploma?

1. YES

5. NO

GO TO F4

F2. Do you have a master's degree?

1. YES

F2a. In what?

____

5. NO

F2b. Have you attended graduate school?

1. YES

5. NO

GO TO F4

F2c. How many years?

____

GO TO F4

F3. Did you do any graduate work after receiving your Master's degree?

1. YES

5. NO → GO TO F4

F3a. Do you have a doctorate?

1. YES

F3b. In what?

____

5. NO

F3c. How many years of graduate work beyond your Master's degree have you completed?

____

F4. How long have you been with this school system? ______________

F5. Had you dealt with abused and neglected children prior to working here?

1. YES ↓

5. NO → GO TO F6

F5a. For how long? ______________

F5b. What was your position? ______________

____

____

F6. In what year were you born? ______________

F7. Are you married, separated, divorced, widowed, have you never been married, or what?

1. MARRIED
2. SEPARATED
3. DIVORCED
4. WIDOWED
5. SINGLE
7. OTHER ______________

F8. Do you have any children?

1. YES ↓

5. NO → END OF INTERVIEW

F8a. How many? ______________

F8b. What ages? ______________

____

Thank you very much, that's all the questions I have.

TIME NOW ______________

SECTION G: BY OBSERVATION

G1. Respondent's sex:

1. MALE	2. FEMALE

G2. Respondent's race:

1. CAUCASIAN	2. BLACK	3. CHICANO; PUERTO-RICAN MEXICAN- OR SPANISH AMERICAN	4. AMERICAN INDIAN
5. ORIENTAL	7. OTHER (SPECIFY)____________________		

G3. Was anyone else present during the interview?

1. YES	5. NO → GO TO G4

G3a. Who? ____

____

G4. Interruptions during the interview:

1. Few or none	2. Some	3. A good many	4. Constantly

G5. Respondent's attitude toward the interview:

1. Enthusiastic, positive	2. Fairly co-operative	3. Neutral	4. Somewhat un-cooperative	5. Hostile or suspicious

G6. Respondent's interest in the survey:

1. Very interested	2. Moderately interested	3. Slightly interested	4. Not interested at all	5. Bored to tears

The University of Michigan
Survey Research Center

P. 468592
Spring, 1974

Study on Child Abuse and Neglect

SURVEY RESEARCH CENTER
INSTITUTE FOR SOCIAL RESEARCH
THE UNIVERSITY OF MICHIGAN
ANN ARBOR, MICHIGAN 48106

(Do not write in above space.)

1. **Interviewer's Label**

2. P.S.U.________________
3. County________________
4. Your Int. No.________________
5. Length of Interview__________ (Minutes)

Hospital Medical Personnel

TIME NOW____________________

SECTION A: ORGANIZATION AND PROCEDURES

A1. What is your exact title or position in this hospital?

____

____

A2. What is the name of this unit or department (--the one in which you work in this hospital)?

____
(HEREAFTER, USE THIS NAME WHENEVER [DEPT.] APPEARS)

A3. How many beds are there in this hospital?

____________BEDS

A4. (IF NOT CHILDREN'S HOSPITAL ASK:) How many beds are devoted exclusively to pediatric patients?

____________BEDS FOR PEDIATRIC PATIENTS

A5. Has a team been organized within this hospital to handle suspected cases of child abuse and neglect?

1. YES ↓ 5. NO → TURN TO P. 3, A6

A5a. What is it called? ____________________

A5b. Who chairs this team, that is, what is his or her position?

____

A5c. Does the team offer services to the parents and families involved?

1. YES ↓ 5. NO → GO TO A5e

A5d. What kinds? ____________________

____

____

A5e. Is the team limited to members of the hospital staff or does it include persons from other agencies?

1. LIMITED TO HOSPITAL STAFF ↓ 2. INCLUDES OTHER AGENCIES → TURN TO P. 3, A6

A5f. Does a (DEPT.) staff member participate in the team?

1. YES 5. NO

A5g. Who else participates, that is, what are their titles or positions?

____

____

____

A5h. How often does the team meet? ____________________

A6. Has this hospital worked out specific procedures for reporting suspected cases of child abuse and neglect?

1. YES ↓

5. NO → GO TO A7

A6a. Are these procedures written out?

1. YES

5. NO

A6b. (CARD B) Are these procedures almost always followed, often followed, sometimes, occasionally, or hardly ever followed?

1. ALMOST ALWAYS → GO TO A6d

2. OFTEN ↓

3. SOMETIMES ↓

4. OCCASIONALLY ↓

5. HARDLY EVER ↓

A6c. Why aren't they always followed? ______________________________

A6d. According to these procedures, is the task of reporting cases to other agencies assigned to a specific department or person?

1. YES

5. NO

A7. Who reports cases of abuse and neglect on behalf of the hospital?

____

A8. Who makes the decisions on behalf of the hospital as to which cases are to be reported to other agencies? That is, which department and who in the department?

____

(DEPARTMENT) (POSITION)

A9. Does this hospital operate out-patient services which include services for children?

1. YES

5. NO

A10. Does this hospital operate emergency services?

1. YES

5. NO → TURN TO P. 5, B1

A10a. How many people were treated in emergency services during the last year? (IF NECESSARY: Approximately how many?)

____

INTERVIEWER CHECKPOINT A10b

R LOOKED UP FIGURES FOR ANSWER TO A10a

R GAVE APPROXIMATE FIGURES FOR ANSWER TO A10a

A10c. Of these people, approximately how many or what percent were under 18 years of age?

____________ OR ____________

NUMBER PERCENT

A10d. Do you treat all emergency pediatric cases that come to this hospital or do you refer some of them to other hospitals?

1. TREAT ALL

5. REFER SOME TO OTHER HOSPITALS

A10e. Approximately what proportion do you refer elsewhere?

____

A11. Do you admit all pediatric cases in need of hospitalization to your in-patient wards or do you refer some to other hospitals?

1. ADMIT ALL

5. REFER SOME TO OTHER HOSPITALS

A11a. Approximately what proportion do you refer elsewhere?

____

SECTION B: CASE IDENTIFICATION

B1. These next few questions concern the number of cases of child abuse and neglect that are treated at this hospital and how the hospital learns about them. If you have these figures someplace we would appreciate your looking them up.

During the last year for which you have figures, how many cases of child abuse and neglect did you have here at this hospital? (By cases we mean number of children.)

______________CHILDREN

INTERVIEWER CHECKPOINT A:

☐ 1. IF R CANNOT CONVENIENTLY LOOK UP THE FOLLOWING FIGURES AT THIS POINT, ASK TO LEAVE A CASE REPORT SHEET FOR HIM TO MAIL TO YOU LATER. GO OVER EACH ITEM WITH R TO BE SURE HE UNDERSTANDS THEM AND THEN GO ON TO B8.

☐ 2. IF R CAN FURNISH THE FIGURES NOW, CONTINUE WITH B2.

B2. How many families did that involve? ______________FAMILIES

B3. What year was that? (In what months did it begin and end?)

FROM____________________________________

MONTH YEAR

TO____________________________________

MONTH YEAR

INTERVIEWER CHECKPOINT B:

1. ONE OR MORE CASES REPORTED

5. NO CASES REPORTED → TURN TO P. 10, B9

B4. How many or approximately what percent of the children were considered cases of abuse and how many neglect?

ABUSE ____________ CASES or _______%

NEGLECT ____________ CASES or _______%

B5. Of all the cases of abuse and neglect, approximately how many or what percent were first identified here in the hospital as cases of abuse or neglect and how many (or what percent) were referred to you as suspected cases?

____________ CASES or ____________% IDENTIFIED AT HOSPITAL

____________ CASES or ____________% REFERRED

INTERVIEWER CHECKPOINT C

1. ONE OR MORE CASES IDENTIFIED IN HOSPITAL ↓

5. NO CASE IDENTIFIED IN HOSPITAL → TURN TO INTERVIEWER CHECKPOINT D, PAGE 7

B6. (CARD F) Of the cases of child abuse or neglect that were identified here in the hospital, approximately how many or what percent were brought in by the following sources? First how about the police and sheriff's departments? How many children did they bring to the hospital which were later identified as abused or neglected? (CONTINUE WITH LIST)

	Number of Children	or Percent
A. Police and Sheriff's Departments		
B. Other hospitals?		
C. Physicians in private practice?		
D. Parents?		
E. Other relatives?		
F. Friends and neighbors?		
G. Any others? (SPECIFY) __________		
H. __________		

INTERVIEWER CHECKPOINT D

1. ONE OR MORE CASES REFERRED

5. NO CASE REFERRED → TURN TO P. 8, B8

B7. (CARD G) Of those cases that were referred to you as suspected abuse or neglect, approximately how many or what percent were referred by the following sources? First how about the Child Protective Agency. How many cases of abuse and neglect did they refer to this hospital? (CONTINUE WITH LIST)

	Number of Children	or Percent
A. Child Protective Services		
B. Police and Sheriff's Departments		
C. Other hospitals		
D. Private physicians		
E. Any other sources: ______ (SPECIFY)		
F. ______		
G. ______		

B8. (CARD M) For each of the following agencies, would you tell me whether the ways they handle cases of child abuse and neglect ever delay the hospital staff's seeing those children who need medical care or cause other problems? First, how about the police and sheriff's departments; Do the ways they handle cases ever delay you or cause problems? (CONTINUE WITH LIST BELOW. THEN FOR EACH YES, ASK B8a BELOW AND B8b ON PAGE OPPOSITE.)

B8a. (FOR EACH YES) (CARD C) In what proportion of the cases in which (MENTION) was involved were you delayed or caused difficulties?

	(1) YES	(5) NO	(1) ALMOST ALL	(2) MORE THAN HALF	(3) ABOUT HALF	(4) LESS THAN HALF	(5) ALMOST NONE
A. Police and Sheriff's Departments							
B. Social Service Departments of this or other hospitals							
C. Child Protective Agency							
D. Other divisions of the Welfare or Social Services Departments							
E. Schools							
F. Courts							
G. Mental Health Clinics							
H. Voluntary and Private Service Organizations							
J. Prosecuting Attorneys							
K. Public Health Department							

(FOR EACH YES, ASK B8a AND B8b ACROSS.)

B8b. Would you tell me more specifically about the nature of the difficulties and delays?

A. ____________________

B. ____________________

C. ____________________

D. ____________________

E. ____________________

F. ____________________

G. ____________________

H. ____________________

J. ____________________

K. ____________________

B9. Now I would like to ask you about reporting cases of child abuse and neglect in this hospital and the community. When radiologists in this hospital suspect cases of abuse or neglect, to whom would they report?

____

B10. When other physicians in the hospital suspect cases of child abuse and neglect to whom would they report?

____

B11. When nurses in the hospital suspect cases to whom would they report?

____

B12. Would other persons working in the hospital ever report suspected cases?

☐ 1. YES ↓

☐ 5. NO → TURN TO P. 11, B13

B12a. Who reports--and to whom would they report?

A. ____________	A. ____________
B. ____________	B. ____________
C. ____________	C. ____________

B13. (CARD B) When physicians in this hospital know about a case of abuse or neglect, how likely do you think they are to report it? Would they almost always report such a case, often, sometimes, occasionally, or hardly ever report it?

1. ALMOST ALWAYS — GO TO B14
2. OFTEN
3. SOMETIMES
4. OCCASIONALLY
5. HARDLY EVER

B13a. Why don't they always report it?

B13b. Are physicians in some medical specialties less likely to report than in others?

1. YES
5. NO → GO TO B14

B13c. Which specialties are these?

B14. (CARD B) How likely do you think nurses in this hospital are to report cases of suspected child abuse or neglect? (Would they almost always report it, often, sometimes, occasionally or hardly ever report it?)

1. ALMOST ALWAYS — TURN TO P. 12, B15
2. OFTEN
3. SOMETIMES
4. OCCASIONALLY
5. HARDLY EVER

B14a. Why don't they always report it?

B15. In what parts of the hospital's operations do you think suspected cases of abuse and neglect are most likely to go unreported? Would that be in the out-patient services, in the emergency rooms or in the in-patient wards?

1. EMERGENCY ROOMS	2. OUTPATIENT SERVICES	3. INPATIENT WARDS	5. NO DIFFERENCE	8. DON'T KNOW

TURN TO P. 13, B16

B15a. Why is that? ____________________

B15b. Of these services, where is underreporting least likely to occur?

____

B15c. Why is that? ____________________

B16. Now, speaking only of abuse, do you feel that in this area child abuse is generally underreported or not?

1. YES, UNDERREPORTED ↓

5. NO, NOT UNDERREPORTED → TURN TO P. 14, B17

B16a. Would you say there is a great deal of underreporting or just some?

1. A GREAT DEAL

3. SOME

B16b. In your estimation, is abuse of children more likely to go unreported for some kinds of parents or guardians, such as those of certain marital, economic or ethnic characteristics, or does underreporting apply equally to all kinds of parents?

1. MORE LIKELY FOR SOME ↓

5. EQUALLY FOR ALL
GO TO B16e

B16c. For what categories of parents is underreporting more likely to occur?	B16d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ____________________	A. ____________________ ____________________
B. ____________________	B. ____________________ ____________________
C. ____________________	C. ____________________ ____________________

B16e. Is abuse more likely to go unreported when the children are of certain ages, sex or have certain handicaps, or does underreporting apply equally to all kinds of children?

1. MORE LIKELY FOR SOME
TURN TO P. 14, B16f.

5. EQUALLY FOR ALL
TURN TO P. 14, B17

B16f. For which categories of children is underreporting more likely to occur?

A. ____________________

B. ____________________

C. ____________________

B16g. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?

A. ____________________

B. ____________________

C. ____________________

B17. Now, speaking only of neglect, do you feel that in this area child neglect is generally underreported or not?

☐ 1. YES, UNDERREPORTED

☐ 5. NO, NOT UNDERREPORTED — TURN TO P. 16, B18

B17a. Would you say there is a great deal of underreporting or just some?

☐ 1. GREAT DEAL

☐ 3. SOME

B17b. In your estimation, is neglect of children more likely to go unreported for some kinds of parents or guardians, such as those of certain marital, economic or ethnic characteristics, or does underreporting apply equally to all kinds of parents?

☐ 1. MORE LIKELY FOR SOME

☐ 5. EQUALLY FOR ALL — TURN TO P. 15, B17e

B17c. For what categories of parents is underreporting more likely to occur?

A. ____________________

B. ____________________

C. ____________________

B17d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?

A. ____________________

B. ____________________

C. ____________________

B17e. Is neglect more likely to go unreported when the children are of certain ages, sex or have certain handicaps, or does underreporting apply equally to all kinds of children?

1. MORE LIKELY FOR SOME ↓

5. EQUALLY FOR ALL
TURN TO P. 16, B18

B17f. For which categories of children is underreporting more likely to occur?	B17g. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ________	A. ________ ________
B. ________	B. ________ ________
C. ________	C. ________ ________

B18. (CARD D) We have been talking about differences in reporting. Now I want your opinion about differences in the actual incidence of abuse among certain types of children compared to the average rate for all children. Compared to others, please tell me how much more or less often abuse is likely to occur among the following categories? First, how about physically handicapped children. Would you say they are likely to be abused much more often, more, about the same, less, or much less often than other children? (CONTINUE WITH LIST)

	(1) MUCH MORE	(2) MORE	(3) SAME	(4) LESS	(5) MUCH LESS
a. Physically handicapped					
b. Mentally retarded children					
c. Emotionally disturbed					
d. Multiple handicapped children					
e. Low birthweight children					
f. Sensory handicapped -- the deaf or blind					
g. Children with chronic illness					
h. Adopted children					
j. Foster children					
k. Would there be any other categories of children who are apt to be abused more or less than others? (SPECIFY) ____________________					
m. ____________________					

B19. (CARD D) Now, how about neglect, how much more or less often is neglect likely to occur among the same categories of children compared to others? First, the physically handicapped. (Would you say they are likely to be neglected much more often, more, about the same, less, or much less often than other children?) (CONTINUE WITH LIST)

	(1) MUCH MORE	(2) MORE	(3) SAME	(4) LESS	(5) MUCH LESS
a. Physically handicapped					
b. Mentally retarded children					
c. Emotionally disturbed					
d. Multiple handicapped children					
e. Low birthweight children					
f. Sensory handicapped -- the deaf or blind					
g. Children with chronic illness					
h. Adopted children					
j. Foster children					
k. Would there be any other categories of children who are apt to be neglected more or less than others? (SPECIFY) ____________________					
m.					

B20. (CARD B) How often is it that an abused child brought to this hospital for treatment is or has been part of the active caseload of the Child Protective Agency?

1. ALMOST ALWAYS
2. OFTEN
3. SOMETIMES
4. OCCASIONALLY
5. HARDLY EVER

B21. What are the circumstances which lead physicians to suspect that they may be working with a child abuse victim?

____

____

____

____

B22. What are the circumstances which lead physicians to suspect that they may be working with a child neglect victim?

____

____

____

____

B23. Does your hospital have standard screening procedures to detect child abuse or neglect among patients?

1. YES ↓

5. NO → TURN TO P. 18, B24

B23a. Are these procedures applied to all children seen in this hospital?

1. YES
TURN TO P. 18, B23c

5. NO ↓

B23b. To whom are they applied?

____

____

____

B23c. What are these procedures?

B24. Are there any special procedures followed in this hospital for verifying suspected cases of child abuse?

1. YES

5. NO → GO TO B25

B24a. What are these special procedures?

B25. And how about child neglect, are there any special procedures for verifying suspected cases of neglect?

1. YES

5. NO → TURN TO P. 19, B26

B25a. What are these special procedures?

B26. Have there been any special efforts in the last few years to get cases of child abuse and neglect identified and reported in this area?

1. YES → (continue to B26a)

5. NO → TURN TO P. 20, SECTION C

B26a. What was the nature of these efforts?

____

____

____

(IF NOT CLEAR) B26b. Was that a state or local effort? __________

____

____

____

B26c. Have these efforts increased reporting greatly, somewhat, or not at all?

☐ 1. GREATLY ☐ 3. SOMEWHAT ☐ 5. NOT AT ALL

SECTION C: CASE MANAGEMENT

C1. (CARD A) How often are members of the medical staff called upon to submit reports and testimony before the courts concerning cases of child abuse or neglect? Would you say that happens in connection with almost all the cases, more than half of them, about half, less than half or almost none of them?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE
				GO TO C2

C1a. (CARD B) How often is the social services department in this hospital called upon to assist physicians in preparing reports and testimony for the Courts in connection with child abuse and neglect cases? Does that happen almost always, often, sometimes, occasionally, or hardly ever?

1. ALMOST ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER

C2. When a case of child abuse or neglect is identified in out-patient services or in the emergency room, what happens to the child? Is the child admitted to the in-patient facilities, left to go home, or what?

C3. (CARD B) How often are children who are suspected of being abused or neglected kept in the hospital beyond the need for medical care? Would you say that almost always happens, often, sometimes, occasionally, or hardly ever happens?

1. ALMOST ALWAYS
2. OFTEN
3. SOMETIMES
4. OCCASIONALLY
5. HARDLY EVER — GO TO C4

C3a. Why does it happen? ____________________

C4. What are the services this hospital itself, including the social services department, provides for children here who have been identified as abused or neglected?

C5. What social services and support would this hospital obtain from other sources for children who have been identified as abused or neglected?

SERVICE OR SUPPORT	C5a. From which agencies?
A.	A.
B.	B.
C.	C.

C6. What services does the hospital itself, including the social services department, provide the parents and families of abused and neglected children?

C7. What social services and support would this hospital obtain from other sources for the parents and families of abused and neglected children?

SERVICE OR SUPPORT	C7a. From which agencies?
A.	A.
B.	B.
C.	C.

C8. (CARD B) How often do you recommend that parents seek help from mental health clinics, psychiatrists, marriage counselors, and the like? (Almost always, often, sometimes, occasionally, or hardly ever?)

1. ALMOST ALWAYS
2. OFTEN
3. SOMETIMES
4. OCCASIONALLY
5. HARDLY EVER > TURN TO P. 24, C9

C8a. Where do you recommend they get such help, that is, from which services or agencies?

A. ______________________________

B. ______________________________

C. ______________________________

D. ______________________________

C8b. (CARD B) How often do you find them reluctant to use these services?

1. ALMOST ALWAYS
2. OFTEN
3. SOMETIMES
4. OCCASIONALLY
5. HARDLY EVER

C8c. In your estimation how helpful are the services to those who use them? Would you say they are very helpful, somewhat helpful, of little help or no help at all?

1. VERY HELPFUL
3. SOMEWHAT HELPFUL
4. LITTLE HELP
5. NO HELP AT ALL

C9. Are there any services these families need that you find unavailable or difficult to obtain in your area?

1. YES

5. NO → GO TO C10

C9a. What services are these? ________________________________

____

____

____

____

____

____

C10. Are there any groups of Parents Anonymous or similar self-help organizations operating in your area?

1. YES

C10a. Do you mention such groups to the parents of abused or neglected children?

1. YES → TURN TO P. 25, C11

5. NO

C10b. Why not? ____________________

____

____

____

5. NO

C10c. Do you feel that groups like these would be helpful to parents of abused and neglected children?

1. YES → TURN TO P. 25, C11

5. NO

C10d. Why not? ____________________

____

____

____

C11. How much do medical people vary in decisions and approaches to problems of abuse and neglect? Would you say they differ greatly, somewhat, or not at all?

1. GREATLY ↓ 3. SOMEWHAT ↓ 5. NOT AT ALL → GO TO C12

C11a. In what respects do they vary? ________________________

C12. Have you or anyone at the hospital here ever attended or participated in short courses, conferences, or workshops related to child abuse and neglect?

1. YES ↓ 5. NO → TURN TO P. 26, SECTION D

C12a. When was the last time anyone from this hospital attended such programs?

C12b. Who attended (BY TITLE OR POSITION)?

C12c. What was the nature of the program? ________________________

SECTION D: INTERAGENCY TEAMS AND LIAISONS

INTERVIEWER CHECKPOINT F (SEE A5 and A5e, PAGE 2)

1. R ANSWERED YES TO A5 → 2. TEAM IS LIMITED TO HOSPITAL STAFF (A5e) → READ: "In addition to the hospital team you told me about ... CONTINUE WITH D1 BELOW

3. TEAM INCLUDES OTHER AGENCIES (A5e) → READ: "Now going back to the (NAME OF TEAM IN A5) you told me about before ... CONTINUE WITH D1c BELOW

5. R ANSWERED NO TO A5 ↓

D1. Is there a formally organized interagency team, center, or liaison committee that deals with problems of child abuse or neglect in this area?

1. YES, TEAM 2. YES, CENTER 3. YES, LIAISON COMMITTEE 5. NO → TURN TO P. 27, D2

D1a. What is it called? ____________________

D1b. Does this hospital participate in this (team/center/committee)?

1. YES ↓ 5. NO ↓

D1c. Who from the hospital participates in it? (TITLE)

____

____

D1d. Why not? ____________________

____

____

D1e. What other agencies participate in this (team/center/committee)? ____________________

____

____

D1f. Who from these agencies take part in this (team/center/committee)? That is, what are their positions or titles?

____

____

D1g. How often do they meet? ____________________

D1h. Where do they meet? ____________________

____

D1j. Do representatives of the participating agencies exchange records?

1. YES
5. NO ↓

D1k. Why not? ______________________________

____

D1m. Are the records generated by the different agencies kept in a common pool?

1. YES ↓
5. NO → GO TO D2

D1n. Are there participating agencies which do not place any records in that pool?

1. YES ↓
5. NO → GO TO D2

D1p. Which ones? ______________________________

D2. Do any of the medical societies that you are involved with have committees on child abuse and neglect?

1. YES ↓
5. NO → GO TO D3

D2a. Which ones?

A. ______________________________

B. ______________________________

C. ______________________________

D3. (CARD C) In your estimation, what proportion of physicians in this area are well acquainted with the legal requirements of reporting child abuse? Would you say almost all, more than half, about half, less than half, or almost none?

1. ALMOST ALL
2. MORE THAN HALF
3. ABOUT HALF
4. LESS THAN HALF
5. ALMOST NONE

D4. (CARD A) How effective do you think the various agencies in this area have been in dealing with cases of child abuse and neglect? Would you say in general they've been very effective, somewhat effective, not very effective or not effective at all?

1. VERY EFFECTIVE
2. SOMEWHAT EFFECTIVE
3. NOT VERY EFFECTIVE
4. NOT EFFECTIVE AT ALL

D5. (CARD A) How effective do you think this hospital has been in dealing with cases of child abuse and neglect?

1. VERY EFFECTIVE	2. SOMEWHAT EFFECTIVE	3. NOT VERY EFFECTIVE	4. NOT EFFECTIVE AT ALL

D6. Now considering the various facets of child abuse and neglect and the many agencies involved, what problems do you see in the ways it is handled in this area?

D7. If additional funds were to become available to the hospital for child abuse and neglect, what are the most important uses you would like to see those funds put to? Please rank them in their order of importance.

D7a. FOR EACH ITEM: Do you have any idea how much that might cost?

USE	COST
A. ______	A. ______
B. ______	B. ______
C. ______	C. ______
D. ______	D. ______
E. ______	E. ______
F. ______	F. ______
G. ______	G. ______

D8. If additional funds were to become available for other agencies and programs dealing with child abuse and neglect in the community, what are the most important uses you would put those funds to? Please rank them in their order of importance.

D8a. FOR EACH ITEM: Do you have any idea how much that might cost?

USE	COST
A. ______	A. ______
B. ______	B. ______
C. ______	C. ______
D. ______	D. ______
E. ______	E. ______
F. ______	F. ______
G. ______	G. ______

D9. What other recommendations would you make for improving the identification and handling of abuse and neglect cases in this area?

SECTION E: OPINIONS

E1. (CARD E) Now I would like to ask you your opinion about a number of statements concerning ways of handling cases of child abuse and neglect. There are no right or wrong answers, we just want to get the opinions of people in the field about these issues. I'll read you a series of statements. Would you please tell me whether you strongly agree, tend to agree, tend to disagree or strongly disagree with each one.

		STRONGLY AGREE (1)	TEND TO AGREE (2)	TEND TO DISAGREE (4)	STRONGLY DISAGREE (5)
	Public agencies should stay out of the relations between parents and their children.				
E2.	It is therapy that parents need, not punishment.				
E3.	Economic need is the most frequent reason people neglect their children.				
E4.	Conflicts between therapeutic services and law enforcement activities cannot be reconciled.				
E5.	Physicians who are known to report cases of mistreatment of children lose the confidence of their patients.				
E6.	Most parents who mistreat their children do it because of ignorance about child rearing.				
E7.	The rights of children have long been neglected in favor of parental rights.				
E8.	Too many children are mistreated in the name of discipline.				
E9.	People who mistreat their children should have their parental rights terminated.				
E10.	Treatment for parents who mistreat their children is largely ineffectual.				

		STRONGLY AGREE (1)	TEND TO AGREE (2)	TEND TO DISAGREE (4)	STRONGLY DISAGREE (5)
E11.	Agencies are not given sufficient resources to deal effectively with child abuse and neglect.				
E12.	In spite of mistreatment, the best place for children is with their parents.				
E13.	It's difficult to say what is and what is not child mistreatment.				
E14.	Parents who mistreat their children are sick, not criminals.				
E15.	People have every right to discipline their children any way they see fit.				
E16.	Public agencies are doing all that can be done in regard to child abuse and neglect.				
E17.	It's difficult to determine when parents should have their children returned.				
E18.	Control of child abuse and neglect is not a feasible goal.				
E19.	We just don't know enough to deal effectively with problems of child mistreatment.				
E20.	In dealing with child mistreatment, law enforcement efforts should not be mixed with service programs.				

E21. Now I would like to ask you about the causes of child mistreatment. What kinds of people are likely to abuse their children and why?

E22. And what kinds of people are likely to neglect them, and why?

SECTION F: BACKGROUND

F1. What is your medical specialty? ______________________________

F2. What percent of all the patients you see are under 18?

______________%

F3. What are your major professional responsibilities? Are they in patient care, research, administration, teaching, or what? (CHECK ALL THAT APPLY.)

1. PATIENT CARE
2. RESEARCH
3. ADMINISTRATION
4. TEACHING
7. OTHER (specify) ______________ ______________

F3a. (IF MORE THAN ONE) Which is your major responsibility?

____

F4. Do you have a private practice?

1. YES
5. NO → GO TO F5

F4a. Is that a solo practice, group-practice, or what?

1. SOLO
2. GROUP
7. OTHER (specify) ______________ ______________

F5. How long have you been at this hospital?

____

F6. Had you dealt with abused and neglected children prior to working here?

1. YES
5. NO → TURN TO P. 35, F7

F6a. For how long? ______________________________

F6b. What did you do? ______________________________

____

____

F7. In what year were you born?________________________

F8. Are you married, separated, divorced, widowed, have you never been married, or what?

1. MARRIED ☐ 2. SEPARATED ☐ 3. DIVORCED ☐ 4. WIDOWED ☐ 5. SINGLE ☐

7. OTHER____________________________

F9. Do you have any children?

1. YES ↓ 5. NO → END OF INTERVIEW

F9a. How many?______________________

F9b. What ages?______________________

____

Thank you very much, that's all the questions I have.

TIME NOW________________

SECTION G: BY OBSERVATION

G1. Respondent's sex:

1. MALE	2. FEMALE

G2. Respondent's race:

1. CAUCASIAN	2. BLACK	3. CHICANO; PUERTO-RICAN MEXICAN- OR SPANISH AMERICAN	4. AMERICAN INDIAN
5. ORIENTAL	7. OTHER (SPECIFY)________________		

G3. Was anyone else present during the interview?

1. YES ↓   5. NO → GO TO G4

G3a. Who? ____

____

G4. Interruptions during the interview:

1. Few or none	2. Some	3. A good many	4. Constantly

G5. Respondent's attitude toward the interview:

1. Enthusiastic, positive	2. Fairly co-operative	3. Neutral	4. Somewhat uncooperative	5. Hostile or suspicious

G6. Respondent's interest in the survey:

1. Very interested	2. Moderately interested	3. Slightly interested	4. Not interested at all	5. Bored to tears

The University of Michigan
Survey Research Center

P. 468592
Spring 1974

Study on Child Abuse and Neglect

SURVEY RESEARCH CENTER
INSTITUTE FOR SOCIAL RESEARCH
THE UNIVERSITY OF MICHIGAN
ANN ARBOR, MICHIGAN 48106

(Do not write in above space .)

1. Interviewer's Label

2. P.S.U. ______________________

3. County ______________________

4. Your Int. No. ______________________

5. Length of Interview ______________________ (Minutes)

Hospital Social Service Departments

SECTION A: ORGANIZATION

A1. First I'd like to know about the organization of this hospital and the department or unit in which you work.

Are you an employee of the hospital or of an independent agency?

1. OF THE HOSPITAL	2. OF AN INDEPENDENT AGENCY
A1a. What is the name of the unit or department in which you work in this hospital? ____________________ ____________________	A1b. What agency is that? ____________________ ____________________ INTERVIEWER READ: Whenever I refer to (AGENCY ABOVE) I mean only those people from (AGENCY) who work here at the hospital.
(HEREAFTER USE ABOVE NAME WHENEVER [DEPT.] APPEARS IN QUESTIONNAIRE.)	(HEREAFTER REFER TO ABOVE AGENCY WHENEVER [DEPT.] APPEARS IN QUESTIONNAIRE.)

A2. How many social workers are there in (DEPT.)?

________________SOCIAL WORKERS

A3. What is your exact title or position?

____

A4. Who (do you/does the Supervisor of [DEPT.]) report to in the hospital? That is, what is his or her title?

____

A5. Has a team been organized within this hospital to handle suspected cases of child abuse and neglect?

1. YES ↓

5. NO → TURN TO P. 3, A6

A5a. What is it called? ______________________________

A5b. Who chairs this team, that is, what is his or her position?

____

A5c. Does the team offer services to the parents and families involved?

1. YES ↓

5. NO → GO TO A5e

A5d. What kinds? ______________________________

____

____

A5e. Is the team limited to members of the hospital staff or does it include persons from other agencies?

1. LIMITED TO HOSPITAL STAFF ↓

2. INCLUDES OTHER AGENCIES → TURN TO P. 3, A6

A5f. Does a (DEPT.) staff member participate in the team?

1. YES

5. NO

A5g. Who else participates, that is, what are their titles or positions?

____

____

____

A5h. How often does the team meet? ______________________________

A6. Has this hospital worked out specific procedures for reporting suspected cases of child abuse and neglect?

1. YES

5. NO → GO TO A7

A6a. Are these procedures written out?

1. YES

5. NO

A6b. (CARD B) Are these procedures almost always followed, often followed, sometimes, occasionally, or hardly ever followed?

1. ALMOST ALWAYS → GO TO A6d

2. OFTEN

3. SOMETIMES

4. OCCASIONALLY

5. HARDLY EVER

A6c. Why aren't they always followed? ______________________________

____

____

A6d. According to these procedures, is the task of reporting cases to other agencies assigned to a specific department or person?

1. YES

5. NO

A7. Who reports cases of abuse and neglect on behalf of the hospital?

____

A8. Who makes the decisions on behalf of the hospital as to which cases are to be reported to other agencies? That is, which department and who in the department?

____

(DEPARTMENT) (POSITION)

A9. Does this hospital operate out-patient services which include services for children?

1. YES

5. NO

A10. Does this hospital operate emergency services?

1. YES

5. NO

SECTION B: CASE IDENTIFICATION

B1. These next few questions concern the number of cases of child abuse and neglect that come to the attention of (DEPT.) and how you learn about them. If you have these figures someplace we would appreciate your looking them up.

During the last year for which you have figures, how many cases of child abuse and neglect did you have here at this hospital? (By cases we mean number of children.)

____________ CHILDREN

INTERVIEWER CHECKPOINT A:

☐ 1. IF R CANNOT CONVENIENTLY LOOK UP THE FOLLOWING FIGURES AT THIS POINT, ASK TO LEAVE A CASE REPORT SHEET FOR HIM TO MAIL TO YOU LATER. GO OVER EACH ITEM WITH R TO BE SURE HE UNDERSTANDS THEM AND THEN GO ON TO B8.

☐ 2. IF R CAN FURNISH THE FIGURES NOW, CONTINUE WITH B2.

B2. How many families did that involve? ____________ FAMILIES

B3. What year was that? (In what months did it begin and end?)

FROM ________________________________
MONTH YEAR

TO ________________________________
MONTH YEAR

INTERVIEWER CHECKPOINT B:

1. ONE OR MORE CASES REPORTED

5. NO CASES REPORTED → TURN TO P. 14, B15

B4. How many or approximately what percent of the children were considered cases of abuse and how many neglect?

ABUSE ____________ CASES or ________%

NEGLECT ____________ CASES or ________%

B5. Of all the cases of abuse and neglect, approximately how many or what percent were first identified here in the hospital as cases of abuse or neglect and how many (or what percent) were referred to you as suspected cases?

__________ CASES or __________% IDENTIFIED AT HOSPITAL

__________ CASES or __________% REFERRED

INTERVIEWER CHECKPOINT C

1. ONE OR MORE CASES IDENTIFIED IN HOSPITAL ↓

5. NO CASE IDENTIFIED IN HOSPITAL → TURN TO P. 7, B7

B6. (CARD F) Of the cases of child abuse or neglect that were identified here in the hospital, approximately how many or what percent were brought in by the following sources? First how about the police and sheriff's departments? How many children did they bring to the hospital which were later identified as abused or neglected? (CONTINUE WITH LIST)

	Number of Children	or	Percent
A. Police and Sheriff's Departments			
B. Other hospitals			
C. Physicians in private practice			
D. Parents			
E. Other relatives			
F. Friends and neighbors			
G. Others __________			
__________			

INTERVIEWER CHECKPOINT D

1. ONE OR MORE CASES REFERRED

5. NO CASE REFERRED → TURN TO P. 12, B14

B7. (CARD G) Of those cases that were referred to you as suspected abuse or neglect, approximately how many or what percent were referred by the following sources? First how about the Child Protective Agency. How many cases of abuse and neglect did they refer to this hospital? (CONTINUE WITH LIST)

	Number of Children	or Percent
A. Child Protective Services		
B. Police and Sheriff's Departments		
C. Other hospitals		
D. Private physicians		
E. Any other sources: ______		
______		
______		

B8. Do any of the referring agencies routinely send you written reports?

1. YES

5. NO → TURN TO P. 12, B14

B8a. Which ones? (ENTER BELOW)	B8b. (FOR EACH MENTION ASK) What types of written reports do you receive? Are they only report forms, do they include case notes, or what?		
AGENCY	TYPES OF REPORTS		
	FORMS	CASE NOTES	OTHER (SPECIFY)

(IF ONLY ONE AGENCY REPORTS ABOVE)

B9. Do you find these reports helpful in your own evaluation of the case and the services you provide?

1. YES

B9a. In what ways are they helpful?

____

____

____

5. NO

B9b. Why is it these reports are not helpful?

____

____

____

TURN TO P. 10, B12

B10. Do you find the reports from certain agencies more helpful than the reports from others for your own evaluations and the services you provide?

1. YES

5. NO → GO TO B11

B10a. Which agencies usually send the most helpful reports?

A. ____________________

B. ____________________

C. ____________________

B10b. (FOR EACH AGENCY) In what ways are these reports helpful?

A. ____________________

____

B. ____________________

____

C. ____________________

____

B10c. Which agencies send the least helpful reports?

A. ____________________

B. ____________________

C. ____________________

B10d. (FOR EACH AGENCY) Why is it these reports are not helpful?

A. ____________________

____

B. ____________________

____

C. ____________________

____

TURN TO P. 10, B12

B11. Do you find them all helpful or none of them helpful?

1. ALL

5. NONE

B11a. In what ways are they helpful?

____

____

____

B11b. In what ways are they not helpful?

____

____

____

____

B12. Is it difficult to obtain reports at all from some agencies?

1. YES ↓ | 5. NO → GO TO B13

B12a. From which agencies?	B12b. (FOR EACH MENTION ASK) Why is that?
A. ______	A. ______
	______
B. ______	B. ______
	______
C. ______	C. ______
	______

B13. Do any of the agencies ever suggest or request that (DEPT.)take any specific action in regard to the cases they refer to this hospital?

1. YES ↓ | 5. NO → TURN TO P. 12, B14

B13a. Which ones do this?	B13b. (FOR EACH MENTION ASK) What kinds of suggestions do they usually make?
A. ______	A. ______
	______
B. ______	B. ______
	______
C. ______	C. ______
	______
D. ______	D. ______
	______
E. ______	E. ______
	______

B14. (CARD N) For each of the following agencies, would you tell me whether the ways they handle cases of child abuse and neglect ever delay or cause problems for (DEPT.)? First, how about the police and sheriff's departments; Do the ways they handle cases ever delay you or cause problems? (CONTINUE WITH LIST BELOW. THEN FOR EACH YES, ASK B14a BELOW AND B14b ON PAGE OPPOSITE.)

			B14a. (FOR EACH YES) (CARD C) In what proportion of the cases in which (MENTION) was involved were you delayed or caused difficulties?				
	(1) YES	(5) NO	(1) ALMOST ALL	(2) MORE THAN HALF	(3) ABOUT HALF	(4) LESS THAN HALF	(5) ALMOST NONE
A. Police and Sheriff's Departments							
B. Medical Staffs Of this or Other hospitals							
C. Child Protective Agency							
D. Other divisions of the Welfare or Social Services Departments							
E. Schools							
F. Courts							
G. Mental Health Clinics							
H. Voluntary and Private Service Organizations							
J. Prosecuting Attorneys							

(FOR EACH YES, ASK B 14a AND B 14b ACROSS.)

B14b. Would you tell me more specifically about the nature of the difficulties and delays?

A. ______________________________

____

B. ______________________________

____

C. ______________________________

____

D. ______________________________

____

E. ______________________________

____

F. ______________________________

____

G. ______________________________

____

H. ______________________________

____

J. ______________________________

____

B15. Now I would like to ask you about reporting cases of child abuse and neglect in this hospital and the community. When radiologists in this hospital suspect cases of abuse or neglect, to whom would they report?

____

B16. When other physicians in the hospital suspect cases of child abuse and neglect to whom would they report?

____

B17. When nurses in the hospital suspect cases to whom would they report?

____

B18. Would other persons working in the hospital, including (DEPT.) ever report suspected cases?

☐ 1. YES

☐ 5. NO → TURN TO P. 15, B19

B18a. Who reports--and to whom would they report?

A. ______________	A. ______________
B. ______________	B. ______________
C. ______________	C. ______________

B19. (CARD B) When physicians in this hospital know about a case of abuse or neglect, how likely do you think they are to report it? Would they almost always report it, often, sometimes, occasionally, or hardly ever report it?

1. ALMOST ALWAYS — GO TO B20
2. OFTEN
3. SOMETIMES
4. OCCASIONALLY
5. HARDLY EVER

B19a. Why don't they always report it?

____

____

____

B19b. Are physicians in some medical specialties less likely to report than in others?

1. YES
5. NO → GO TO B20

B19c. Which specialties are these? ________________________

____

____

B20. (CARD B) How likely do you think nurses in this hospital are to report cases of suspected child abuse or neglect? (Would they almost always report it, often, sometimes, occasionally or hardly ever report it?)

1. ALMOST ALWAYS — TURN TO P. 16, B21
2. OFTEN
3. SOMETIMES
4. OCCASIONALLY
5. HARDLY EVER

B20a. Why don't they always report it? ________________________

____

____

____

B21. In what parts of the hospital's operations do you think suspected cases of abuse and neglect are most likely to go unreported? Would that be in the out-patient services, in the emergency rooms or in the in-patient wards?

☐ 1. EMERGENCY ROOMS
☐ 2. OUTPATIENT SERVICES
☐ 3. INPATIENT WARDS
☐ 5. NO DIFFERENCE
☐ 8. DON'T KNOW

(5, 8) TURN TO P.17, B22

(1, 2, 3) ↓

B21a. Why is that? ______________________________

____

____

____

B21b. Of these services, where is underreporting least likely to occur?

____

____

B21c. Why is that? ______________________________

____

____

____

____

B22. Now, speaking only of abuse, do you feel that in this area child abuse is generally underreported or not?

1. YES, UNDERREPORTED

5. NO, NOT UNDERREPORTED → TURN TO P. 18, B23

B22a. Would you say there is a great deal of underreporting or just some?

1. A GREAT DEAL

3. SOME

B22b. In your estimation, is abuse of children more likely to go unreported for some kinds of parents or guardians, such as those of certain marital, economic or ethnic characteristics, or does underreporting apply equally to all kinds of parents?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL
GO TO B22e

B22c. For what categories of parents is underreporting more likely to occur?	B22d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ______	A. ______ ______
B. ______	B. ______ ______
C. ______	C. ______ ______

B22e. Is abuse more likely to go unreported when the children are of certain ages, sex or have certain handicaps, or does underreporting apply equally to all kinds of children?

1. MORE LIKELY FOR SOME
TURN TO P. 18, B22f

5. EQUALLY FOR ALL
TURN TO P. 18, B23

B22f. For which categories of children is underreporting more likely to occur?	B22g. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ____________	A. ____________ ____________
B. ____________	B. ____________ ____________
C. ____________	C. ____________ ____________

B23. Now, speaking only of neglect, do you feel that in this area child neglect is generally underreported or not?

1. YES, UNDERREPORTED ↓

5. NO, NOT UNDERREPORTED
TURN TO P. 20, B24

B23a. Would you say there is a great deal of underreporting or just some?

1. GREAT DEAL

3. SOME

B23b. In your estimation, is neglect of children more likely to go unreported for some kinds of parents or guardians, such as those of certain marital, economic or ethnic characteristics, or does underreporting apply equally to all kinds of parents?

1. MORE LIKELY FOR SOME ↓

5. EQUALLY FOR ALL
TURN TO P. 19, B23e

B23c. For what categories of parents is underreporting more likely to occur?	B23d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ____________	A. ____________ ____________
B. ____________	B. ____________ ____________
C. ____________	C. ____________ ____________

B23e. Is neglect more likely to go unreported when the children are of certain ages, sex or have certain handicaps, or does underreporting apply equally to all kinds of children?

1. MORE LIKELY FOR SOME ↓

5. EQUALLY FOR ALL
TURN TO P. 20 , B24

B23f. For which categories of children is underreporting more likely to occur?	B23g. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ______________________	A. ______________________ ______________________
B. ______________________	B. ______________________ ______________________
C. ______________________	C. ______________________ ______________________

B24. (CARD D) We have been talking about differences in reporting. Now I want your opinion about differences in the actual incidence of abuse among certain types of children compared to the average rate for all children. Compared to others, please tell me how much more or less often abuse is likely to occur among the following categories? First, how about physically handicapped children. Would you say they are likely to be abused much more often, more, about the same, less, or much less often than other children? (CONTINUE WITH LIST)

	(1) MUCH MORE	(2) MORE	(3) SAME	(4) LESS	(5) MUCH LESS
a. Physically handicapped					
b. Mentally retarded children					
c. Emotionally disturbed					
d. Multiple handicapped children					
e. Low birthweight children					
f. Sensory handicapped -- the deaf or blind					
g. Children with chronic illness					
h. Adopted children					
j. Foster children					
k. Would there be any other categories of children who are apt to be abused more or less than others? (SPECIFY) ____________________					
m. ____________________					

B25. (CARD D) Now, how about neglect, how much more or less often is neglect likely to occur among the same categories of children compared to others? First, the physically handicapped. (Would you say they are likely to be neglected much more often, more, about the same, less, or much less often than other children?) (CONTINUE WITH LIST)

	(1) MUCH MORE	(2) MORE	(3) SAME	(4) LESS	(5) MUCH LESS
a. Physically handicapped					
b. Mentally retarded children					
c. Emotionally disturbed					
d. Multiple handicapped children					
e. Low birthweight children					
f. Sensory handicapped -- the deaf or blind					
g. Children with chronic illness					
h. Adopted children					
j. Foster children					
k. Would there be any other categories of children who are apt to be abused more or less than others? (SPECIFY) ____________________					
m. ____________________					

B26. (CARD B) How often is it that an abused child brought to this hospital for treatment is or has been part of the active caseload of the Child Protective Agency?

1. ALMOST ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER

B27. Have there been any special efforts in the last few years to get cases of child abuse and neglect identified and reported in this area?

1. YES

5. NO → TURN TO P. 22, B28

B27a. What was the nature of these efforts?

____

____

____

(IF NOT CLEAR) B27b. Was that a state or local effort? ____________

____

____

____

B27b. Have these efforts increased reporting greatly, somewhat, or not at all?

1. GREATLY	3. SOMEWHAT	5. NOT AT ALL

B28. In some areas the public has been informed that they may report suspected cases of child abuse and get help at any hour of the day or night simply by dialing a special number. Has (DEPT.) made any arrangements of this sort?

1. YES → B28a. What kind of arrangements?

____

____

____

____

____

5. NO → B28b. Do you know if any agencies here in the area have such arrangements?

1. YES | 5. NO, NONE | 8. DK

5. NO, NONE / 8. DK → TURN TO SECTION C, P.23

1. YES → B28c. What agencies? ____________________

____

____

SECTION C: CASE MANAGEMENT

C1. Now, talking about child abuse only, does (DEPT) routinely notify any other agencies of cases of abuse?

1. YES ↓

5. NO → GO TO C2

C1a. Which agencies?	C1b. (FOR EACH MENTION ASK) About how long after a case has been known to you do you notify (AGENCY MENTIONED)?
A. ______________________	A. ______________________ ______________________
B. ______________________	B. ______________________ ______________________
C. ______________________	C. ______________________ ______________________

C2. How about child neglect, do you routinely notify any other agencies of neglect cases?

1. YES ↓

5. NO → TURN TO P. 24 , C3

C2a. Which ones?	C2b. (FOR EACH MENTION ASK) About how long after a case has been known to you do you notify (AGENCY MENTIONED)?
A. ______________________	A. ______________________ ______________________
B. ______________________	B. ______________________ ______________________
C. ______________________	C. ______________________ ______________________

INTERVIEWER CHECKPOINT E (SEE C1a AND C1b, PAGE 23)

☐ 1. PROTECTIVE AGENCY MENTIONED IN C1a OR C1b, P.23 ↓

☐ 2. PROTECTIVE AGENCY NOT MENTIONED IN C1a OR C1b → TURN TO P. 25, C6

C3. Do you notify the protective agencies of all cases of abuse and neglect identified here or only some of them?

☐ 1. ALL ↓

☐ 3. SOME ↓

C3a. Which cases do you notify them about? ____________

____

____

C4. About how long after a case has been identified in the hospital do you notify them?

__________ DAYS __________ WEEKS

C5. Does (DEPT) usually suggest or request certain action on the part of protective services?

☐ 1. YES ↓

☐ 5. NO → TURN TO P. 25, C6

C5a. What do you ask them to do? ____________

____

____

____

____

____

C6. Does (DEPT) investigate, evaluate or in any other way look into cases of suspected child abuse or neglect which come to your attention?

1. YES ↓

C6a. Would that be all cases or only some of them?

1. ALL — GO TO C7

3. SOME ↓

C6b. Why don't you investigate all cases? Is it because investigations are carried out by other agencies, because you are short staffed, or what?

____

____

5. NO ↓

C6c. Why don't you? Is that because investigations are carried out by other agencies, because you are short staffed, or what?

____

____

____

____

____

____

TURN TO P. 27, C10

C7. (CARD C) In what proportion of cases do members of (DEPT.) make home visits? Would you say you make home visits in almost all of the cases, more than half the cases, about half, less than half the cases, or almost none?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE

C8. Who on the hospital staff do you usually talk with in connection with your investigations?

	C8a. What types of information does (DEPT) attempt to obtain from (MENTION)?
A.____________________	A.____________________ ____________________ ____________________
B.____________________	B.____________________ ____________________ ____________________
C.____________________	C.____________________ ____________________ ____________________

C9. Who do members of (DEPT) talk with outside the hospital?

	C9a. What types of information does (DEPT) attempt to obtain from (MENTION)
A.____________________	A.____________________ ____________________ ____________________
B.____________________	B.____________________ ____________________ ____________________
C.____________________	C.____________________ ____________________ ____________________

C10. (CARD C) How often are members of (DEPT.) called upon to submit reports and testimony before the courts? Would you say that happens in connection with almost all the cases, more than half of them, about half, less than half or almost none of them?

1. ALMOST ALL | 2. MORE THAN HALF | 3. ABOUT HALF | 4. LESS THAN HALF | 5. ALMOST NONE

C11. (CARD B) How often is (DEPT.) called upon to assist physicians from this hospital in preparing reports and testimony for the Courts in connection with child abuse and neglect cases? Does that happen almost always, often, sometimes, occasionally, or hardly ever?

1. ALMOST ALWAYS | 2. OFTEN | 3. SOMETIMES | 4. OCCA-SIONALLY | 5. HARDLY EVER

C12. (CARD B) How often are children who are suspected of being abused or neglected kept in the hospital beyond the need for medical care? Would you say that almost always happens, often, sometimes, occasionally or hardly ever?

1. ALMOST ALWAYS | 2. OFTEN | 3. SOMETIMES | 4. OCCA-SIONALLY | 5. HARDLY EVER → GO TO C13

C12a. Why does it happen? ______________________________

____

____

C13. When a decision has been made to separate a child from its family, does (DEPT.) ever become involved in the placement of an abused or neglected child?

1. YES | 5. NO

C14. What are the services this (DEPT.) itself provides for children here in the hospital who have been identified as abused or neglected?

____

____

____

C15. What services do you attempt to get for them from other sources?

SERVICES	SOURCES

C16. What services does the (DEPT) itself provide the parents and families of abused and neglected children?

C17. What services do you attempt to get for them from other sources?

SERVICES	SOURCES

C18. (CARD B) How often do you recommend that parents seek help from mental health clinics, psychiatrists, marriage counselors, and the like? (Almost always, often, sometimes, occasionally, or hardly ever?)

1. ALMOST ALWAYS
2. OFTEN
3. SOMETIMES
4. OCCASIONALLY
5. HARDLY EVER > TURN TO P. 30, C19

C18a. Where do you recommend they get such help, that is, from which services or agencies?

A. ____________________

B. ____________________

C. ____________________

D. ____________________

C18b. (CARD B) How often do you find them reluctant to use these services?

1. ALMOST ALWAYS
2. OFTEN
3. SOMETIMES
4. OCCASIONALLY
5. HARDLY EVER

C18c. In your estimation how helpful are the services to those who use them? Would you say they are very helpful, somewhat helpful, of little help or no help at all?

1. VERY HELPFUL
3. SOMEWHAT HELPFUL
4. LITTLE HELP
5. NO HELP AT ALL

C19. Are there any services these families need that you find unavailable or difficult to obtain in your area?

1. YES

5. NO → GO TO C20

C19a. What services are these? ______________________________

C20. Under what conditions would (DEPT) consider the temporary separation of abused or neglected children from their families advisable?

C21. In approximately what percent of abuse and neglect cases does (DEPT) consider such action advisable?

________ PERCENT

C22. Does (DEPT) or the hospital ever initiate proceedings toward temporary separation?

1. YES

5. NO → TURN TO P. 31, C23

C22a. Who makes such a decision here at the hospital? (TITLE)

____

C22b. What steps does (DEPT) follow? ______________________________

C22c. (CARD B) How often do the courts act in favor of your recommendation; almost always, often, sometimes, occasionally, or hardly ever?

1. ALMOST ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER

1, 2 → GO TO C23

C22d. Why don't they always favor them?

C23. Under what conditions would (DEPT) consider the permanent separation of abused an neglect children from their parents advisable?

C24. In approximately what percent of abuse and neglect cases does (DEPT) consider such action advisable?

_________ PERCENT

C25. Does (DEPT) or the hospital ever initiate proceedings toward permanent removal of a child from its parents?

1. YES

5. NO → TURN TO P. 32, C26

C25a. Who makes such a decision here at the hospital? (TITLE)

C25b. What steps does (DEPT) follow?

C25c. (CARD B) How often do the courts act in favor of your recommendations, almost always, often, sometimes, occasionally, or hardly ever?

1. ALMOST ALWAYS
2. OFTEN
3. SOMETIMES
4. OCCASIONALLY
5. HARDLY EVER

C25d. Why don't they always favor them?

____

____

____

C25e. What happens to the children when parental rights are permanently severed?

____

____

____

C26. Once children have been discharged from the hospital, do you continue to follow up on their cases?

1. YES

5. NO → TURN TO P. 33, C27

C26a. Does this involve home visits?

1. YES

5. NO

C26b. What other services do you provide?

____

____

C26c. What considerations enter into the decision to terminate follow-up services?

____

____

____

C26d. What is the average length of these follow-up services? ______ MONTHS

____

C27. To your knowledge, are there any other agencies which provide follow-up services?

1. YES

5. NO → GO TO C28

C27a. Which agencies?

A. ______________________

B. ______________________

C. ______________________

C27b. (FOR EACH MENTION ASK) What kinds of follow-up services do they provide?

A. ______________________

____

B. ______________________

____

C. ______________________

____

C28. Are there any groups of Parents Anonymous or similar self-help organizations operating in your area?

1. YES

5. NO

C28a. Do you mention such groups to the parents of abused or neglected children?

1. YES → TURN TO P. 34, C29

5. NO

C28b. Why not? ______________________

____

____

____

C28c. Do you feel that groups like these would be helpful to parents of abused and neglected children

1. YES → TURN TO P. 34, C29

5. NO

C28d. Why? ______________________

____

____

____

C29. How much do social workers in (DEPT.) vary in decisions and approaches to problems of abuse and neglect? Would you say they differ greatly, somewhat, or not at all?

1. GREATLY   3. SOMEWHAT   5. NOT AT ALL → GO TO C30

C29a. In what respects do they vary?

C30. Have you or anyone at the hospital here ever attended or participated in short courses, conferences, or workshops related to child abuse and neglect?

1. YES   5. NO → TURN TO SECTION D, P. 35

C30a. When was the last time anyone from this hospital attended such programs?

C30b. Who attended (BY TITLE OR POSITION)?

C30c. What was the nature of the program?

SECTION D: INTERAGENCY TEAMS AND LIAISONS

INTERVIEWER CHECKPOINT F (SEE A5 and A5e, PAGE 2)

1. R ANSWERED YES TO A5 →
   - 2. TEAM IS LIMITED TO HOSPITAL STAFF (A5e) → READ: "In addition to the hospital team you told me about ... CONTINUE WITH D1 BELOW
   - 3. TEAM INCLUDES OTHER AGENCIES (A5e) → READ: "Now going back to the (NAME OF TEAM IN A5) you told me about before ... CONTINUE WITH D1c BELOW

5. R ANSWERED NO TO A5 ↓

D1. Is there a formally organized interagency team, center, or liaison committee that deals with problems of child abuse or neglect in this area?

☐ 1. YES, TEAM ☐ 2. YES, CENTER ☐ 3. YES, LIAISON COMMITTEE ☐ 5. NO → TURN TO P.36, D2

D1a. What is it called? ______________________________

D1b. Does this hospital participate in this (team/center/committee)?

☐ 1. YES ☐ 5. NO

D1c. Who from the hospital participates in it? (TITLE)

____

____

D1d. Why not? ______________________________

____

____

D1e. What other agencies participate in this (team/center/committee)? __________

____

____

D1f. Who from these agencies take part in this (team/center/committee)? That is, what are their positions or titles?

____

____

D1g. How often do they meet? ______________________________

D1h. Where do they meet? ______________________________

____

Dlj. Do representatives of the participating agencies exchange records?

1. YES   5. NO

Dlk. Why not? ______________________________

____

Dlm. Are the records generated by the different agencies kept in a common pool?

1. YES   5. NO   GO TO D2

Dln. Are there participating agencies which do not place any records in that pool?

1. YES   5. NO   GO TO D2

Dlp. Which ones? ______________________________

D2. (CARD A) How effective do you think the various agencies in this area have been in dealing with cases of child abuse and neglect? Would you say in general they've been very effective, somewhat effective, not very effective or not effective at all?

1. VERY EFFECTIVE   2. SOMEWHAT EFFECTIVE   3. NOT VERY EFFECTIVE   4. NOT EFFECTIVE AT ALL

D3. (CARD A) How effective do you think (DEPT.) has been in dealing with cases of child abuse and neglect?

1. VERY EFFECTIVE   2. SOMEWHAT EFFECTIVE   3. NOT VERY EFFECTIVE   4. NOT EFFECTIVE AT ALL

D4. Now considering the various facets of child abuse and neglect and the many agencies involved, what problems do you see in the ways it is handled in this area?

____

____

____

____

____

D5. If additional funds were to become available to (DEPT.) for child abuse and neglect, what are the most important uses you would like to see those funds put to? Please rank them in their order of importance.

D5a. FOR EACH ITEM: Do you have any idea how much that might cost?

	USE		COST
A.		A.	
B.		B.	
C.		C.	
D.		D.	
E.		E.	
F.		F.	
G.		G.	

D6. If additional funds were to become available for other agencies and programs dealing with child abuse and neglect in the community, what are the most important uses you would put those funds to? Please rank them in their order of importance.

D6a. FOR EACH ITEM: Do you have any idea how much that might cost?

	USE		COST
A.		A.	
B.		B.	
C.		C.	
D.		D.	
E.		E.	
F.		F.	
G.		G.	

D7. What other recommendations would you make for improving the identification and handling of abuse and neglect cases in this area?

SECTION E: OPINIONS

E1. (CARD E) Now I would like to ask you your opinion about a number of statements concerning ways of handling cases of child abuse and neglect. There are no right or wrong answers, we just want to get the opinions of people in the field about these issues. I'll read you a series of statements. Would you please tell me whether you strongly agree, tend to agree, tend to disagree or strongly disagree with each one.

		STRONGLY AGREE (1)	TEND TO AGREE (2)	TEND TO DISAGREE (4)	STRONGLY DISAGREE (5)
	Public agencies should stay out of the relations between parents and their children.				
E2.	It is therapy that parents need, not punishment.				
E3.	Economic need is the most frequent reason people neglect their children.				
E4.	Conflicts between therapeutic services and law enforcement activities cannot be reconciled.				
E5.	Physicians who are known to report cases of mistreatment of children lose the confidence of their patients.				
E6.	Most parents who mistreat their children do it because of ignorance about child rearing.				
E7.	The rights of children have long been neglected in favor of parental rights.				
E8.	Too many children are mistreated in the name of discipline.				
E9.	People who mistreat their children should have their parental rights terminated.				
E10.	Treatment for parents who mistreat their children is largely ineffectual.				

		STRONGLY AGREE (1)	TEND TO AGREE (2)	TEND TO DISAGREE (4)	STRONGLY DISAGREE (5)
E11.	Agencies are not given sufficient resources to deal effectively with child abuse and neglect.				
E12.	In spite of mistreatment, the best place for children is with their parents.				
E13.	It's difficult to say what is and what is not child mistreatment.				
E14.	Parents who mistreat their children are sick, not criminals.				
E15.	People have every right to discipline their children any way they see fit.				
E16.	Public agencies are doing all that can be done in regard to child abuse and neglect.				
E17.	It's difficult to determine when parents should have their children returned.				
E18.	Control of child abuse and neglect is not a feasible goal.				
E19.	We just don't know enough to deal effectively with problems of child mistreatment.				
E20.	In dealing with child mistreatment, law enforcement efforts should not be mixed with service programs.				

E21. Now I would like to ask you about the causes of child mistreatment. What kinds of people are likely to abuse their children and why?

E22. And what kinds of people are likely to neglect them, and why?

SECTION F: BACKGROUND ITEMS

F1. Now just a few final questions about yourself. Do you have a bachelor's degree?

1. YES

F1a. What was your major?

____

5. NO

F1b. Have you attended college?

1. YES

5. NO → GO TO F1d

F1c. How many years?

____

F1d. Do you have a high school diploma?

1. YES

5. NO

GO TO F4

F2. Do you have a master's degree?

1. YES

F2a. In what?

____

5. NO

F2b. Have you attended graduate school?

1. YES

5. NO

GO TO F4

F2c. How many years?

____

GO TO F4

F3. Did you do any graduate work after receiving your Master's degree?

1. YES

5. NO → GO TO F4

F3a. Do you have a doctorate?

1. YES

F3b. In what?

____

5. NO

F3c. How many years of graduate work beyond your Master's degree have you completed?

____

F4. How long have you been with (DEPT.)? ______________________

F5. Had you dealt with abused and neglected children prior to working here?

1. YES

5. NO → GO TO F6

F5a. For how long? ______________________

F5b. What was your position? ______________________

____

____

F6. In what year were you born? ______________________

F7. Are you married, separated, divorced, widowed, have you never been married, or what?

1. MARRIED
2. SEPARATED
3. DIVORCED
4. WIDOWED
5. SINGLE
7. OTHER ______________________

F8. Do you have any children?

1. YES

5. NO → END OF INTERVIEW

F8a. How many? ______________________

F8b. What ages? ______________________

____

Thank you very much, that's all the questions I have.

TIME NOW

SECTION G: BY OBSERVATION

G1. Respondent's sex:

1. MALE
2. FEMALE

G2. Respondent's race:

1. CAUCASIAN
2. BLACK
3. CHICANO; PUERTO-RICAN MEXICAN- OR SPANISH AMERICAN
4. AMERICAN INDIAN
5. ORIENTAL
7. OTHER (SPECIFY)______________________________

G3. Was anyone else present during the interview?

1. YES
5. NO → GO TO G4

G3a. Who? ____

____

G4. Interruptions during the interview:

1. Few or none
2. Some
3. A good many
4. Constantly

G5. Respondent's attitude toward the interview:

1. Enthusiastic, positive
2. Fairly co-operative
3. Neutral
4. Somewhat un-cooperative
5. Hostile or suspicious

G6. Respondent's interest in the survey:

1. Very interested
2. Moderately interested
3. Slightly interested
4. Not interested at all
5. Bored to tears

The University of Michigan
Survey Research Center

P. 468592
Spring, 1974

Study on Child Abuse and Neglect

SURVEY RESEARCH CENTER
INSTITUTE FOR SOCIAL RESEARCH
THE UNIVERSITY OF MICHIGAN
ANN ARBOR, MICHIGAN 48106

(Do not write in above space.)

1. **Interviewer's Label**

2. P.S.U. ____________________
3. County ____________________
4. Name of Court ____________________
5. Your Int. No. ____________________
6. Length of Interview ____________________ (Minutes)

The Courts

SECTION A: ORGANIZATION

A1. How many judges are assigned to this court full time?

____

A2. How many judges are assigned on a part-time basis?

________ JUDGES   0. NONE → GO TO A3

A2a. Over what other court (do they/does this judge) preside?

____

A3. What is your exact title or position? ____________________

____

INTERVIEWER CHECKPOINT A:

1. R IS JUDGE → TURN TO P. 2, A6

5. R IS NOT A JUDGE ↓

A4. What is the name of the division you work in? ____________________

____

A5. Who do you report to in the court? ____________________

____

A6. Is there a division or individual in this court that regularly handles the intake of cases concerning child abuse and neglect?

1. YES → A6a.

5. NO → A6b.

A6a. What is involved in this intake procedure?

____

____

____

A6b. How is the intake usually handled?

____

____

____

INTERVIEWER CHECKPOINT B:

1. R IS A REFEREE → A7a.

5. R IS NOT A REFEREE → A7.

A7. Does this court have referees?

1. YES → A7a.

5. NO → TURN TO P.3, INTERVIEWER CHECKPOINT C

A7a. How many (referees are there in this court)? ______________________________

A7b. Do they preside over cases of child abuse?

1. YES → A7c.

5. NO → TURN TO P. 3, A8

A7c. Would these be preliminary hearings only or formal hearings as well?

1. PRELIMINARY ONLY

2. BOTH PRELIMINARY AND FORMAL

A7d. Would the referee(s) preside over all such cases or only some of them?

1. ALL CASES → TURN TO P. 3, A8

2. ONLY SOME → A7e.

A7e. What criteria determine whether a judge rather than a referee will preside over a case?

____

____

____

INTERVIEWER CHECKPOINT C:

1. R IS A PROBATION OFFICER

5. R IS NOT A PROBATION OFFICER

A8. Does this court employ probation officers who deal with child abuse and neglect?

1. YES

5. NO → TURN TO P. 4, SECTION B

A8a. How many (probation officers in this court deal with child abuse and neglect)?

____________________ PROBATION OFFICERS

A8b. What are their duties in cases of abuse and neglect?

SECTION B: CASE IDENTIFICATION

B1. Is the reporting of suspected cases of child abuse and neglect mandatory in this state?

1. YES

5. NO → TURN TO P. 6, B5

B1a. Who is required to report?

A.______________________________

B.______________________________

C.______________________________

D.______________________________

E.______________________________

B1b. Do you think anyone should be added to this list?

1. YES

5. NO → GO TO B1d

B1c. Who do you think should be added?

A.______________________________

B.______________________________

C.______________________________

B1d. To whom or to which agency must the reports be sent?

A.______________________________

B.______________________________

B2. (CARD A) How effective do you think the threat of prosecution for failure to report suspected abuse and neglect has been as far as increasing the reporting is concerned? Would you say it has been very effective, somewhat effective, not very effective, or not at all effective?

1. VERY EFFECTIVE

2. SOMEWHAT EFFECTIVE

3. NOT VERY EFFECTIVE

4. NOT AT ALL EFFECTIVE

B3. Has there been an agency or a person in this area who was prosecuted for failure to report a case of child abuse or neglect?

1. YES
5. NO
8. DK

B3a. Who (PROFESSION OR OCCUPATION) or what agency was involved?

____

____

____

B3b. When did that happen, in what year?

____
(YEAR)

B3c. How about within the state?

1. YES
5. NO
8. DK

GO TO B4

B3d. Who (PROFESSION OR OCCUPATION) or what agency was involved?

____

____

____

B3e. When did that happen, in what year?

____
(YEAR)

B4. Are people who report suspected cases of child abuse or neglect immune from libel suits under the reporting law?

1. YES
5. NO
8. DK

B4a. (CARD A) How effective do you think immunity from prosecution has been as far as increasing the reporting is concerned?

1. VERY EFFECTIVE
2. SOMEWHAT EFFECTIVE
3. NOT VERY EFFECTIVE
4. NOT EFFECTIVE AT ALL

B4b. (CARD A) How effective do you think immunity from prosecution would be as far as increasing reporting is concerned?

1. VERY EFFECTIVE
2. SOMEWHAT EFFECTIVE
3. NOT VERY EFFECTIVE
4. NOT EFFECTIVE AT ALL

B5. Now, speaking only of abuse, do you feel that in this area child abuse is generally underreported or not?

1. YES, UNDERREPORTED | 5. NO, NOT UNDERREPORTED | 8. DK

TURN TO P. 7, B6

B5a. Would you say there is a great deal of underreporting or just some?

1. A GREAT DEAL | 3. SOME

B5b. In your estimation, is abuse of children more likely to go unreported for some kinds of parents or guardians, such as those of certain marital, economic or ethnic characteristics, or does underreporting apply equally to all kinds of parents?

1. MORE LIKELY FOR SOME | 5. EQUALLY FOR ALL | 8. DK

GO TO B5e

B5c. For what categories of parents is underreporting more likely to occur?	B5d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ______	A. ______ ______
B. ______	B. ______ ______
C. ______	C. ______ ______

B5e. Is abuse more likely to go unreported when the children are of certain ages, sex or have certain handicaps, or does underreporting apply equally to all kinds of children?

1. MORE LIKELY FOR SOME | 5. EQUALLY FOR ALL | 8. DK

TURN TO P. 7, B6

B5f. For which categories of children is underreporting more likely to occur?	B5e. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ______	A. ______ ______
B. ______	B. ______ ______
C. ______	C. ______ ______

B6. Now, speaking only of neglect, do you feel that in this area child neglect is generally underreported or not?

1. YES, UNDERREPORTED
5. NO, NOT UNDERREPORTED
8. DK

(5, 8) TURN TO P. 8, B7

B6a. Would you say there is a great deal of underreporting or just some?

1. GREAT DEAL
3. SOME

B6b. In your estimation, is neglect of children more likely to go unreported for some kinds of parents or guardians, such as those of certain marital, economic or ethnic characteristics, or does underreporting apply equally to all kinds of parents?

1. MORE LIKELY FOR SOME ↓ | 5. EQUALLY FOR ALL | 8. DK

GO TO B6e

B6c. For what categories of parents is underreporting more likely to occur?	B6d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ______	A. ______ ______
B. ______	B. ______ ______
C. ______	C. ______ ______

B6e. Is neglect more likely to go unreported when the children are of certain ages, sex or have certain handicaps, or does underreporting apply equally to all kinds of children?

1. MORE LIKELY FOR SOME ↓ | 5. EQUALLY FOR ALL | 8. DK

TURN TO P. 9, B7

B6f. For which categories of children is underreporting more likely to occur?	B6g. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ______	A. ______ ______
B. ______	B. ______ ______
C. ______	C. ______ ______

B7. (CARD D) We have been talking about differences in reporting. Now I want your opinion about differences in the actual incidence of abuse among certain types of children compared to the average rate for all children. Compared to others, please tell me how much more or less often abuse is likely to occur among the following categories? First, how about physically handicapped children. Would you say they are likely to be abused much more often, more, about the same, less, or much less often than other children? (CONTINUE WITH LIST)

	(1) MUCH MORE	(2) MORE	(3) SAME	(4) LESS	(5) MUCH LESS	(8) DK
a. Physically handicapped						
b. Mentally retarded children						
c. Emotionally disturbed						
d. Multiple handicapped children						
e. Low birthweight children						
f. Sensory handicapped -- the deaf or blind						
g. Children with chronic illness						
h. Adopted children						
j. Foster children						
k. Would there be any other categories of children who are apt to be abused more or less than others? (SPECIFY) ____________________						
m. ____________________						

B8. (CARD D) Now, how about neglect, how much more or less often is neglect likely to occur among the same categories of children compared to others? First, the physically handicapped. (Would you say they are likely to be neglected much more often, more, about the same, less, or much less often than other children?) (CONTINUE WITH LIST)

	(1) MUCH MORE	(2) MORE	(3) SAME	(4) LESS	(5) MUCH LESS	(8) DK
a. Physically handicapped						
b. Mentally retarded children						
c. Emotionally disturbed						
d. Multiple handicapped children						
e. Low birthweight children						
f. Sensory handicapped -- the deaf or blind						
g. Children with chronic illness						
h. Adopted children						
j. Foster children						
k. Would there be any other categories of children who are apt to be neglected more or less than others? (SPECIFY) ____________________						
m. ____________________						

B9. Have there been any special efforts in the last few years in this area or in the state as a whole to get cases of child abuse and neglect identified and reported?

1. YES   5. NO   8. DK

(5. NO, 8. DK) → TURN TO SECTION C, P.11

(1. YES) ↓

B9a. What was the nature of these efforts?

____

____

____

(IF NOT CLEAR) B9b. Was that a state or local effort? ______________

____

____

B9c. Have these efforts increased reporting greatly, somewhat, or not at all?

1. GREATLY   3. SOMEWHAT   5. NOT AT ALL

B10. In some areas the public has been informed that they may report suspected cases of child abuse and get help at any hour of the day or night simply by dialing a special number. Does this community have such an arrangement?

1. YES   5. NO → TURN TO SECTION C, P.11

(1. YES) ↓

B10a. What kinds of arrangements?

____

____

B10b. What agencies are involved?

____

____

SECTION C: CASE MANAGEMENT

C1. These next few questions concern the number of affidavits on child abuse and neglect that have been filed in this court and who filed them. If you have these figures someplace we would appreciate your looking them up.

During the last year for which you have figures, how many affidavits on child abuse and neglect were filed in this court?

______________ AFFIDAVITS

C2. How many children did that involve?

______________ CHILDREN

C3. How many families did that involve?

______________ FAMILIES

C4. What year was that? (In what months did it begin and end?)

FROM ________________________________
(MONTH) (YEAR)

TO ________________________________
(MONTH) (YEAR)

INTERVIEWER CHECKPOINT D

1. ONE OR MORE AFFIDAVITS FILED ↓

5. NO AFFIDAVITS FILED → TURN TO P. 14, C8

C5. How many or approximately what percent of the children were considered cases of abuse and how many neglect?

ABUSE ________________ CASES OR ______________ PERCENT

NEGLECT ________________ CASES OR ______________ PERCENT

C6. (CARD P) We are interested in who files affidavits on child abuse and neglect. How many (or what percent) of the affidavits you mentioned were filed by each of the following sources?

	NUMBER OF CHILDREN	OR PERCENT
A. The Department of Public Health, including Public Health Nurses?		
B. The Prosecuting Attorney's Office?		
C. Hospitals, clinics, including mental health clinics?		
D. Child Protective Services?		
E. Other divisions of the Welfare or Social Services Departments?		
F. Schools?		
G. Police and Sheriff's Departments?		
H. Private and voluntary agencies? SPECIFY: ____________		
J. Any other agencies? ____________ (SPECIFY)		
K. Clergymen?		
L. Physicians in private practice?		
M. Marriage counselors and psychologists in private practice?		
N. Other professionals in private practice? SPECIFY: ____________		
O. Family members and relatives?		
P. Friends and neighbors?		
Q. Other laymen (SPECIFY): ____________ ____________		

C7. (CARD U) We would like to know what agencies have the legal authority to remove a child from its home under emergency conditions, without first obtaining court approval. Do the police and sheriff's departments have this authority? (CONTINUE WITH LIST.)

A.	Police and Sheriff's Departments?	1. YES	5. NO
B.	Child Protective Services?	1. YES	5. NO
C.	Probation Office?	1. YES	5. NO
D.	Public Health Department?	1. YES	5. NO
E.	Would anyone else have this authority? ____________________ (SPECIFY)	1. YES	5. NO
F.	____________________ (SPECIFY)	1. YES	5. NO

INTERVIEWER CHECKPOINT E:

1. ONE OR MORE (ABOVE) HAS AUTHORITY
TURN TO P. 14, C8

5. NONE HAS AUTHORITY ↓

C7a. In your opinion should any agency have this authority?

1. YES ↓

5. NO → TURN TO P. 15, C11

C7b. Which ones?

A.____

B.____

C.____

C7c. Would a court order (that is, any written judicial authority) to remove a child from its home always have to be obtained prior to removing the child, when the child's welfare is considered endangered?

1. YES
TURN TO P. 15, C12

5. NO, NOT ALWAYS ↓

C7d. How is this handled when court approval is not first obtained?

____

____

____

____

TURN TO P. 15,C12

C8. Do you feel that this authority should be extended to other agencies?

☐ 1. YES ☐ 5. NO → GO TO C9

C8a. Which ones?

A. ____

B. ____

C. ____

C9. Do you feel that this authority should be rescinded from any of the agencies that now have it?

☐ 1. YES ☐ 5. NO → GO TO C10

C9a. Which ones?	C9b. Why do you think they should not have this authority?
A. ____________________	A. ____________________
B. ____________________	B. ____________________
C. ____________________	C. ____________________

C10. How soon after a child has been removed from the home in an emergency situation does the agency involved have to obtain a court order (that is, written judicial authority)? ________________

C11. (CARD B) How often is a court order (that is, written judicial authority) to remove a child from its home obtained prior to removing the child when the child's welfare is considered endangered? (Would that happen almost always, often, sometimes, occasionally, or hardly ever?)

1. ALMOST ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER

C12. Who in the court reviews the petitions for court orders concerning emergency removal of children from their homes?

C13. Who makes the final decisions on these petitions?

C14. (CARD B) How often does the court refuse these petitions?

1. ALMOST ALWAYS ↓	2. OFTEN ↓	3. SOMETIMES ↓	4. OCCASIONALLY ↓	5. HARDLY EVER → TURN T P. 16, C15

C14a. Under what circumstances would they be refused?

C15. (CARD C) What proportion of the child abuse and neglect cases are resolved without going through formal court proceedings? (Would you say almost all, more than half, about half, less than half, or almost none?)

1. ALMOST ALL
2. MORE THAN HALF
3. ABOUT HALF
4. LESS THAN HALF
5. ALMOST NONE →GO TO C16

C15a. What kinds of cases are more likely to be resolved without going through formal court proceedings?

____

____

____

____

C15b. How is that done; would you briefly describe the process?

____

____

____

____

____

____

C15c. (CARD B) How often are parents represented by lawyers in these sessions (not involving formal court proceedings)?

1. ALMOST ALWAYS
2. OFTEN
3. SOMETIMES
4. OCCASIONALLY
5. HARDLY EVER

C16. Who determines whether or not child abuse and neglect cases proceed formally?

____

____

____

C17. What kinds of child abuse and neglect cases do go through formal proceedings?

C18. (CARD B) How often are parents represented by lawyers in these (formal court) proceedings?

1. ALMOST ALWAYS → C19 | 2. OFTEN | 3. SOMETIMES | 4. OCCASIONALLY | 5. HARDLY EVER

C18a. Is a lawyer assigned to a case if the parents cannot afford one?

1. YES | 5. NO

C19. Who pays the court expenses in child abuse and neglect cases that require formal court proceedings?

C20. (CARD B) The quantity and quality of legal advice available to child protective services varies from community to community. Some protective service agencies almost always come to court well prepared; others hardly ever come to court well prepared. What is the case in this court? Is protective services almost always well prepared, often, sometimes, occasionally, or hardly ever well prepared?

1. ALMOST ALWAYS | 2. OFTEN | 3. SOMETIMES | 4. OCCASIONALLY | 5. HARDLY EVER

C21. Are there specific lawyers in the prosecuting attorney's office who are assigned to cases filed by the child protective agency?

1. YES

5. NO

C22. Does this court ever appoint a Guardian ad Litem to represent the interests of the child in formal court proceedings?

1. YES

5. NO → GO TO C24

C23. (CARD B) How often is a Guardian ad Litem appointed to represent the interests of the child in formal court proceedings?

1. ALMOST ALWAYS

2. OFTEN

3. SOMETIMES

4. OCCASIONALLY

5. HARDLY EVER → GO TO C24

C23a. Is this person always a lawyer?

1. YES
GO TO C24

5. NO

C23b. Besides lawyers, who may be appointed to this position?

A. ______________________________

B. ______________________________

C. ______________________________

C24. Do formal court proceedings on child abuse and neglect cases always involve requests for "change of custody?"

1. YES
TURN TO P. 19, C25

5. NO

C24a. What other requests could be involved?

A. ______________________________

B. ______________________________

C. ______________________________

C25. (CARD B) How often do the following persons appear as witnesses in formal court proceedings concerning cases of child abuse and neglect? First, how about protective service workers; do they almost always appear as witnesses, often, sometimes, occasionally, or hardly ever appear as witnesses? (CONTINUE WITH LIST.)

	(1) ALMOST ALWAYS	(2) OFTEN	(3) SOMETIMES	(4) OCCASIONALLY	(5) HARDLY EVER
A. Protective Service Workers					
B. Hospital physicians					
C. Hospital social workers					
D. Physicians in private practice					
E. The police					
F. School officials					
G. Public Health Nurses					
H. Relatives					
J. Friends and neighbors					
K. Any others (SPECIFY)____________					

C26. Would you say in a few words what would be accepted in court as evidence of child abuse?

____

____

____

C27. What would be accepted as evidence of child neglect? ____________________

____

____

____

____

C28. Does anyone ever formally recommend decisions to the judge in these abuse or neglect cases?

1. YES ↓ 5. NO → GO TO C29

C28a. Who makes recommendations?

A.____

B.____

C.____

C29. Under what conditions would the court consider criminal prosecution of parents involved in abuse and neglect advisable?

____

____

____

____

C30. Under what conditions would the court decide to remove a child from the home?

____

____

____

____

____

C31. We are interested in the final disposition of child abuse and neglect cases which require formal court proceedings. First, cases of child abuse.

	PERCENT
A. Approximately what percent of abuse cases result in the permanent removal of the child from the home (that is, termination of parental rights)?	_____
B. Approximately what percent of the cases result only in the temporary removal of the child from the home?	_____
C. In approximately what percent of the cases is the child not removed from the home?	_____
	(100%)

C32. Now, how about the final disposition of child neglect cases which require formal court proceedings?

	PERCENT
A. Approximately what percent of neglect cases result in the permanent removal of the child from the home (that is, termination of parental rights)?	_____
B. Approximately what percent of the cases result only in the temporary removal of the child from the home?	_____
C. In approximately what percent of the cases is the child not removed from the home?	_____
	(100%)

C33. (CARD B) How often do parents appeal the decisions made in formal court proceedings?

1. ALMOST ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER

C34. When a decision is made to remove the child from the home, does the court ever place the parents under some type of probation or other supervision?

1. YES

5. NO → GO TO C35

C34a. (CARD C) In approximately what proportion of these cases is probation or other supervision stipulated for the parents?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE GO TO C35

C34b. Who supervises their compliance? (BY TITLE OR POSITION)

C34c. What are the typical requirements?

C35. When the decision is made to leave the child in the home, does the court ever place the parents under some type of probation or other supervision?

1. YES

5. NO → TURN TO P. 23, C36

C35a. (CARD C) In approximately what proportion of the cases is probation or other supervision stipulated for the parents under these circumstances?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE TURN TO P. 23, C36

C35b. Who supervises their compliance (BY TITLE OR POSITION)?

____

C35c. What are the typical requirements?

____

____

____

C36. When a child is temporarily removed from the home would the parents be allowed contact with the child?

☐ 1. YES ↓

☐ 5. NO → TURN TO P. 24, C37

C36a. Which agencies may determine the nature of the contact? (PROBE FOR THE NAMES OF THE AGENCIES.)

A.____________________________________

B.____________________________________

C.____________________________________

C37. Is the duration of temporary custody determined by the court?

1. YES

5. NO

C37a. Is this done in consultation with other agencies?

1. YES

5. NO → GO TO C38

C37b. Which agencies would be included?

A.____________________________

B.____________________________

C.____________________________

C37c. Which agencies would make these determinations?

A.____________________________

B.____________________________

C.____________________________

C38. What is the average duration of temporary custody?

____

C39. Is the average duration of temporary custody different when the children are of certain ages, sex, or other characteristics, or is the average duration the same for all kinds of children?

1. DIFFERENT FOR SOME ↓

5. SAME FOR ALL → TURN TO P. 26, C40

C39a. For which categories of children is the duration likely to be shorter than average?	C39b. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ________________	A. ________________ ________________
B. ________________	B. ________________ ________________
C. ________________	C. ________________ ________________
C39c. For which categories of children is the duration likely to be longer than average?	C39d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ________________	A. ________________ ________________
B. ________________	B. ________________ ________________
C. ________________	C. ________________ ________________

C40. Is the average duration of temporary custody different for some kinds of parents or guardians, or is the average duration the same for all kinds of parents or guardians?

1. DIFFERENT FOR SOME ↓

5. SAME FOR ALL → TURN TO P. 27, C41

C40a. For which categories of parents is the duration likely to be shorter than average?	C40b. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ______________________	A. ______________________ ______________________
B. ______________________	B. ______________________ ______________________
C. ______________________	C. ______________________ ______________________
C40c. For which categories of parents is the duration likely to be longer than average?	C40d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ______________________	A. ______________________ ______________________
B. ______________________	B. ______________________ ______________________
C. ______________________	C. ______________________ ______________________

C41. During the period of temporary custody, does the court require that the parents seek counseling or other social services?

1. YES

5. NO → GO TO C42

C41a. What services does the court require the parents to seek?

A. ______________________________

B. ______________________________

C. ______________________________

D. ______________________________

C41b. Are reports sought or required by the courts as to the progress that the parents are making?

1. YES

5. NO

C41c. In your estimation, how helpful are these services to the parents? Do you find that they are generally very helpful, somewhat helpful, a little helpful, or not at all helpful?

1. VERY HELPFUL

2. SOMEWHAT HELPFUL

4. A LITTLE HELPFUL

5. NOT AT ALL HELPFUL

C42. When the child is placed away from the home, does the final decision as to where the child is placed rest with the court?

1. YES

5. NO

C42a. Would the court consult any other agencies in this decision?

1. YES

5. NO → TURN TO P. 28, C43.

C42b. Which agencies would be consulted?

A. ______________________________

____

B. ______________________________

____

C. ______________________________

C42b. Which agencies would make this decision?

A. ______________________________

B. ______________________________

C. ______________________________

C43. How would you assess the quality of care in facilities available in this county for the placement of children temporarily removed from their homes because of abuse or neglect? Would you say it is good, adequate or poor?

1. GOOD
3. ADEQUATE
5. POOR

C43a. What kinds of problems are there? ________

C44. What agencies operate these facilities?

C45. Do you ever encounter difficulties or delays in placing children temporarily removed from their homes?

1. YES
5. NO → TURN TO P. 29, C46

C45a. Is that due to a shortage of foster homes, the characteristics of the children or what?

C46. Who makes the decision to return a child to its home? Would that be the court, the court in conjunction with other agencies, or what?

1. COURT ONLY

2. COURT AND OTHER AGENCIES

3. OTHER AGENCIES ONLY

C46a. Which ones?

____

____

____

____

____

C46b. Which ones?

____

____

____

____

____

GO TO C48

C47. What circumstances would persuade the court that an abused or neglected child temporarily removed from the care of its parents should be returned to the family?

____

____

____

____

____

C48. What would have to be done to reunite the child with its family? What legal steps would have to be taken?

____

____

____

____

C49. Has the court been involved in returning abused or neglected children to their homes during the last 12 months?

1. YES

5. NO

C50. Are there any Parents Anonymous groups or similar self-help organizations operating in your area?

1. YES ↓

5. NO ↓ 8. DON'T KNOW ↓

C50a. Do you mention such groups to the parents of abused or neglected children?

1. YES → GO TO C51

5. NO ↓

C50b. Why not? ______________________

____

____

____

C50c. Do you feel that groups like these would be helpful to parents of abused and neglected children?

1. YES → GO TO C51

5. NO ↓

C50d. Why? ______________________

____

____

____

C51. How much do judges vary in decisions and approaches to problems of abuse and and neglect? Would you say they differ greatly, somewhat, or not at all?

1. GREATLY ↓ 3. SOMEWHAT ↓ 5. NOT AT ALL → TURN TO P. 31, C52

C51a. In what respects do they vary?

____

____

____

____

C52. Have you or any of the court staff members ever attended or participated in short courses, conferences, or workshops related to child abuse and neglect?

1. YES

5. NO → TURN TO SECTION D, P. 32

C52a. When was the last time anyone from the court attended such programs?

C52b. Who attended (BY TITLE OR POSITION)?

C52c. What was the nature of the program?

SECTION D: INTERAGENCY TEAMS AND LIAISONS

D1. Is there a formally organized interagency team, center, or liaison committee that deals with problems of child abuse or neglect in this area?

1. YES, TEAM | 2. YES, CENTER | 3. YES, LIAISON COMMITTEE | 5. NO → TURN TO P.33, D2

D1a. What is it called? ______

D1b. Does the court participate in this (team/center/committee)?

1. YES | 5. NO

D1c. Who from the court participates? (TITLE) ______

D1d. Why not? ______

D1e. What other agencies participate in this (team/center/committee)? ______

D1f. Who from these agencies take part in this (team/center/committee)? That is, what are their positions or titles?

______

D1g. How often do they meet? ______

D1h. Where do they meet? ______

D1j. Do representatives of the participating agencies exchange records?

1. YES | 5. NO

D1k. Why not? ______

TURN TO P. 33, D2

D1m. Are the records generated by the different agencies kept in a common pool?

1. YES | 5. NO → TURN TO P.33, D2

D1n. Are there participating agencies which do not place any records in that pool?

1. YES | 5. NO → TURN TO P. 33, D2

D1p. Which ones? ______

D2. (CARD A) How effective do you think the various agencies in this area have been in dealing with cases of child abuse and neglect? Would you say in general they've been very effective, somewhat effective, not very effective or not effective at all?

1. VERY EFFECTIVE	2. SOMEWHAT EFFECTIVE	3. NOT VERY EFFECTIVE	4. NOT EFFECTIVE AT ALL

D3. (CARD A) How effective do you think the court has been in dealing with cases of child abuse and neglect?

1. VERY EFFECTIVE	2. SOMEWHAT EFFECTIVE	3. NOT VERY EFFECTIVE	4. NOT EFFECTIVE AT ALL

D4. Now considering the various facets of child abuse and neglect and the many agencies involved, what problems do you see in the ways it is handled in this area?

D5. If additional funds were to become available to the court for child abuse and neglect, what are the most important uses you would like to see those funds put to? Please rank them in their order of importance.

D5a. FOR EACH ITEM: Do you have any idea how much that might cost?

USE	COST
A. ______________________________	A. ____________________
B. ______________________________	B. ____________________
C. ______________________________	C. ____________________
D. ______________________________	D. ____________________
E. ______________________________	E. ____________________
F. ______________________________	F. ____________________
G. ______________________________	G. ____________________

D6. If additional funds were to become available for other agencies and programs dealing with child abuse and neglect in the community, what are the most important uses you would put those funds to? Please rank them in their order of importance.

D6a. FOR EACH ITEM: Do you have any idea how much that might cost?

USE	COST
A. ______________________________	A. ____________________
B. ______________________________	B. ____________________
C. ______________________________	C. ____________________
D. ______________________________	D. ____________________
E. ______________________________	E. ____________________
F. ______________________________	F. ____________________
G. ______________________________	G. ____________________

D7. What other recommendations would you make for improving the identification and handling of abuse and neglect cases in this area?

SECTION E: OPINIONS

E1. (CARD E) Now I would like to ask you your opinion about a number of statements concerning ways of handling cases of child abuse and neglect. There are no right or wrong answers, we just want to get the opinions of people in the field about these issues. I'll read you a series of statements. Would you please tell me whether you strongly agree, tend to agree, tend to disagree or strongly disagree with each one.

		STRONGLY AGREE (1)	TEND TO AGREE (2)	TEND TO DISAGREE (4)	STRONGLY DISAGREE (5)
	Public agencies should stay out of the relations between parents and their children.				
E2.	It is therapy that parents need, not punishment.				
E3.	Economic need is the most frequent reason people neglect their children.				
E4.	Conflicts between therapeutic services and law enforcement activities cannot be reconciled.				
E5.	Physicians who are known to report cases of mistreatment of children lose the confidence of their patients.				
E6.	Most parents who mistreat their children do it because of ignorance about child rearing.				
E7.	The rights of children have long been neglected in favor of parental rights.				
E8.	Too many children are mistreated in the name of discipline.				
E9.	People who mistreat their children should have their parental rights terminated.				
E10.	Treatment for parents who mistreat their children is largely ineffectual.				

		STRONGLY AGREE (1)	TEND TO AGREE (2)	TEND TO DISAGREE (4)	STRONGLY DISAGREE (5)
E11.	**Agencies are not given sufficient resources to deal effectively with child abuse and neglect.**				
E12.	**In spite of mistreatment, the best place for children is with their parents.**				
E13.	**It's difficult to say what is and what is not child mistreatment.**				
E14.	Parents who mistreat their children are sick, not criminals.				
E15.	People have every right to discipline their children any way they see fit.				
E16.	Public agencies are doing all that can be done in regard to child abuse and neglect.				
E17.	It's difficult to determine when parents should have their children returned.				
E18.	Control of child abuse and neglect is not a feasible goal.				
E19.	We just don't know enough to deal effectively with problems of child mistreatment.				
E20.	In dealing with child mistreatment, law enforcement efforts should not be mixed with service programs.				

E21. Now I would like to ask you about the causes of child mistreatment. What kinds of people are likely to abuse their children and why?

E22. And what kinds of people are likely to neglect them, and why?

SECTION F: BACKGROUND ITEMS

F1. Now just a few final questions about yourself. Do you have a bachelor's degree?

1. YES

F1a. What was your major?

____

5. NO

F1b. Have you attended college?

1. YES

5. NO → GO TO F1d

F1c. How many years? ____________

GO TO F2

F1d. Do you have a high school diploma?

1. YES

5. NO

GO TO F3

F2. What professional and other academic degrees have you received?

____

F3. How long have you been with this particular court?

____

F4. Have you ever been with any other court?

1. YES

5. NO → GO TO F5

F4a. Which court?____

F4b. How long?____

F5. Is the office of judge appointive or elective?

1. APPOINTIVE

2. ELECTIVE

F5a. By whom?

____

F6. What is the term of office? ____________________

F7. Had you dealt with abused and neglected children prior to coming here?

1. YES

5. NO → GO TO F8

F7a. For how long? ____________________

F7b. What was your position? ____________________

____

____

F8. In what year were you born? ____________________

F9. Are you married, separated, divorced, widowed, have you never been married, or what?

1. MARRIED
2. SEPARATED
3. DIVORCED
4. WIDOWED
5. SINGLE
7. OTHER ____________________

F10. Do you have any children?

1. YES

5. NO → END OF INTERVIEW

F10a. How many? ____________________

F10b. What ages? ____________________

____

Thank you very much, that's all the questions I have.

TIME NOW ____________________

SECTION G: BY OBSERVATION

G1. Respondent's sex:

1. MALE
2. FEMALE

G2. Respondent's race:

1. CAUCASIAN
2. BLACK
3. CHICANO; PUERTO-RICAN MEXICAN- OR SPANISH AMERICAN
4. AMERICAN INDIAN
5. ORIENTAL
7. OTHER (SPECIFY)____________________

G3. Was anyone else present during the interview?

1. YES
5. NO → GO TO G4

G3a. Who? ____

____

G4. Interruptions during the interview:

1. Few or none
2. Some
3. A good many
4. Constantly

G5. Respondent's attitude toward the interview:

1. Enthusiastic, positive
2. Fairly co-operative
3. Neutral
4. Somewhat un-cooperative
5. Hostile or suspicious

G6. Respondent's interest in the survey:

1. Very interested
2. Moderately interested
3. Slightly interested
4. Not interested at all
5. Bored to tears

The University of Michigan
Survey Research Center

P. 468592
Spring 1974

Study on Child Abuse and Neglect

SURVEY RESEARCH CENTER
INSTITUTE FOR SOCIAL RESEARCH
THE UNIVERSITY OF MICHIGAN
ANN ARBOR, MICHIGAN 48106

(Do not write in above space .)

1. **Interviewer's Label**

2. P.S.U. ____________________
3. County ____________________
4. Your Int. No. ____________________
5. Length of Interview ____________________ (Minutes)

Police and Sheriff's Departments

TIME AT START __________

SECTION A: ORGANIZATION

A1. What is your exact title or position?

____

A2. I'd like to ask a few questions about the organization of this (police/sheriff's) department.

How many sworn (officers/deputies) are employed on the whole force?

__________ OFFICERS OR DEPUTIES

INTERVIEWER CHECKPOINT A

☐ 1. MORE THAN TEN

☐ 2. TEN OR LESS → TURN TO SECTION B, P. 3

A3. Is the department organized into specialized units or divisions?

☐ 1. YES

☐ 5. NO → TURN TO SECTION B, P. 3

A4. What is the name of this unit (--the one in which you work)?

____

HEREAFTER, USE ABOVE NAME WHEREVER (UNIT) APPEARS IN THE QUESTIONNAIRE

A5. How many sworn (officers/deputies) work in the (UNIT)?

__________ OFFICERS OR DEPUTIES

A6. How many are females? __________

A7. Do responsibilities related to child abuse and neglect belong solely to (UNIT) or do other units deal with these problems as well?

1. BELONG SOLELY TO UNIT → GO TO A8

2. OTHER UNITS INVOLVED

A7a. What other units are involved?	A7b. In what ways are they involved?
A. ______	A. ______ ______
B. ______	B ______ ______
C. ______	C ______ ______

A8. Does (UNIT) have responsibilities other than those related to child abuse and neglect?

1. YES

5. NO → TURN TO P. 3, SECTION B

A8a. What are they?

______

______

______

A8b. Do any of the (officers/deputies) deal exclusively with cases of child abuse and neglect?

1. YES

5. NO → TURN TO SECTION B, P. 3

A8c. How many?______

SECTION B: CASE IDENTIFICATION

B1. These next few questions concern the number of cases of child abuse and neglect that come to the attention of your department and how you learn about them. If you have these figures someplace we would appreciate your looking them up.

During the last year for which you have figures, how many cases of child abuse and neglect were referred or reported to the department? (By cases we mean number of children.)

__________________CHILDREN

INTERVIEWER CHECKPOINT B:

☐ 1. IF R CANNOT CONVENIENTLY LOOK UP THE FOLLOWING FIGURES AT THIS POINT, ASK TO LEAVE A CASE REPORT SHEET FOR HIM TO MAIL TO YOU LATER. GO OVER EACH ITEM WITH R TO BE SURE HE UNDERSTANDS THEM AND THEN GO ON TO B6.

☐ 2. IF R CAN FURNISH THE FIGURES NOW, CONTINUE WITH B2.

B2. How many families did that involve? _______________ FAMILIES

B3. What year was that? (In what months did it begin and end?)

FROM____________________________________
MONTH YEAR

TO____________________________________
MONTH YEAR

INTERVIEWER CHECKPOINT C:

1. ONE OR MORE CASES REPORTED

5. NO CASES REPORTED → TURN TO P. 5, B6

B4. How many or approximately what percent of the children were considered cases of abuse and how many neglect?

ABUSE ____________ CASES or __________%

NEGLECT ____________ CASES or __________%

B5. (CARD Q) We are interested in how you learn about cases of child abuse and neglect. How many (or what percent) of all cases you mentioned did the department first learn about from each of these sources?

	NUMBER OF CHILDREN OR	PERCENT
A. The Department of Public Health, including Public Health Nurses?		
B. The Prosecuting Attorney's Office?		
C. The Courts?		
D. Hospitals, clinics, including mental health clinics?		
E. Child Protective Services?		
F. Other divisions of the Welfare or Social Service Departments?		
G. Schools?		
H. Private and voluntary agencies? SPECIFY: ______________________		
J. Any other agencies? ______________________ (SPECIFY)		
K. Clergymen?		
L. Physicians in private practice		
M. Marriage counselors and psychologists in private practice?		
N. Other professionals in private practice? SPECIFY: ______________________		
O. Family members and relatives?		
P. Friends and neighbors?		
Q. Other laymen (SPECIFY): ______________ ______________________		

B6. (CARDS Q AND B) Some of these sources may always notify the department about a case, others may hardly ever notify you.

When (SOURCE) knows about a case of abuse or neglect, how likely do you think they are to notify you? (Would they always notify you, often, sometimes, occasionally, or hardly ever notify you?)

B6a. (IF NOT ALWAYS, ASK ACROSS) Why don't they always notify you? (ENTER REASON BELOW, OPPOSITE APPROPRIATE AGENCY)

	1. ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER	
A						
B						
C						
D						
E						
F						
G						
H						
J						
K						
L						
M						
N						
O						
P						
Q						

B7. Now, speaking only of abuse, do you feel that in this area child abuse is generally underreported or not?

1. YES, UNDERREPORTED

5. NO, NOT UNDERREPORTED → TURN TO P. 7, B8

B7a. Would you say there is a great deal of underreporting or just some?

1. A GREAT DEAL

3. SOME

B7b. In your estimation, is abuse of children more likely to go unreported for some kinds of parents or guardians, such as those of certain marital, economic or ethnic characteristics, or does underreporting apply equally to all kinds of parents?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL → GO TO B7e

B7c. For what categories of parents is underreporting more likely to occur?	B7d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ____________________	A. ____________________ ____________________
B. ____________________	B. ____________________ ____________________
C. ____________________	C. ____________________ ____________________

B7e. Is abuse more likely to go unreported when the children are of certain ages, sex or have certain handicaps, or does underreporting apply equally to all kinds of children?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL → TURN TO P. 7. B8

B7f. For which categories of children is underreporting more likely to occur?

A. ______________________

B. ______________________

C. ______________________

B7g. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?

A. ______________________

____

B. ______________________

____

C. ______________________

____

B8. Now, speaking only of neglect, do you feel that in this area child neglect is generally underreported or not?

1. YES, UNDERREPORTED

5. NO, NOT UNDERREPORTED → TURN TO P. 9, B9

B8a. Would you say there is a great deal of underreporting or just some?

1. GREAT DEAL

3. SOME

B8b. In your estimation, is neglect of children more likely to go unreported for some kinds of parents or guardians, such as those of certain marital, economic or ethnic characteristics, or does underreporting apply equally to all kinds of parents?

1. MORE LIKELY FOR SOME ↓

5. EQUALLY FOR ALL →GO TO B8e

B8c. For what categories of parents is underreporting more likely to occur?	B8d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ____________________	A. ____________________ ____________________
B. ____________________	B. ____________________ ____________________
C. ____________________	C. ____________________ ____________________

B8e. Is neglect more likely to go unreported when the children are of certain ages, sex or have certain handicaps, or does underreporting apply equally to all kinds of children?

1. MORE LIKELY FOR SOME ↓

5. EQUALLY FOR ALL →TURN TO P. 9, B9

B8f. For which categories of children is underreporting more likely to occur?	B8g. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ____________________	A. ____________________ ____________________
B. ____________________	B. ____________________ ____________________
C. ____________________	C. ____________________ ____________________

B9. Approximately, what percent of the reports you receive of suspected abuse do you find to be unsubstantiated?

_____________ PERCENT

NONE OR 0% → TURN TO P. 10, B10

B9a. (In your estimation) Are there certain kinds of parents and guardians for whom a higher percentage of abuse reports turns out to be unsubstantiated, or are the unsubstantiated reports evenly distributed among all kinds of parents and guardians? (IF NECESSARY - for instance parents with certain marital, economic or ethnic characteristics?)

1. HIGHER AMONG CERTAIN KINDS

5. EVENLY AMONG ALL KINDS → GO TO B9d

B9b. For what categories of parents are unsubstantiated reports more likely to occur?	B9c. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ____________________	A. ____________________ ____________________
B. ____________________	B. ____________________ ____________________
C. ____________________	C. ____________________ ____________________

B9d. Are there certain kinds of children for whom a higher percentage of abuse reports turns out to be unsubstantiated or are the unsubstantiated reports evenly distributed for all kinds of children? (IF NECESSARY - for instance, children of certain ages, sex, or with certain handicaps?)

1. HIGHER AMONG CERTAIN KINDS

5. EVENLY AMONG ALL KINDS → TURN TO P. 10, B10

B9e. For what categories of children are unsubstantiated reports more likely to occur?	B9f. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. ____________________	A. ____________________ ____________________
B. ____________________	B. ____________________ ____________________
C. ____________________	C. ____________________ ____________________

B10. Approximately, what percent of the reports you receive of suspected neglect do you find to be unsubstantiated?

____________ PERCENT

NONE OR 0% → TURN TO P. 11, B11

B10a. (In your estimation) Are there certain kinds of parents and guardians for whom a higher percentage of neglect reports turns out to be unsubstantiated, or are the unsubstantiated reports evenly distributed among all kinds of parents and guardians? (IF NECESSARY - for instance parents with certain marital, economic or ethnic characteristics?)

1. HIGHER AMONG CERTAIN KINDS

5. EVENLY AMONG ALL KINDS → GO TO B10d

B10b. For what categories of parents are unsubstantiated reports more likely to occur?	B10c. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. __________	A. __________ __________
B. __________	B. __________ __________
C. __________	C. __________ __________

B10d. Are there certain kinds of children for whom a higher percentage of neglect reports turns out to be unsubstantiated or are the unsubstantiated reports evenly distributed for all kinds of children? (IF NECESSARY - for instance, children of certain ages, sex, or with certain handicaps?)

1. HIGHER AMONG CERTAIN KINDS

5. EVENLY AMONG ALL KINDS → TURN TO P. 11, B11

B10e. For what categories of children are unsubstantiated reports more likely to occur?	B10f. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?
A. __________	A. __________ __________
B. __________	B. __________ __________
C. __________	C. __________ __________

B11. (CARD D) We have been talking about differences in reporting. Now I want your opinion about differences in the actual incidence of abuse among certain types of children compared to the average rate for all children. Compared to others, please tell me how much more or less often abuse is likely to occur among the following categories? First, how about physically handicapped children. Would you say they are likely to be abused much more often, more, about the same, less, or much less often than other children? (CONTINUE WITH LIST)

	(1) MUCH MORE	(2) MORE	(3) SAME	(4) LESS	(5) MUCH LESS
a. Physically handicapped					
b. Mentally retarded children					
c. Emotionally disturbed					
d. Multiple handicapped children					
e. Low birthweight children					
f. Sensory handicapped -- the deaf or blind					
g. Children with chronic illness					
h. Adopted children					
j. Foster children					
k. Would there be any other categories of children who are apt to be abused more or less than others? (SPECIFY) ____________________					
m. ____________________					

B12. (CARD D) Now, how about neglect, how much more or less often is neglect likely to occur among the same categories of children compared to others? First, the physically handicapped. (Would you say they are likely to be neglected much more often, more, about the same, less, or much less often than other children?) (CONTINUE WITH LIST)

	(1) MUCH MORE	(2) MORE	(3) SAME	(4) LESS	(5) MUCH LESS
a. Physically handicapped					
b. Mentally retarded children					
c. Emotionally disturbed					
d. Multiple handicapped children					
e. Low birthweight children					
f. Sensory handicapped -- the deaf or blind					
g. Children with chronic illness					
h. Adopted children					
j. Foster children					
k. Would there be any other categories of children who are apt to be abused more or less than others? (SPECIFY) ____________________					
m. ____________________					

B13. (CARD B) How often is it that an abused child reported to this (police/sheriff's) department is or has been part of the active caseload of the Child Protective Agency?

1. ALMOST ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCA-SIONALLY	5. HARDLY EVER

B14. Have there been any special efforts in the last few years in this area or in the state as a whole to get cases of child abuse and neglect identified and reported?

1. YES ↓

5. NO → TURN TO P. 13, B15

B14a. What was the nature of these efforts?

____

____

____

(IF NOT CLEAR) B14b. Was that a state or local effort? ____________

____

____

B14c. Have these efforts increased reporting greatly, somewhat, or not at all?

1. GREATLY	3. SOMEWHAT	5. NOT AT ALL

B15. In some areas the public has been informed that they may report suspected cases of child abuse and get help at any hour of the day or night simply by dialing a special number. Has your department made any arrangements of this sort?

1. YES ↓

B15a. What kind of arrangements? ____________________

5. NO ↓

B15b. Do any other agencies have such arrangements?

1. YES ↓ 5. NO → GO TO B16

B15c. What agencies? ____________________

B16. (CARD C) What proportion of the reports of abuse or neglect that you get by phone from individuals turns out to be fraudulant, vindictive or prank calls? Would you say almost all, more than half of them, about half, less than half, or almost none?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE

B17. Does (an officer/a deputy) go to the home in every case reported by phone?

1. YES → TURN TO P. 14, B18

5. NO ↓

B17a. What other procedures do you follow to ascertain which calls are likely to be well founded and which are not?

____

B18. Do any of the agencies that register complaints about abuse and neglect routinely send you written reports?

1. YES

5. NO → TURN TO P. 15, B21

B18a. Which ones? (ENTER BELOW)

B18b. (FOR EACH MENTION ASK) What types of written reports do you receive? Are they only report forms, do they include case notes, or what?

AGENCY	TYPES OF REPORTS		
	FORMS	CASE NOTES	OTHER (SPECIFY)

B19. In your own investigation, do you find reports from certain agencies are more helpful than others?

1. YES

5. NO → TURN TO P. 15, B20

B19a. Which agencies usually send the most helpful reports?

A. ______________________

B. ______________________

C. ______________________

B19b. (FOR EACH AGENCY) In what ways are these reports helpful?

A. ______________________

____

B. ______________________

____

C. ______________________

____

B19c. Which agencies send the least helpful reports?

A. ______________________

B. ______________________

C. ______________________

B19d. (FOR EACH AGENCY) Why is it these reports are not helpful?

A. ______________________

____

B. ______________________

____

C. ______________________

____

TURN TO P. 15, B21

B20. Do you find them all helpful or none of them helpful?

1. ALL	5. NONE
↓	↓
B20a. In what ways are they helpful? __________ __________ __________	B20b. Why is it they are not helpful? __________ __________ __________

B21. Is it difficult to obtain reports at all from some agencies?

1. YES ↓

5. NO → TURN TO P. 16, B22

B21a. From which agencies?	B21b. (FOR EACH MENTION ASK) Why is that?
A. __________	A. __________ __________
B. __________	B. __________ __________
C. __________	C. __________ __________

B22. Do any of the agencies ever suggest or request that your department take any specific action in regard to the cases they report to you?

☐ 1. YES ☐ 5. NO → TURN TO P. 18, B23

B22a. Which ones do this?	B22b. (FOR EACH MENTION ASK) What kinds of suggestions do they usually make?
A. ____________	A. ____________ ____________
B. ____________	B. ____________ ____________
C. ____________	C. ____________ ____________
D. ____________	D. ____________ ____________
E. ____________	E. ____________ ____________

B23. (CARD R) For each of the following agencies, would you tell me whether the ways they handle cases of child abuse and neglect ever delay or cause problems for the department? First, how about the hospital social service departments, do the ways they handle cases ever delay you or cause problems? (CONTINUE LIST BELOW. THEN FOR EACH YES, ASK B24a BELOW AND B24b ON PAGE OPPOSITE.)

			B23a. (FOR EACH YES) (CARD C) In what proportion of the cases in which (MENTION) was involved were you delayed or caused difficulties?				
	(1) YES	(5) NO	(1) ALMOST ALL	(2) MORE THAN HALF	(3) ABOUT HALF	(4) LESS THAN HALF	(5) ALMOST NONE
A. Social Service Departments of Hospitals							
B. Medical Staffs of Hospitals							
C. Child Protective Agency							
D. Other divisions of the Welfare or Social Services Departments							
E. Schools							
F. Courts							
G. Mental Health Clinics							
H. Voluntary and Private Service Organizations							
J. Prosecuting Attorneys							

(FOR EACH YES, ASK B24a AND B24b ACROSS.)

B23b. Would you tell me more specifically about the nature of the difficulties and delays?

A. ______

______

B. ______

______

C. ______

______

D. ______

______

E. ______

______

F. ______

______

G. ______

______

H. ______

______

J. ______

______

SECTION C: INVESTIGATION AND REPORTING

C1. What is the first thing your department does upon receiving a report of suspected child abuse or neglect?

____

____

____

C2. When (officers/deputies) go to the homes to investigate new cases, do they always go in pairs, does one (officer/deputy) always go alone, or what?

1. ALWAYS PAIRS	3. SOMETIMES PAIRS SOMETIMES ALONE	5. ALWAYS ALONE	7. OTHER (SPECIFY) __________

C3. How long does it usually take for (an officer/a deputy) to get to a home in an emergency case, from the time a call is received?

____

C4. How would you decide whether a case is an emergency or not?________________

____

____

C5. How long does it usually take to get to the home in a non-emergency case?

____

C6. Do the (officers/deputies) ever have staff members of other agencies accompany them in making the first visit to a home where a child was reported abused or neglected?

1. YES ↓

5. NO → TURN TO P. 21, C7

C6a. In what types of cases?	C6b. What agencies are called on?
A. ________________	A. ________________
B. ________________	B. ________________
C. ________________	C. ________________

C7. After they have become acquainted with the case, do (officers/deputies) ever ask staff members from other agencies to come to the home, aside from cases where emergency medical help is needed?

1. YES ↓

5. NO → GO TO C8

C7a. From which agencies?

A. ____________________

B. ____________________

C. ____________________

C7b. What would the (police/deputies) want the members of these agencies to do?

A. ____________________

____

B. ____________________

____

C. ____________________

____

C8. Do (police officers/sheriff's deputies) have the authority to remove a child from the home under emergency conditions?

1. YES

TURN TO P. 22, C9

5. NO ↓

C8a. What do they have to do to be able to remove a child?

____

____

____

C8b. In what kind of situation would you do that?

____

____

TURN TO P. 22, C11

C9. May (police officers/ sheriff's deputies) make decisions to remove children on their own during a home visit or must they ask someone else here in the department?

1. ASK OTHERS IN DEPARTMENT
2. OWN DECISIONS → GO TO C10

C9a. Who do they ask, what is the person's position here?

____

C9b. Does (PERSON ABOVE) help make the decision on the phone or does (he/she) join the (officer/deputy) in the home?

1. ON PHONE
2. GOES TO HOME

C10. What kind of situation would (an officer/a deputy) consider as warranting the removal of a child from the home?

____

____

____

____

C11. (CARD C) In what proportion of the cases reported to your department do you find it necessary to remove children from their homes on an emergency basis?

1. ALMOST ALL
2. MORE THAN HALF
3. ABOUT HALF
4. LESS THAN HALF
5. ALMOST NONE

C12. How soon is it after removing a child that a warrant or a court order must be obtained?

____

C13. How is it obtained? ________________________________

____

____

____

C14. Are petitions for these warrants or court orders ever refused by the courts?

1. YES

5. NO → GO TO C15

C14a. (CARD B) How often does this happen?

1. ALMOST ALWAYS
2. OFTEN
3. SOMETIMES
4. OCCASIONALLY
5. HARDLY EVER

C14b. What happens then?____

____

____

____

C15. About what percent of the children removed from the home on an emergency basis are placed in hospitals, clinics and other health facilities?

________ %

100% = ALL OF THEM → TURN TO P. 24, C16

C15a. Where are the others placed?

____

____

C15b. Do the (police officers/sheriff's deputies) arrange for these placements themselves, or do they seek the assistance of other agencies?

1. ARRANGE THEMSELVES
TURN TO P.24, C16

2. SEEK ASSISTANCE

C15c. Which ones?____

____

____

C16. Aside from taking children who need medical attention to hospitals and clinics, does your department ever refer children who are victims of abuse or neglect to other services?

1. YES

5. NO → GO TO C17

C16a. What kind of services? ______________________________

C16b. Who in your department makes these referrals?

C17. Does your department refer the parents to any services?

1. YES

5. NO → TURN TO P. 25, C18

C17a. To what services? ______________________________

C17b. Who makes the referrals?

C18. What actions are usually taken in regard to the parents when children are removed?

C19. Are actions ever taken in regard to the parents when children are not removed?

☐ 1. YES

☐ 5. NO → GO TO C20

C19a. What?

C20. How long do your investigations of cases of abused or neglected children usually take?

C21. When (an officer/a deputy) visits a home in response to a child abuse complaint what would he look for as evidence of child abuse?

C22. What would he look for as evidence of child neglect?

C23. How do the (officers/deputies) usually obtain evidence of child abuse and neglect?

____

____

____

C24. How much do (officers/deputies) vary in decisions and approaches to problems of abuse and neglect? Would you say they differ greatly, somewhat, or not at all?

1. GREATLY ↓

3. SOMEWHAT ↓

5. NOT AT ALL → GO TO C25

C24a. In what respects do they vary?

____

____

____

____

____

C25. Does the (police/sheriff's) department submit reports to the prosecuting attorney's office on all cases of child abuse and neglect investigated, only when criminal acts are suspected, when there is evidence of criminal acts, or what?

1. ALL CASES → TURN TO P. 27, C26

2. SUSPECTED CRIMINAL ACTS ↓

3. EVIDENCE OF CRIMINAL ACTS ↓

7. OTHER (SPECIFY) ______________________ ↓

C25a. What percent of the cases is that?

________ PERCENT

C25b. Who in the department decides which cases are to be referred?

____

C26. Who decides on whether or not proceedings for criminal prosecution should be initiated? Would that be the prosecuting attorney's office or your department or who?

1. PROSECUTING ATTORNEY

2. POLICE OR SHERIFF DEPARTMENT

7. OTHER

C26a. Do you ever suggest prosecution in your reports to the prosecuting attorney's office?

1. YES　　5. NO

C26b. Who makes these decisions? (TITLE)

____

____

C27. Of all the cases of child abuse or neglect that are reported to the prosecuting attorney, approximately what percent result in proceedings for criminal prosecution?

__________ PERCENT

C28. And approximately what percent of the cases prosecuted result in convictions?

__________ PERCENT

C29. Does the (police/sheriff's) department continue to be involved after a report is submitted to the prosecuting attorney's office?

1. YES　　5. NO → TURN TO P. 28, C30

C29a. In what ways? ____

____

____

C30. What court in this area deals with the noncriminal matters of child abuse and neglect? Is this a juvenile court, a probate court, a family court or what?

1. JUVENILE COURT
2. PROBATE COURT
3. FAMILY COURT
4. OTHER: ______________ (SPECIFY)

C31. In reporting to this court, do you go directly to the court or must you go through the prosecuting attorney's office, or what?

1. DIRECTLY TO COURT
2. THROUGH PROSECUTING ATTORNEY
7. OTHER

C31a. Who do you send your reports to?

____

C31b. Do they then send them on to this court?

1. YES
5. NO → TURN TO P.29, C34

C32. (CARD C) Approximately what proportion of the cases investigated by your department are eventually reported to this court?

1. ALMOST ALL
2. MORE THAN HALF
3. ABOUT HALF
4. LESS THAN HALF
5. ALMOST NONE → TURN TO P.29, C33

C32a. Who makes the decisions on which cases to report? (TITLE)

____

C32b. What types of cases are most likely to be reported to this court?

____

____

____

C32c. At what point is the court notified of these cases?

____

____

C33. (CARD B) How often does your department become involved in the proceedings of this court after they receive your reports?

1. ALMOST ALWAYS
2. OFTEN
3. SOMETIMES
4. OCCASIONALLY
5. HARDLY EVER → GO TO C34

C33a. In what ways?

____

____

C34. Does your department routinely notify the child protective services about all of the cases you investigate?

1. YES

C34a. How do you inform them?

____

____

____

____

C34b. At what point in your investigation?

____

____

____

5. NO

C34c. Does the department notify them of any cases?

1.YES
5. NO → TURN TO P. 30, C35

C34d. What types of cases?

____

____

____

____

C34e. Who makes the decisions as to which cases they are notified about?

____

____

____

C34f. At what point are they notified?

____

____

C35. Do the child protective services receive reports on the results of your investigations routinely, only on request, or what?

____

____

____

C36. (CARD B) How often do members of the staff of the protective services call on the (police/sheriff's) department to have officers accompany them to homes where incidents of child abuse or neglect have been reported?

1. ALMOST ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER → GO TO C38

C37. In such cases does the (police/sheriff's) department leave the investigation to the protective agency, do you carry out your own investigation, a joint investigation, or what?

1. LEAVE INVESTIGATION TO PROTECTIVE AGENCY	2. CARRY OUT OWN INVESTIGATION	3. JOINT INVESTIGATION

7. OTHER (SPECIFY): ____________________

____

C38. (CARD B) How often do you need information from the staff of the protective agencies in regard to cases you are investigating?

1. ALMOST ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER → TURN TO P.31, C39

C38a. (CARD B) How often do you find this information helpful in your own investigations?

1. ALMOST ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER

C39. Have you or any(officers/deputies) on the force ever attended or participated in short courses, conferences, or workshops related to child abuse and neglect?

1. YES ↓

5. NO → TURN TO SECTION D, P. 32

C39a. When was the last time anyone from the force attended such programs?

____

____

C39b. Who attended? (BY TITLE OR POSITION)

____

____

C39c. What was the nature of the program?

____

____

____

____

SECTION D: INTERAGENCY TEAMS AND LIAISONS

D1. Is there a formally organized interagency team, center, or liaison committee that deals with problems of child abuse or neglect in this area?

1. YES, TEAM ↓ | 2. YES, CENTER ↓ | 3. YES, LIAISON COMMITTEE ↓ | 5. NO → TURN TO P.33, D2

D1a. What is it called? ______________________________

D1b. Does the (police/sheriff's) department participate in this (team/center/committee)?

1. YES ↓ | 5. NO ↓

D1c. Who from your dept. participates? (TITLE) ______________________________

D1d. Why not? ______________________________

D1e. What other agencies participate in this (team/center/committee)? ______________________________

____

____

D1f. Who from these agencies take part in this (team/center/committee), that is, what are their positions or titles?

____

____

D1g. How often do they meet? ______________________________

D1h. Where do they meet? ______________________________

____

D1j. Do representatives of the participating agencies exchange records?

1. YES ↓ | 5. NO ↓

D1k. Why not? ______________________________

____

TURN TO P. 33, D2

D1m. Are the records generated by the different agencies kept in a common pool?

1. YES ↓ | 5. NO → TURN TO P. 33, D2

D1n. Are there participating agencies which do not place any records in that pool?

1. YES ↓ | 5. NO → TURN TO P. 33, D2

D1p. Which ones? ______________________________

D2. (CARD A) How effective do you think the various agencies in this area have been in dealing with cases of child abuse and neglect? Would you say in general they've been very effective, somewhat effective, not very effective or not effective at all?

1. VERY EFFECTIVE	2. SOMEWHAT EFFECTIVE	3. NOT VERY EFFECTIVE	4. NOT AT ALL EFFECTIVE

D3. (CARD A) How effective do you think the (police/sheriff's) department has been in dealing with cases of child abuse and neglect?

1. VERY EFFECTIVE	2. SOMEWHAT EFFECTIVE	3. NOT VERY EFFECTIVE	4. NOT AT ALL EFFECTIVE

D4. Now considering the various facets of child abuse and neglect and the many agencies involved, what problems do you see in the ways it is handled in this area?

D5. If additional funds were to become available for the (police/sheriff's) department for child abuse and neglect, what are the most important uses you would like to see those funds put to? Please rank them in their order of importance.

D5a. FOR EACH ITEM: Do you have any idea how much that might cost?

USE	COST
A. ____________________	A. ____________________
B. ____________________	B. ____________________
C. ____________________	C. ____________________
D. ____________________	D. ____________________
E. ____________________	E. ____________________
F. ____________________	F. ____________________
G. ____________________	G. ____________________

D6. If additional funds were to become available for other agencies and programs dealing with child abuse and neglect in the community, what are the most important uses you would put those funds to? Please rank them in their order of importance.

D6a. FOR EACH ITEM: Do you have any idea how much that might cost?

USE	COST
A. ____________________	A. ____________________
B. ____________________	B. ____________________
C. ____________________	C. ____________________
D. ____________________	D. ____________________
E. ____________________	E. ____________________
F. ____________________	F. ____________________
G. ____________________	G. ____________________

D7. What other recommendations would you make for improving the identification and handling of abuse and neglect cases in this area?

SECTION E: OPINIONS

E1. (CARD E) Now I would like to ask you your opinion about a number of statements concerning ways of handling cases of child abuse and neglect. There are no right or wrong answers, we just want to get the opinions of people in the field about these issues. I'll read you a series of statements. Would you please tell me whether you strongly agree, tend to agree, tend to disagree or strongly disagree with each one.

		STRONGLY AGREE (1)	TEND TO AGREE (2)	TEND TO DISAGREE (4)	STRONGLY DISAGREE (5)
	Public agencies should stay out of the relations between parents and their children.				
E2.	It is therapy that parents need, not punishment.				
E3.	Economic need is the most frequent reason people neglect their children.				
E4.	Conflicts between therapeutic services and law enforcement activities cannot be reconciled.				
E5.	Physicians who are known to report cases of mistreatment of children lose the confidence of their patients.				
E6.	Most parents who mistreat their children do it because of ignorance about child rearing.				
E7.	The rights of children have long been neglected in favor of parental rights.				
E8.	Too many children are mistreated in the name of discipline.				
E9.	People who mistreat their children should have their parental rights terminated.				
E10.	Treatment for parents who mistreat their children is largely ineffectual.				

		STRONGLY AGREE (1)	TEND TO AGREE (2)	TEND TO DISAGREE (4)	STRONGLY DISAGREE (5)
E11.	Agencies are not given sufficient resources to deal effectively with child abuse and neglect.				
E12.	In spite of mistreatment, the best place for children is with their parents.				
E13.	It's difficult to say what is and what is not child mistreatment.				
E14.	Parents who mistreat their children are sick, not criminals.				
E15.	People have every right to discipline their children any way they see fit.				
E16.	Public agencies are doing all that can be done in regard to child abuse and neglect.				
E17.	It's difficult to determine when parents should have their children returned.				
E18.	Control of child abuse and neglect is not a feasible goal.				
E19.	We just don't know enough to deal effectively with problems of child mistreatment.				
E20.	In dealing with child mistreatment, law enforcement efforts should not be mixed with service programs.				

E21. Now I would like to ask you about the causes of child mistreatment. What kinds of people are likely to abuse their children and why?

E22. And what kinds of people are likely to neglect them, and why?

SECTION F: BACKGROUND ITEMS

F1. Now just a few final questions about yourself. Do you have a bachelor's degree?

1. YES

F1a. What was your major?

____

5. NO

F1b. Have you attended college?

1. YES

5. NO → GO TO F1d

F1c. How many years?

____

F1d. Do you have a high school diploma?

1. YES

5. NO

GO TO F4

F2. Do you have a master's degree?

1. YES

F2a. In what?

____

5. NO

F2b. Have you attended graduate school?

1. YES

5. NO

GO TO F4

F2c. How many years?

____

GO TO F4

F3. Did you do any graduate work after receiving your Master's degree?

1. YES

5. NO → GO TO F4

F3a. Do you have a doctorate?

1. YES

F3b. In what?

____

5. NO

F3c. How many years of graduate work beyond your Master's degree have you completed?

____

F4. How long have you served on this force?

__________ YEARS __________ MONTHS

F5. Have you served all this time in the same capacity or have you had different jobs?

1. SAME

2. DIFFERENT

E5a. Would you please tell me what your various positions have been and how long you have served in each position?

__________________________ __________

__________________________ __________

__________________________ __________

F6. Before serving on this force, did you ever serve as a law enforcement officer any place else?

1. YES

5. NO

F6a. What is the total number of years and months you have been a law enforcement officer?

__________ YEARS __________ MONTHS

F7. Had you dealt with abused and neglected children prior to working here?

1. YES

5. NO → GO TO F8

F7a. For how long? __________________________

F7b. What was your position? __________________________

____

____

F8. In what year were you born? ______________________________

F9. Are you married, separated, divorced, widowed, have you never been married, or what?

1. MARRIED   2. SEPARATED   3. DIVORCED   4. WIDOWED   5. SINGLE

7. OTHER ____________________________

F10. Do you have any children?

1. YES

5. NO → END OF INTERVIEW

F10a. How many? ____________________________

F10b. What ages? ____________________________

____

Thank you very much, that's all the questions I have.

TIME NOW ________________

SECTION G: BY OBSERVATION

G1. Respondent's sex:

1. MALE	2. FEMALE

G2. Respondent's race:

1. CAUCASIAN	2. BLACK	3. CHICANO; PUERTO-RICAN MEXICAN- OR SPANISH AMERICAN	4. AMERICAN INDIAN
5. ORIENTAL	7. OTHER (SPECIFY)________________________		

G3. Was anyone else present during the interview?

1. YES ↓

5. NO → GO TO G4

G3a. Who? ____

____

G4. Interruptions during the interview:

1. Few or none	2. Some	3. A good many	4. Constantly

G5. Respondent's attitude toward the interview:

1. Enthusiastic, positive	2. Fairly co-operative	3. Neutral	4. Somewhat un-cooperative	5. Hostile or suspicious

G6. Respondent's interest in the survey:

1. Very interested	2. Moderately interested	3. Slightly interested	4. Not interested at all	5. Bored to tears